



U.S. Department of Veterans Affairs

The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the Veterans Crisis Line by dialing 1 (800) 273-8255 (Press 1), or texting 838255, or visiting <https://www.veteranscrisisline.net>. If you are homeless or at risk of homelessness, contact the National Call Center for Homeless Veterans (NCCHV) by dialing 1 (877) 424-3838 or visiting <https://www.va.gov/HOMELESS/>.

OMB Number: XXXX-XXXX
 Expiration: MM/DD/YYYY
 Estimated Burden: 5 Minutes

Help us serve Veterans better.

VA wants to hear about your experience utilizing your GI Bill education benefits at <SCHOOL NAME>. Your ratings can help other Veterans and/or their beneficiaries make informed college selections.

This survey should take approximately 5 minutes to complete.

Quality of Learning Experience

Please think about the entire time you spent at your school when rating the following criteria:

Instructors' knowledge in the subject being taught Required

Poor	Fair	Good	Excellent
1	2	3	4

Instructors' ability to engage with students around course content Required

Poor	Fair	Good	Excellent
1	2	3	4

Support of course materials in meeting learning objectives Required

Poor	Fair	Good	Excellent
1	2	3	4

Contribution of school-supplied technology and/or facilities to successful learning experience Required

Poor	Fair	Good	Excellent
1	2	3	4

Contribution of learning experience to skills needed for career journey Required

Poor	Fair	Good	Excellent
1	2	3	4

GI Bill Support

Did you interact with the School Certifying Officials (school staff who assist Veterans/beneficiaries with enrollment, submit documentation to VA, advise on other VA benefits)? Required

- Yes
- No
- Do not remember

[Conditional on Yes to screener question]

Supportiveness of School Certifying Officials (school staff who assist Veterans/beneficiaries with enrollment, submit documentation to VA, advise on other VA benefits)

Poor	Fair	Good	Excellent
1	2	3	4

[Conditional on Yes to screener question]

Availability of School Certifying Officials (school staff who assist Veterans/beneficiaries with enrollment, submit documentation to VA, advise on other VA benefits)

Poor	Fair	Good	Excellent
1	2	3	4

School's timely completion of VA enrollment documentation Required

Poor	Fair	Good	Excellent
1	2	3	4

Helpfulness of school-provided information about GI Bill, other VA benefits Required

Poor	Fair	Good	Excellent	Not Applicable (N/A)
1	2	3	4	<input type="radio"/>

Veteran Community

Extent of school's support for its Veteran community Required

Poor	Fair	Good	Excellent
1	2	3	4

Extent of support from others in the school's Veteran community Required

Poor	Fair	Good	Excellent	Not Applicable (N/A)
1	2	3	4	<input type="radio"/>

Overall Experience

Overall learning experience Required

Poor	Fair	Good	Excellent
1	2	3	4

Overall school experience Required

Poor	Fair	Good	Excellent
1	2	3	4

[Finish](#)

This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 5 minutes to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA or other services which you may currently be receiving. VA may utilize individual Veterans survey data from this survey or others to ensure the final scores truly and accurately represent the experiences of Veterans. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>. Information gathered will be kept private to the extent provided by law.