

Portal” and the “Congressional Portal,” respectively).³

Through the Government Portal, government users can view consumer complaint information in a user-friendly format that allows easy review of complaints currently active in the Bureau process, complaints referred to a prudential Federal regulator, and other closed/archived complaints.

Through the Congressional Portal, members of Congress and authorized congressional office staff can view data associated with consumer complaints they submit on behalf of their constituents with the consumer’s express written authorization for the release of their personal information. The Congressional Portal only displays information about complaints submitted by the individual congressional office.

This is a routine request for OMB to extend its approval of the information collection currently approved under this OMB control number. For this renewal, the Bureau has updated the Privacy Act Statement to the form and is not proposing any other revised updates to the collection.

Request for Comments: Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the Bureau, including whether the information will have practical utility; (b) The accuracy of the Bureau’s estimate of the burden of the collection of information, including the validity of the methods and the assumptions used; (c) Ways to enhance the quality, utility, and clarity of the information to be collected; and (d) Ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval. All comments will become a matter of public record.

Anthony May,

Paperwork Reduction Act Officer, Consumer Financial Protection Bureau.

[FR Doc. 2022–01803 Filed 1–27–22; 8:45 am]

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³In addition to the boarding forms for congressional and government users, the Bureau utilizes a separate OMB-approved form to board companies onto their own distinct portal to access complaints submitted against them, through OMB Control Number 3170–0054 (Consumer Complaint Intake System Company Portal Boarding Form Information Collection System).

BUREAU OF CONSUMER FINANCIAL PROTECTION

[Docket No. CFPB–2022–0005]

Agency Information Collection Activities: Comment Request

AGENCY: Bureau of Consumer Financial Protection.

ACTION: Notice and request for comment.

SUMMARY: In accordance with the Paperwork Reduction Act of 1995 (PRA), the Consumer Financial Protection Bureau (Bureau or CFPB) is requesting to extend the Office of Management and Budget’s (OMB’s) approval for an existing information collection titled “Consumer Complaint Intake System Company Portal Boarding Form.”

DATES: Written comments are encouraged and must be received on or before March 29, 2022 to be assured of consideration.

ADDRESSES: You may submit comments, identified by the title of the information collection, OMB Control Number (see below), and docket number (see above), by any of the following methods:

- *Federal eRulemaking Portal:* <http://www.regulations.gov>. Follow the instructions for submitting comments
- *Email:* PRA_Comments@cfpb.gov. Include Docket No. CFPB–2022–0005 in the subject line of the email.
- *Mail/Hand Delivery/Courier:*

Comment Intake, Consumer Financial Protection Bureau (Attention: PRA Office), 1700 G Street NW, Washington, DC 20552. Please note that due to circumstances associated with the COVID–19 pandemic, the Bureau discourages the submission of comments by mail, hand delivery, or courier. Please note that comments submitted after the comment period will not be accepted. In general, all comments received will become public records, including any personal information provided. Sensitive personal information, such as account numbers or Social Security numbers, should not be included.

FOR FURTHER INFORMATION CONTACT:

Documentation prepared in support of this information collection request is available at www.regulations.gov. Requests for additional information should be directed to Anthony May, PRA Officer, at (202) 435–7278, or email: CFPB_PRA@cfpb.gov. If you require this document in an alternative electronic format, please contact CFPB_Accessibility@cfpb.gov. Please do not submit comments to these email boxes.

SUPPLEMENTARY INFORMATION:

Title of Collection: Consumer Complaint Intake System Company Portal Boarding Form.

OMB Control Number: 3170–0054.

Type of Review: Extension of a currently approved information collection.

Affected Public: Private sector.

Estimated Number of Respondents: 400.

Estimated Total Annual Burden Hours: 85.

Abstract: Section 1013(b)(3)(A) of the Dodd-Frank Wall Street Reform and Consumer Protection Act, Public Law 111–203, requires the Bureau to “facilitate the centralized collection of, monitoring of, and response to consumer complaints regarding consumer financial products or services.”¹ In furtherance of its statutory mandates related to consumer complaints, the Bureau utilizes a Consumer Complaint Intake System Company Portal Boarding Form (Boarding Form) to sign up companies for access to the secure, web-based Company Portal (Company Portal). The Company Portal allows companies to view and respond to complaints submitted to the Bureau, supports the efficient routing of consumer complaints to companies, and enables a timely and secure response by companies to the Bureau and consumers.²

This is a routine request for OMB to extend its approval of the information collection currently approved under OMB Control Number 3170–0054. For this extension, the Bureau is proposing to decrease the annual number of unboarded companies who will complete this form for the first time from 550 to 400. The Bureau is also updating the Privacy Act Statement on the form.

Request for Comments: Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the Bureau, including whether the information will have practical utility; (b) The accuracy of the Bureau’s estimate of the burden of the collection

¹ Codified at 12 U.S.C. 5493(b)(3)(A). *See also* Dodd-Frank Act, section 1034 (discussing responses to consumer complaints), codified at 12 U.S.C. 5534; section 1021(c)(2) (noting that one of the Bureau’s primary functions is “collecting, investigating, and responding to consumer complaints”), codified at 12 U.S.C. 5511(c)(2).

² In addition to the Boarding Form for companies, the Bureau utilizes separate OMB-approved forms to board government agencies and congressional offices onto their own distinct portals to access certain complaint information through OMB Control Number 3170–0057 (Consumer Response Government and Congressional Boarding Forms; expires 6/30/2022).

of information, including the validity of the methods and the assumptions used; (c) Ways to enhance the quality, utility, and clarity of the information to be collected; and (d) Ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval. All comments will become a matter of public record.

Anthony May,

Paperwork Reduction Act Officer, Consumer Financial Protection Bureau.

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CONSUMER PRODUCT SAFETY COMMISSION

CPSC Artificial Intelligence and Machine Learning Test and Evaluation Forum

AGENCY: Consumer Product Safety Commission.

ACTION: Announcement of forum.

SUMMARY: Consumer Product Safety Commission (CPSC) staff is hosting a test and evaluation (TE) forum on consumer products employing artificial intelligence-related (AI) technologies, such as Machine Learning (ML). This forum will identify current TE of AI and ML capabilities. CPSC staff invites interested parties to attend or participate in this forum via webinar.

DATES: The forum will take place from 9 a.m. to 4 p.m., Eastern Standard Time (EST) on Thursday, March 31, 2022. Individuals interested in serving on panels or presenting information at the forum should register by February 25, 2022, submit abstracts for consideration by February 28, 2022, and if selected, provide final presentation slides by March 14, 2022. All other individuals who wish to attend the forum should register by March 21, 2022.

ADDRESSES: The forum will be held via webinar. Attendance is free of charge. Persons interested in attending the forum should register online at: <https://attendee.gotowebinar.com/register/1626522265242906123>. After registering, you will receive a confirmation email containing information about joining the webinar.

FOR FURTHER INFORMATION CONTACT:

Nevin Taylor, Chief Technologist, 4330 East-West Highway, Bethesda, MD

20814; telephone: 301-509-0264; email: ntaylor@cpsc.gov.

SUPPLEMENTARY INFORMATION: CPSC is hosting a technical forum to collect information on the TE, certification, and product specification efforts associated with products employing AI/ML-related technologies.¹ The information collected from the forum will assist staff in making recommendations for improving TE capabilities associated with the safety of consumer products.

I. Background

With the growing use of AI/ML-related technologies to increase capabilities and mitigate potential harms, assessing the functionality and reliability of these technologies is important to ensure they do not present unreasonable risks of injury associated with consumer products. Methods for testing and evaluating AI/ML-related technologies are important in determining whether these capabilities contribute to creating an unreasonable risk of injury to consumers.

As AI/ML-related technologies dramatically change the nature of consumer products, their abilities to act and react automatically, and, in some cases, to learn and evolve, have brought to the forefront significant concerns for potential impacts to product safety. The inherent learning abilities of some ML presents unique product testing challenges. CPSC seeks to understand existing and future testing capabilities for evaluating AI/ML-related components, such as sensors, data, software, networks, and related hardware, as well as their integration for AI/ML-enabled products. CPSC seeks information on foreseeable interactions between these components and features with users and the environment in addition to information on testing how these features and components contribute to machine learning-based evolution of products.

II. Forum Topics

Manufacturers and test laboratories may already employ in-product development testing and evaluation capabilities to ensure safety is built into products with AI/ML-related technologies. There may also be test capabilities used to evaluate changes to products after purchase, to monitor and measure the potential impact on consumers, given the evolution of AI/ML-related technologies within products. These evaluations may or may not use existing standards, which are evolving, but they are needed to

determine whether AI/ML-related technologies are to contribute to consumer product hazards throughout their lifecycle and to inform standard development. This forum will focus on existing testing and evaluation capabilities and the need to establish an adequate methodology to determine if AI/ML-related technologies contribute to an unreasonable risk that could injure consumers. It will explore existing and future testing and evaluation capabilities related to the following four topics:

- **Components:** Identify and test components of AI in isolation, including sensors/data, algorithms, connectivity (including communications and actuation), and computational capabilities.

- **Products:** Evaluate AI-enabled consumer products as a system, by monitoring, measuring, and modeling their characteristics.

- **Assessment:** Leverage current risk-assessment methodologies to identify the potential for AI and ML to contribute to an unreasonable risk of harm in consumer products.

- **SYNOPSIS and Q&A:** Round-table discussion with subject matter experts interacting with the participants regarding the previously presented panels.

III. Forum Details

A. Forum Time and Place

CPSC staff will hold the forum via webinar from 9 a.m. to 4 p.m., EST on Thursday, March 31, 2022.

B. Forum Registration

If you would like to attend the forum, but you do not wish to make a presentation or participate on a panel, please register online by March 21, 2022. (See the **ADDRESSES** portion of this document for the website link and instructions to register.)

If you would like to present at the TE Forum, or you wish to be considered as a panel member for a specific topic or topics, please register by February 25, 2022, and email an electronic version of your abstract to Nevin Taylor, ntaylor@cpsc.gov, by February 28, 2022. (See the **ADDRESSES** portion of this document for the website link and instructions to register.) Abstracts should be relevant to the forum topic and no longer than two pages. Staff will select panelists and individuals to make presentations at the forum, based on considerations such as:

- Submitted abstract information
- Individual's demonstrated familiarity or expertise with the topic to be discussed
- Practical application of the information to be presented

¹ The Commission voted 4-0 to approve this notice.