

Customer Service Generic Survey

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Submission Date: 9/7/2022

Climate and Economic Justice Screening Tool v1.0 - Site Satisfaction Survey

This survey helps to improve the Climate and Economic Justice Screening Tool (CEJST) and website.

Your feedback on the CEJST is invaluable.

Participation is open to everyone.

Please select or write your responses to the following questions.
You can provide additional information in the comment boxes.

Questions

1. Contact information

First name

[Single textbox]

Last name

[Single textbox]

Organization
[Single textbox]

Email address
[Single textbox]

City
[Single textbox]

State
[Dropdown menu]

Zip code
[Single textbox]

It is okay for someone to contact me about this feedback
[Checkbox]

2. How did you hear about the CEJST? (Select all that apply)

- News / article
- Social media
- Another website
- Search engine
- Referral
- Listening session
- Other
[Please describe]

3. Which group best describes your role? (Select all that apply)

- Community advocate
- Community member
- Member of the public
- Government official
- Private sector
- Non-profit
- Other
[Please describe]

4. How often do you visit the CEJST?

- First time
- Daily
- Weekly

- Monthly
- Other
[Please describe]

5. Why did you visit the CEJST? (Select all that apply)

- Learn about Justice40
- Learn about the tool
- Learn about the tool's methodology
- See if a community is identified as disadvantaged
- Download the tool's data
- Download the tool's documentation
- Contact / Send feedback
- Other
[Please describe]

6. What are you currently using the CEJST for?

- For Justice40
- For community advocacy
- For community outreach
- For educational purposes
- Using the CEJST data in another tool
[Please describe]
- Other
[Please describe]

7. How would you rate the overall ease of use of the tool?

- (1) Very difficult
- (2)
- (3)
- (4)
- (5) Very easy

[Comment box]

8. How likely are you to recommend the tool to a friend or colleague?

- (1) Not very likely
- (2)
- (3)
- (4)
- (5)
- (6)
- (7)

(8)

(9)

(10) Very likely

[Comment box]

9. Is there any missing information that should be added to the tool?

[Comment box]

10. What other features or functions should the tool have?

[Comment box]

Thank you for your feedback!

Please direct all comments, questions, or suggestions about this survey to:

Corey Solow, Director for Environmental Justice

Corey.F.Solow@ceq.eop.gov

Phone: [\(202\) 395-5750](tel:2023955750)

Council on Environmental Quality

Executive Office of the President

730 Jackson Place, NW

Washington, DC 20506