

- None of the Above END AND GO TO INELIGIBLE SCRIPT
2. In an average week, what percent of your time is spent on direct patient care, such as seeing patients and reviewing their medical records?
- 50 Percent or More CONTINUE
 Less than 50 Percent END AND GO TO INELIGIBLE SCRIPT
3. On average, about how many patients per month do you treat who have been diagnosed with diabetes?
- 0 END AND GO TO INELIGIBLE SCRIPT
 1 to 4 CONTINUE
 5 to 10 CONTINUE
 11 or more CONTINUE
 Don't know END AND GO TO INELIGIBLE SCRIPT
4. Do you work full-time for any of the following?
- A market research firm END AND GO TO INELIGIBLE SCRIPT
 An advertising firm END AND GO TO INELIGIBLE SCRIPT
 A pharmaceutical company END AND GO TO INELIGIBLE SCRIPT
 U.S. Dept. of Health and Human Services END AND GO TO INELIGIBLE SCRIPT
 NONE OF THE ABOVE CONTINUE
5. Have you participated in a focus group or interview-based research in the past 3 months?
- YES END AND GO TO INELIGIBLE SCRIPT
 NO CONTINUE
6. You will **need to be in front of a laptop or desktop computer** with a high-speed internet connection in order to participate in the focus group. It will not work on a smartphone or tablet. Are you able have a laptop or desktop computer with high-speed internet access during the focus group?
- YES CONTINUE
 NO END AND GO TO INELIGIBLE SCRIPT

7. And does your computer have a webcam and audio?

- YES TO BOTH CONTINUE
- NO TO EITHER OR BOTH END AND GO TO INELIGIBLE SCRIPT

8. The focus group will be conducted via virtual platform and will be audio and video recorded. The discussion will be observed by project staff remotely. During the focus group, to protect your privacy, we will only use your first name. Are you willing to be audio and video recorded?

- YES CONTINUE
- NO END AND GO TO INELIGIBLE SCRIPT

9. How many years have you been practicing medicine?
[INFORMATION ONLY]

- Fewer than 5 Years
- 5 To 14 Years
- 15 To 24 Years
- 25 Years or Longer

10. Which of these categories best describes where you practice? **[INFORMATION ONLY]**

- Office-based (e.g., private practice, HMO)
- Clinic
- In-patient care (e.g., nursing home, hospice care)
- Other (specify): _____

11. What sex were you assigned at birth?: **[RECRUIT A MIX]**

- Male
- Female
- Prefer not to answer

12. Which of the following best describes your ethnicity? **[RECRUIT A MIX]**

- Hispanic
- Non-Hispanic
- Prefer not to answer

13. Which of the following best describes your race? You may choose one or more categories. **[RECRUIT A MIX]**

- White
- Black or African American
- Asian
- Native Hawaiian or other Pacific Islander
- American Indian or Alaska Native
- Prefer not to answer

14. What is your age? **[RECRUIT A MIX]**

- Younger than 35
- 35-45
- 46-55
- 56-65
- 66 or Older

AFTER COMPLETING QUESTION 13, ELIGIBLE PARTICIPANTS GO DIRECTLY TO INVITATION.

INELIGIBLE SCRIPT: Thank you very much for your interest. Unfortunately, you do not qualify for this study, but we hope to include you in a future study.

FOCUS GROUP INVITATION FOR ELIGIBLE PCPs

Thank you! We'd like to invite you to participate in a Web-based focus group that will last approximately 60 minutes. During the focus group, we will ask you to log into a secure web platform where the moderator will lead the discussion with participants. Other research staff from Westat and FDA may also be observing. In addition, the focus group will be audio and video recorded to facilitate data analysis. At the conclusion of the group, you will be compensated [**\$250**] for your participation.

Are you willing to participate?

- YES CONTINUE
- NO "Thank you for your time."

Terrific! A member of our team will be contacting you by telephone to arrange a date and time that works best with your schedule. Please provide the best number to reach you.

Telephone: _____

Thank you again for your time and your willingness to participate in this study. Our staff will be contacting you in a few days.

- YES CONTINUE
- NO END AND GO TO INELIGIBLE SCRIPT

3. Have you been diagnosed with diabetes by a healthcare provider?

- YES CONTINUE
- NO END AND GO TO INELIGIBLE SCRIPT

4. Are you currently receiving treatment for diabetes? Treatment may include insulin or another medication.

- YES CONTINUE
- NO END AND GO TO INELIGIBLE SCRIPT

5. Do you work for any of the following?

- A market research firm END AND GO TO INELIGIBLE SCRIPT
- An advertising firm END AND GO TO INELIGIBLE SCRIPT
- A pharmaceutical company END AND GO TO INELIGIBLE SCRIPT
- U.S. Dept. of Health and Human Services END AND GO TO INELIGIBLE SCRIPT
- NONE OF THE ABOVE CONTINUE

6. Have you participated in a focus group or interview-based research in the past 3 months?

- YES END AND GO TO INELIGIBLE SCRIPT
- NO CONTINUE

7. You will **need to be in front of a laptop or desktop computer** with a high-speed internet connection [IF NEEDED: If you need to dial a telephone to connect to the internet, you do not have a high-speed connection.] in order to participate in the focus group. It will not work on a smartphone or tablet. Are you able have a laptop or desktop computer with high-speed internet access during the focus group?

- YES CONTINUE
- NO END AND GO TO INELIGIBLE SCRIPT

8. And does your computer have a webcam and audio?

- YES TO BOTH CONTINUE

NO TO EITHER OR BOTH END AND GO TO INELIGIBLE SCRIPT

9. All focus groups will be conducted via virtual platform and will be audio and video recorded. The focus group will be observed by project staff remotely. During the focus group, to protect your privacy, we will only use your first name. Are you willing to be audio and video recorded?

- YES CONTINUE
 NO END AND GO TO INELIGIBLE SCRIPT

10. What sex were you assigned at birth?: **[RECRUIT A MIX]**

- Male
 Female
 Prefer not to answer

11. Which of the following best describes your ethnicity? **[RECRUIT A MIX]**

- Hispanic
 Non-Hispanic
 Prefer not to answer

12. Which of the following best describes your race? You may choose one or more categories. **[RECRUIT A MIX]**

- White
 Black or African American
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 Prefer not to answer

13. What is your age? **[RECRUIT A MIX]**

- Younger than 35
 35-45
 46-55
 56-65
 66 or Older

AFTER COMPLETING QUESTION 13, ELIGIBLE PARTICIPANTS GO DIRECTLY TO INVITATION.

INELIGIBLE SCRIPT: Thank you very much for your interest. Unfortunately, you do not qualify for this study, but we hope to include you in a future study.

FOCUS GROUP INVITATION FOR ELIGIBLE CONSUMERS

Thank you! We'd like to invite you to participate in a Web-based focus group with individuals with diabetes that will last approximately 60 minutes. During the focus group, we will ask you to log into a secure web platform where a moderator will lead the discussion and you will be asked about your experiences with diabetes and your opinions about different types of prescription drugs. Other research staff from Westat and FDA may also be observing. The focus group will be video recorded to facilitate data analysis. At the conclusion of the group, you will be compensated [\$75] for your participation.

Are you willing to participate?

- YES CONTINUE
 NO "Thank you for your time."

Terrific! A member of our team will be contacting you by telephone to arrange a date and time that works best with your schedule. Please provide the best number to reach you.

Telephone: _____

Thank you again for your time and your willingness to participate in this study. Our staff will be contacting you in a few days.