**Focus Group Workbook**

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|  | **Step 1 – STARTING POINT:**It is time to get a refill for the drug device | **Step 2 – SECOND POINT:** The refill received is for a generic drug device instead of your regular drug device | **STEP 3 – THIRD POINT:** It’s time to use the generic drug device for the first time |
| **Thoughts**What is the first thing that comes to your mind? What questions do you have? What information would you like to have?  |  |  |  |
| **Actions**What tasks are involved with this step? What actions will you take? |  |  |  |
| **Challenges** What would make things easier during this step? What do you worry about? |  |  |  |
| **Feelings**What are you feeling? Write any positive words above the line and any negative feelings below the line  | **------------------------------------------------------** | **--------------------------------------------------------** | **-------------------------------------------------------** |