

Focus Group Workbook

	STEP 1 - STARTING POINT: It is time to get a refill for the drug device	STEP 2 - SECOND POINT: The refill received is for a generic drug device instead of your regular drug device	STEP 3 - THIRD POINT: It's time to use the generic drug device for the first time
Thoughts What is the first thing that comes to your mind? What questions do you have? What information would you like to have?			
Actions What tasks are involved with this step? What actions will you take?			
Challenges What would make things easier during this step? What do you worry about?			
Feelings What are you feeling? Write any positive words above the line and any negative feelings below the line	<hr style="border-top: 1px dashed black;"/>	<hr style="border-top: 1px dashed black;"/>	<hr style="border-top: 1px dashed black;"/>