**Appendix C. 2021 FDA CTP Email Survey Audience Analysis Study:**

**Timeline**

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| **Post-IRB and OMB Approval** | |
| By Week 1 | * Program (code) the online survey and create a unique URL for the survey. |
| By Week 2 | * Conduct internal team pretest of the technical aspects of the online survey. * Assess any problems with the survey instrument based on the pretest. |
| By Week 3 | * Modify the survey instrument based on the pretest observations. |
| **Survey Launch** | |
| By Week 3 | * Send an email invitation to complete the survey to the approximately 44,300 CTP email subscribers. |
| Week 3 | * Begin fielding the survey. |
| Week 4 | * Send the first reminder to CTP email subscribers to complete the survey. |
| Week 5 | * Send the second reminder to CTP email subscribers to complete the survey. |
| Week 6 | * Send the third reminder the day before the survey closes. |
| Weeks 3-6 | * Engage in quality assurance of ongoing survey completion (checking for accuracy and missing data). * Monitor the number of completed surveys on an ongoing basis. |
| **Survey Data Analysis and Reporting** | |
| Week 7 | * Analyze quantitative data. * Generate cross-tabs as necessary. |
| Week 8 | * Analyze respondents’ qualitative and narrative comments submitted to the “Other: Please specify: \_\_\_” response options and the last open-ended survey question. |
| Week 9 | * Select and present the most interesting and revealing cross tab visuals. * Develop key summary pictorials (e.g., bar charts, pie charts). * Write an executive summary report of the survey findings, develop a one-page 2021 CTP email subscriber “persona” as informed by the findings, and develop a PowerPoint presentation as a tool for verbally presenting the findings. |