

**QUESTIONS FOR MTRC POP-UP SURVEY**

These questions would appear in a pop-up survey after someone uses the tool. The text that is in blue is what the calculator user would see.

**Screen 1:**

Thank you for using the <name TBD> calculator. Please take 3-4 minutes to give us your feedback to improve this calculator!

Please choose one: <Question one creates a branch, sending caseworkers and benefits recipients down separate arms of the survey. Respondents will EITHER complete branch A OR B, not both.>

A. I receive benefits



B. I am a caseworker



<p><b>Screen 2/Benefits Recipients (BR)</b>          How easy or difficult was it to use the calculator?          &lt;slider allows user to move on a continuum between “Very Hard” and “Very Easy”&gt;</p>	<p><b>Screen 2/Caseworkers (CW)</b>          How easy or difficult was it to use the calculator?          &lt;slider allows user to move on a continuum between “Very Hard” and “Very Easy”&gt;</p>
<p><b>Screen 3/BR</b>          How useful are the results that the calculator provided? (Did you learn anything that could help you plan your household income?)&lt;slider allows user to move on a continuum between “Very Useful” and “Not Useful At All”&gt;</p>	<p><b>Screen 3/CW</b>          How useful are the results that the calculator provided? &lt;slider allows user to move on a continuum between “Very Useful” and “Not Useful At All”&gt;</p>
<p><b>Screen 4: BR</b>          What is your next step? &lt;select all that apply&gt;</p> <ul style="list-style-type: none"> <li>• Meeting with my caseworker</li> <li>• Find out how I can change my earnings (e.g., support for education, job training, skill building)</li> <li>• Change my earnings, if possible</li> <li>• Visit a &lt;branded name for local job center&gt;</li> <li>• No need for any next steps at this time</li> <li>• I’m not sure</li> </ul>	<p><b>Screen 4a: CW</b>          What is your next step? &lt;select all that apply&gt;</p> <ul style="list-style-type: none"> <li>• Meeting with my client</li> <li>• Encouraging my client to change their earnings, if possible</li> <li>• Suggesting my client visit &lt;branded name for local job center&gt;</li> <li>• No need for any next steps at this time</li> <li>• I’m not sure</li> </ul> <p><b>Screen 4b:</b> If CW selected the second bullet in 4a, they will see this screen          I am encouraging my client to pursue: &lt;select all that apply&gt;</p> <ul style="list-style-type: none"> <li>• Educational support</li> <li>• Workforce/Workforce Innovation and Opportunity (WIOA) Programs</li> <li>• Other support programs (please specify)          &lt;box for open-ended response&gt;</li> </ul>
<p><b>Screen 5: BR</b></p>	<p><b>Screen 5: CW</b></p>

<p>How could we make this tool better? &lt;open ended response&gt; there would be a large "DONE" button at the end.</p>	<p>How could we make this tool better? &lt;open ended response&gt; there would be a large "DONE" button at the end.</p>
<p><b>Screen 6: BR</b> Thank you!</p>	<p><b>Screen 6: CW</b> Thank you!</p>

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