

# Card Sort Script

## Introduction

Thank you for participating in HRSA's Bureau of Primary Health Care (BPHC) website study.

This activity will take you between **15 to 20 minutes** to complete.

Your response will **help us understand how to organize and improve the content on our website to make it more useful for you.**

## Pre-Survey Questionnaire

Please answer the following questions to help us understand how you use the Bureau of Primary Health Care (BPHC) website, and what content is most important to you.

1. With which of the following do you represent or identify as? Select all that apply: (Required)
  - H80 Health Center Program awardee
  - Health Center Program Look-alike
  - Prospective grant applicant
  - National Training and Technical Assistance Partner (NTTAP) awardee
  - Primary Care Association (PCA) awardee
  - Health Center Controlled Network (HCCN) awardee
2. If you answered H80 Health Center Program awardee, how long have you been an awardee? (Optional)
  - Under 2 years
  - 2 years to 5 years
  - More than 5 years
  - N/A

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0990-0379. The time required to complete this information collection is estimated to average 30 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336-E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer

3. What Health Center Program content are you likely to seek? Select all that apply: (multi-select) (Required)
  - Specific information about Bureau of Primary Health Care programs
  - General information about the Health Center Program

- HRSA program funding opportunities
  - How to stay compliant (maintain funding) with grant/health center operating requirements (as related to Site Visit Protocol or Compliance Manual)
  - Research, reports, or publications
  - Federal Tort Claims Act (FTCA)
  - Uniform Data System (UDS) data or resources
  - Training and Technical Assistance from strategic partnerships
  - Performance measures and quality initiatives that support health centers
  - COVID-19 information
  - News and announcements
  - Clinical information
  - Special populations technical assistance
  - Other: (Text field: "If other, please specify")
4. Which option best describes how often you use the BPHC website? (single select)  
(Required)
- Several times a year
  - Several times a month
  - Several times a week
  - Several times a day
  - I have never used the BPHC website.

## Instructions

### Step 1

Take a quick look at the list of items to the left. We'd like you to sort them into groups that make sense to you. There is no right or wrong answer. Just do what comes naturally.

### Step 2

Drag an item from the left into this area to create your first group.

### Step 3

Click the title to rename your new group.

### Step 4

Add more items to this group by dropping them on top of it. You can also move items from one group to another if you decide it's a better fit. Make more groups by dropping them in unused spaces. When you're done click "Finished" at the top right.

# Card List

The cards below are the cards that will be featured in the study based on existing content on the Health Center Program website. This list has been finalized based on input from BPHC staff. Group labels will not be provided given the approach of an open card sort.

## List of Cards

- Emergency Preparedness, Response, and Recovery Resources for Health Centers
- Information for Health Centers and Partners on Coronavirus
- COVID-19 Frequently Asked Questions (FAQs)
- News and Announcements
- What is a Health Center?
- Health Center Program: Impact and Growth
- Visiting Health Centers to Assess Adherence to Program Requirements
- Health Center Requirements Compliance Issues: Examples and Required Actions
- Health Center Program Rules and Requirements Manual
- Program-related Legislation and Regulations
- Defining and Updating the Scope of Your Health Center Project
- FAQs About Program Requirements
- Policies and Procedures that Grantees Must Follow
- National Advisory Council on Migrant Health
- Work and Impact of HRSA Partnerships with Other Organizations
- How Health Centers Work Together to Improve Value-Based Care
- Partnerships with Primary Care Associations
- HRSA Investments in Training and Resources for Health Centers
- Improving the Clinical Quality and Impact of Health Centers
- Success Stories from HRSA Partners and Health Centers
- HIV and Health Centers: Role and Impact
- Health Center Achievements in Behavioral Health and Primary Care Integration
- Improving Access to Hepatitis Treatment and Care Through Health Centers
- Calendar of Health Center Training and Technical Assistance Events
- Program Opportunities: COVID-19
- Find Funding
- Quality Improvement Awards
- Health Center "Look-Alikes": Qualifications and Opportunities
- Health Center Facility Loan Guarantee Program
- Special Projects that Inform the Strategic Development of the Health Center Program
- Grants Supporting Health Center Efforts to Serve Underserved Populations and Communities
- Health Center Program Awardee Data
- Insights and Research from Health Center Program Look-Alikes
- Measurement Metrics and Results for Health Center Performance
- Health Center Research and Evaluation
- Free Clinics
- About the Federal Tort Claims Act (FTCA)

- Health Center Volunteer Health Professionals
- HRSA's Weekly Newsletter for the Health Center Community

## Post-Survey Questionnaire

1. Which items were especially easy to place? (Required)
2. Which items were especially difficult to place? (Required)
3. Were there any items that seem to belong in two or more groups? If so, please describe your placement choice(s). (Optional)
4. Which items could be better defined? (Required)
5. Is there anything else you would like us to know? (Optional)