

# HRSA FORHP Website: Card Sort Test Script (Survey Instrument)

## Introduction

Thank you for participating in HRSA's Federal Office of Rural Health Policy (FORHP) website study.

This activity will take you between **15 to 20 minutes** to complete.

Your response will help us understand **how to organize and improve the content on our website to make it more useful for you.**

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0990-0379. The time required to complete this information collection is estimated to average 30 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336-E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer

# Pre-Survey Questionnaire

Please answer the following questions to help us understand how you use the Federal Office of Rural Health Policy (FORHP) website, and what content is most important to you.

1. With which of these do you identify?

**Select all that apply:** (multi-select) (Required)

- Current Awardee
- Prospective Awardee
- Former Awardee
- State Government Agency
- Federal Government Agency
- Congressional Staff
- FORHP Staff
- Philanthropic Organization, or other Non-Government organization
- Other FORHP-Funded Stakeholder, e.g. Technical Assistance Provider, Program Evaluator, etc.
- Other: (Text field: "If other, please specify")

2. What kind(s) of Federal Office of Rural Health Policy (FORHP) content are you likely to seek?

**Select all that apply:** (multi-select) (Required)

- News and Announcements
- Upcoming and Recent Funding Opportunities
- General Information about FORHP Programs
- Information on POCs for FORHP
- Rural Health Policies and Policy Updates
- Rural Health-Related Resources
- History and Organization of FORHP
- Definition of "Rural"
- Is my community rural?
- Other: (Text field: "If other, please specify")

3. Which option best describes how often you use the Federal Office of Rural Health Policy (FORHP) website? (single select) (Required)

- Several times a day
- Several times a week
- Several times a month
- Several times a year
- I have never used the FORHP website.

# Instructions

## Step 1

- Take a quick look at the list of items to the left.
- Sort them into groups that make sense to you.
- There's no right or wrong answer. Just do what comes naturally.

## Step 2

- Drag an item from the left into this area to create your first group.

## Step 3

- Click the title to rename your new group.

## Step 4

- Add more items to this group by dropping them on top of it.
- You can also move items from one group to another if you decide it's a better fit.
- Make more groups by dropping them in unused spaces.
- When you're done click "Finished" at the top right. Have fun!

# Cards

The study will feature cards with labels from the following list. Participants will view all cards from this list in a random order. Group labels will not be provided given the approach of an open card sort.

- FORHP Mission
- History of FORHP
- Rural Relevant Research Findings
- Rural Health Policies
- Stabilizing Hospital Finance
- Definition of Rural
- Rural Residency Opportunities
- State Office of Rural Health Grants
- Rural Hospital Flexibility Grants
- Critical Access Hospital Assistance
- Medicare Rural Hospital Flexibility Program Information

- Medicare Beneficiary Quality Improvement Project
- Available Grants
- Major Issues Impacting Rural Health
- Grant Programs to Improve Rural Community Health
- Outreach Programs
- Grants Program for Opioid Addiction
- Public Health Services Act
- Access to Maternity and Obstetrics in Rural Areas
- Support for Miners
- Cancer
- Health Issues of Miners
- Help with Substance Use Disorder
- Rural Access Hospital Programs
- Federally Qualified Health Assistance
- National Rural Health Day
- Funding Awards
- Community Health Workers
- National Advisory Committee on Rural Health & Human Services
- Fact Sheet
- Telehealth
- Neo Natal Abstinence Syndrome
- Coronavirus
- Rural Health Information Hub
- Rural Health Research Gateway
- Rural Community Health Gateway
- Rural Health Resource Guide
- Support for Rural Tribal Communities
- Resources for Applying for FORHP Grants
- Resources for Managing FORHP Grants
- Rural Veterans' Healthcare
- Vulnerable Rural Hospital Support
- Quality Measures for Rural Hospitals
- Rural Health Equity
- Rural Chronic Disease Prevention/Management
- Rural Health Networks
- Telehealth Grant Programs
- Telehealth Resource Centers
- Rural Health Center COVID-19 Testing Program
- Rural Hospital Closures

# Post-Survey Questionnaire

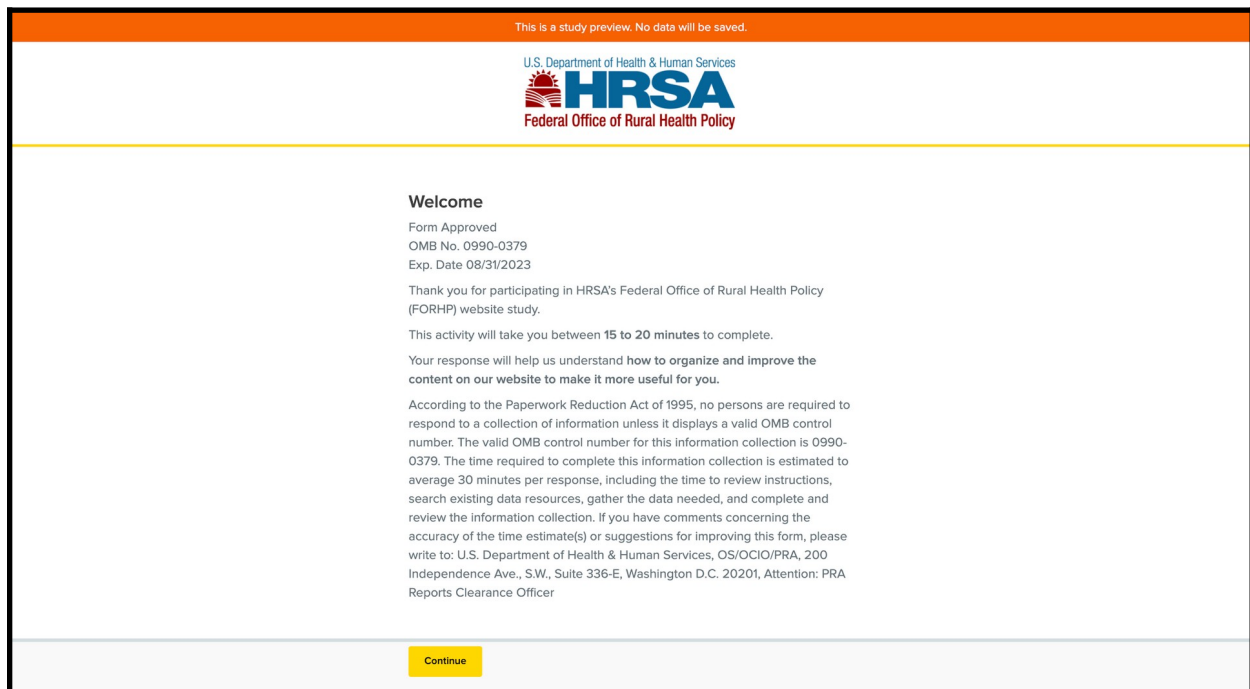
1. Which items were especially easy to place? (Required)
2. Which items were especially difficult to place? (Required)
3. Were there any items that seem to belong in two or more groups? If so, please describe your placement choice(s). (Optional)
4. Was there anything that seemed to be missing? (Optional)
5. Is there anything else you would like us to know? (Optional)

## Thanks

All done, awesome! We hope you had fun taking part in this card sort study. We'll use the results to improve the FORHP website.

## OptimalSort Screenshots

**Note:** These screenshots display the script presented previously, how they will look in the survey tool.



This is a study preview. No data will be saved.

U.S. Department of Health & Human Services  
**HRSA**  
Federal Office of Rural Health Policy

**Welcome**  
Form Approved  
OMB No. 0990-0379  
Exp. Date 08/31/2023

Thank you for participating in HRSA's Federal Office of Rural Health Policy (FORHP) website study.

This activity will take you between **15 to 20 minutes** to complete.

Your response will help us understand how to **organize and improve the content on our website to make it more useful for you.**

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0990-0379. The time required to complete this information collection is estimated to average 30 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336-E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer

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Screenshot 1: Welcome Message and PRA Statement



### Before we begin

Please answer the following questions to help us understand how you use the Federal Office of Rural Health Policy (FORHP) website, and what content is most important to you.

Continue

Screenshot 2: Pre-Test Questions Introduction



With which of these do you identify?  
Select all that apply.

- Current Awardee
- Prospective Awardee
- Former Awardee
- State Government Agency
- Federal Government Agency
- Congressional Staff

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Screenshot 3: Pre-Test Question 1



What kind(s) of Federal Office of Rural Health Policy (FORHP) content are you likely to seek?  
Select all that apply.

- News and Announcements
- Upcoming and Recent Funding Opportunities
- General Information about FORHP Programs
- Information on POCs for FORHP

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Continue



With which of these do you identify?  
Select all that apply.

- Current Awardee
- Prospective Awardee
- Former Awardee
- State Government Agency
- Federal Government Agency
- Congressional Staff

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- Philanthropic Organization, or other Non-Government organization
- Other FORHP-Funded Stakeholder, e.g. Technical Assistance Provider, Program Evaluator, etc.
- Other

Screenshot 4: Pre-Test Question 2

Which option best describes how often you use the Federal Office of Rural Health Policy (FORHP) website?

- Several times a day
- Several times a week
- Several times a month
- Several times a year
- I have never used the FORHP website.

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### Screenshot 5: Pre-Test Question 3

This is a study preview. No data will be saved.

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[View instructions](#) [Leave a comment](#) [Finished](#)

Grants Program for Opioid Addiction
Rural Health Resource Guide
Support for Rural Tribal Communities
Rural Chronic Disease Prevention/Management
Support for Miners
Rural Hospital Closures
Rural Veterans' Healthcare
Telehealth Resource Centers
Rural Hospital Flexibility Grants
History of FORHP
Coronavirus
Fact Sheet
Funding Awards
Rural Relevant Research Findings
Rural Community Health Gateway
Rural Residency Opportunities
Stabilizing Hospital Finance

**Step 1**  
Take a quick look at the list of items to the left.  
We'd like you to sort them into groups that make sense to you.  
There is no right or wrong answer. Just do what comes naturally.

**Step 2**  
Drag an item from the left into this area to create your first group.

### Screenshot 6: Test Screen and Part 1 of Instructions



This is a study preview. No data will be saved.

OptimalSort

View instructions | Leave a comment | Finished

- Rural Health Resource Guide
- Support for Rural Tribal Communities
- Rural Chronic Disease Prevention/Management
- Support for Miners
- Rural Hospital Closures
- Rural Veterans' Healthcare
- Telehealth Resource Centers
- Rural Hospital Flexibility Grants
- History of FORHP
- Coronavirus
- Fact Sheet
- Funding Awards
- Rural Relevant Research Findings
- Rural Community Health Gateway
- Rural Residency Opportunities
- Stabilizing Hospital Finance
- Definition of Rural

Click to rename

Grants Program for Opioid Addiction


1 item

**Step 3**  
Click the title to rename your new group.

**Step 4**  
Add more items to this group by dropping them on top of it.  
Make more groups by dropping them in unused spaces.  
When you're done click "Finished" at the top right. Have fun!

Screenshot 7: Test Screen and Part 2 of Instructions

This is a study preview. No data will be saved.

U.S. Department of Health & Human Services  
  
 Federal Office of Rural Health Policy

Which items were especially easy to place?

Continue

Screenshot 8: Post-Test Question 1



Which items were especially difficult to place?

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Continue

Screenshot 9: Post-Test Question 2



Optional

Were there any items that seem to belong in two or more groups?  
If so, please describe your placement choice(s).

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Continue

Screenshot 10: Post-Test Question 3



Optional

Was there anything that seemed to be missing?

← Back

Continue

Screenshot 11: Post-Test Question 4



Optional

Is there anything else you would like us to know?

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Submit

Screenshot 12: Post-Test Question 5



## Thanks

All done! We hope you had fun taking part in this card sort study. We'll use the results to improve the [FORHP website](#).

Screenshot 13: Completed Test Screen