

Office of Population Affairs (OPA)

2021 Annual Grantee Satisfaction Survey

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Office of Population Affairs (OPA)
Embryo Adoption Awareness (EAA), Teen Pregnancy Prevention (TPP), and Title X Family
Planning Services Grants

2021 Annual Grantee Satisfaction Survey

Introduction:

You have received this survey because your organization has one or more federal awards (grant or cooperative agreement) funded by the Office of Population Affairs (OPA). The purpose of this survey is to assess your satisfaction with OPA grantee support, communications, and other resources. We are also interested in your suggestions for how to improve the services, technical assistance (TA) products, and support from OPA and our contractors. OPA plans to use the results of the survey for continuous quality improvement efforts, including more effective customer service and to identify areas for improvement.

If you have more than one federal award from OPA, you will see some questions repeated for each grant project. Feel free to consult with others within your organization on each of your grant projects, but you can only submit one survey per grant. You may stop and start the survey at any time. Once you click the submit button, you cannot revise any responses.

Your participation is voluntary and confidential. You can skip any item. Please provide honest responses and complete information. Your responses will not affect your current award or your eligibility for, or receipt of, future services or funding.

Do not put your name or organization's name on the survey. Results will be reported to OPA in a manner that does not identify information about an individual or an organization and to be used only for the purposes of continuous quality improvement. Aggregated results may be used by OPA to share with selected stakeholders (e.g., grantees, federal partners) for the purposes of knowledge-sharing and improving processes.

Please take the time to complete the survey. It should take about 20 minutes to complete. If you have questions about this survey, please email Dr. Tiara N. Rosemond at OPASupport@norc.org. Thank you for your participation.

1. Is this the organizations's first OAH/OPA grant?

__ Yes

__ No_

If not first grant/Title X and EAA grantees:

How long has your organization been an OPA/OAH grantee? _____

OPA GUIDANCE, TRAINING & TECHNICAL ASSISTANCE

Project Officer Monitoring and Support

2. Please rate your satisfaction with your Project Officer in the following areas: *Question will repeat for each grant/project officer.*

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Not applicable
a. Guidance on grant program expectations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Guidance on programmatic reporting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Frequency of communication (email, phone calls)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Promptness in responding to inquiries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Clarity of communication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Consistency in messaging	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Oversight and monitoring of your grant project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Adequacy of TA resource(s) and support(s) to help your grant project succeed (e.g., connecting to other grantees, sharing TA)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Level of professionalism (e.g., courteousness, responsiveness,	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Not applicable
respectfulness)						
j. Overall performance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Would you like more or less communication from your project officer(s)?
- More communication
 - Stay the same
 - Less communication

Programmatic Guidance and Project Officer Feedback

4. Please consider written communications and resources that you have received from OPA and rate your level of agreement with the statements below: *Question will repeat for each grant.*

OPA Funding Opportunity Announcements (FOA)	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Not applicable
a. The FOA was clear and easy to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. The grant expectations included in the FOA are clear and easy to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Technical Assistance related to the FOA was useful.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Planning Period Activities (TPP Only)	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Not applicable
a. Guidance was clear and easy to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Guidance was provided within sufficient time.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Planning Period activities such as webinars, workshops, and office hours were useful.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. The FOA Expectations Chart was useful during program implementation. (Not asked of EAA	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<i>grantees)</i>						
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Project Officer Feedback on Progress Reports	Strongly agree	Agree	Neutra l	Disagree	Strongly disagree	Not applicable
a. The feedback was clear and easy to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. The feedback was helpful in identifying areas of continuous improvement for our grant.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. The feedback was consistent with the expectations outlined in the FOA.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. The feedback received was timely.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OPA Continuation Application Guidance	Strongly agree	Agree	Neutra l	Disagree	Strongly disagree	Not applicable
a. The guidance was clear and easy to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. The guidance was provided within sufficient time.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Project Officer Feedback on Continuation Applications	Strongly agree	Agree	Neutra l	Disagree	Strongly disagree	Not applicable
a. The feedback was clear and easy to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. The feedback was helpful in identifying areas of continuous quality improvement for our grant.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. The feedback was consistent with the expectations outlined in the FOA.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. Did your organization participate in a OPA site visit within the past grant year?
- a. Yes
 - b. No

Note: For Title X programs, the phrase “OPA Program Review (In-person or Virtual)” will be used instead of OPA site visit for these questions.

If yes, respondents will see these questions:

OPA Site Visit	Strongly agree	Agree	Neutra l	Disagree	Strongly disagree	Not applicable
a. The notice provided for the site visit allowed adequate time to prepare.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. The TA and support provided during the site visit were helpful.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. OPA recommendations were consistent with what was discussed during the site visit.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. OPA recommendations resulting from the site visit were clear and easy to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. OPA recommendations following the site visit were helpful for the continuous quality improvement of our grant.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. **Other OPA Staff/Contractor Support:** Please rate your satisfaction with the guidance and support received from other OPA staff (i.e., Evaluation Team, MAX Core Team). *EAA grantees will **not** see these questions.*
Qualifying question – pipe responses into matrix question

Satisfaction with support from:	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
a. OPA Evaluation Technical Assistance (Mathematica)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

b. OPA MAX Core Team	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. OPA TA Provider (JSI)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Reproductive Health National Training Center (RHNTC) (formerly Family Planning National Training Center (FPNTC) Team)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. National Clinical Training Center for Family Planning (NCTCFP) Team (<i>Title X only</i>)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. OPA Performance Measures Contractor (OPA Performance Measures Support team or RTI) (<i>Title X will not see the question</i>)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. GAM (Grants Management Office and Specialist)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. Overall, how satisfied are you with the **support** you've received from OPA for your project?

- a. Very satisfied
- b. Satisfied
- c. Not Sure
- d. Dissatisfied
- e. Very Dissatisfied

8. Please indicate how often you participated during this past grant year; and overall how satisfied you were with the support: *Question will repeat for each grant.*

Webinars and meetings						
	Always	Very often	Often	Sometimes	Never	Not applicable
a. How often did you participate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
b. How satisfied were you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technical						

Assistance Opportunities						
	Always	Very often	Often	Sometimes	Never	Not applicable
a. How often did you participate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
b. How satisfied were you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Virtual Training and workshops						
	Always	Very often	Often	Sometimes	Never	Not applicable
a. How often did you participate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
b. How satisfied were you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

For Title X recipients:

OPA and OPA-Funded National Training Centers Training and Technical Assistance: For the next set of OPA and OPA-Funded Training and Technical Assistance Supports, please indicate how often you participated during this past grant year; and overall how satisfied you were with the support: *Question will repeat for each grant.*

OPA webinars						
	Always	Very often	Often	Sometimes	Never	Not applicable
a. How often did you participate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
b. How satisfied were you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
RHNTC webinars						
	Always	Very often	Often	Sometimes	Never	Not applicable
a. How often did you participate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
b. How satisfied were you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

NCTCFP webinars						
	Always	Very often	Often	Sometimes	Never	Not applicable
a. How often did you participate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
b. How satisfied were you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
RHNTC customized (individual) TA						
	Always	Very often	Often	Sometimes	Never	Not applicable
a. How often did you participate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
b. How satisfied were you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NCTCFP on-site (in-person) training						
	Always	Very often	Often	Sometimes	Never	Not applicable
a. How often did you participate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
b. How satisfied were you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OPA Training and TA Products

9. Have you used any OPA and/or OPA-Funded National Training Centers TA products (e.g., tip sheets, tool kits, online learning modules, TA briefs) in the current budget period? *(Will not be asked of EAA grantees)*

	Yes	No	Not applicable
Grant #1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grant #2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grant #3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If participant answers all "No" values, the survey will automatically skip to Q13

10. How do you hear about OPA's TA product(s)? Check all that apply.

- MAX.gov
- Max Cohort listervs (TPP only)
- OPA website search (www.opa.hhs.gov)
- OPA Grantee Digest
- OPA Bulletin
- OPA Twitter (@HHSPopAffairs)
- Project Officer
- Other (please specify)

For Title X: How do you hear about OPA and OPA-Funded National Training Centers training and TA products?

- | | |
|---|---|
| <input type="checkbox"/> MAX.gov | <input type="checkbox"/> RHNTC (formerly FPNTC) website (rhntc.org) |
| <input type="checkbox"/> OPA website search (www.opa.hhs.gov) | <input type="checkbox"/> RHNTC email newsletter |
| <input type="checkbox"/> OPA Grantee Digest | <input type="checkbox"/> NCTCFP website (ctcfp.org) |
| <input type="checkbox"/> OPA Bulletin | <input type="checkbox"/> NCTCFP listserv |
| <input type="checkbox"/> OPA Twitter (@HHSPopAffairs) | <input type="checkbox"/> Other (please specify) |

11. How often would you say you use OPA training and TA products (click here to view)?

For Title X: How often would you say you use OPA and/or OPA-funded National Training Centers training and TA products?

- Never
- Frequently (1-2 times a month)
- Seldom (1-2 times a quarter)
- Rarely (1-2 times a year)

12. What type of the OPA and/or OPA-Funded National Training Centers training and TA products have you used?? (Check all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Printable pdfs | <input type="checkbox"/> Toolkits |
| <input type="checkbox"/> Web text | <input type="checkbox"/> Webinars |
| <input type="checkbox"/> Tip sheets | <input type="checkbox"/> Videos |
| <input type="checkbox"/> e-Learning modules | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Checklists | |
| <input type="checkbox"/> Templates | |

For Title X, the following items will be added to the list:

- | | |
|-------------------------------------|--|
| <input type="checkbox"/> Job aids | <input type="checkbox"/> Virtual coffee breaks |
| <input type="checkbox"/> Factsheets | <input type="checkbox"/> Podcasts |

- _ Articles of interest
- _ Larc link

_ Competencies connections

- a. Based on choices selected (Qualtrics will show only the products selected in the previous section), which TA products were **most** helpful?
- b. Based on choices selected (Qualtrics will show only the products selected in the previous section), which TA products were **least** helpful?

Overall Guidance and Training and Technical Assistance Feedback

13. Please describe how the support, training, and technical assistance you received from OPA has affected your project. [Text Box] *Question will repeat for each grant.*
14. Use this space to provide any suggestions for improving support from OPA project officers, staff and/or contractors. [Text Box]
15. Use this space to provide any suggestions for improving OPA programs. [Text Box]
16. Use this space to provide any suggestions for improving OPA programmatic guidance and/or technical assistance. [Text Box]
17. Overall, how satisfied are you with the **guidance** provided by OPA for your project?
 - a. Very satisfied
 - b. Satisfied
 - c. Not Sure
 - d. Dissatisfied
 - e. Very Dissatisfied

WEB-BASED COMMUNICATIONS/RESOURCES

MAX.gov – *This section will be skipped for Title X and EAA recipients in the online survey.*

18. Please indicate the extent to which you agree with these statements about the components of MAX.gov (click her to view): *Question will repeat for each grant.*

MAX:	Strongly agree	Agree	Not Sure	Disagree	Strongly disagree	Have not used/done yet
a. Log-in procedures are clear.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Navigation and finding information are easy.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. User design/experience is pleasing.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Files upload smoothly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. MAX is useful.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. MAX listservs are valuable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. The site is easy to use.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. I understand when to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

this system						
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How satisfied are you with OPA MAX?

	Very		Not		Very	Not
Satisfaction with MAX.gov	satisfied	Satisfied	Sure	Dissatisfied	dissatisfied	applicable
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

TPP Performance Measures / Family Planning Annual Report (FPAR) and Clinical Locator Database (Title X)

The next set of items is about your project’s perceptions of the Performance Measures (PMs).

19. Please indicate the extent to which you agree with these statements about the TPP performance measures (PMs), PM submission process, and support you receive to submit the PMs:

TPP Performance Measures (PM) Attributes:	Strongly agree	Agree	Not Sure	Disagree	Strongly Disagree	Have not used/done yet
a. The PM submission process is easy.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Sufficient support is provided to submit the PMs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. PM reports are useful for our project’s Continuous Quality Improvement (CQI) process.						

For Title X:

The next set of items is about your project’s perceptions of the Family Annual Reporting (FPAR) 1.0 and Clinical Locator Database.

Please indicate the extent to which you agree with these statements about the Family Planning Annual Report (FPAR):

Family Planning Annual Report (FPAR) 1.0 Attributes:	Strongly agree	Agree	Not Sure	Disagree	Strongly Disagree	Have not used/done yet
a. The FPAR 1.0 submission process is easy.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Sufficient support is provided to submit and/or update information in the	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Clinical Locator Database						
c. FPARs are useful for our project's Continuous Quality Improvement (CQI) process.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How satisfied are you with the FPAR 1.0 Data System and support?

Satisfaction with FPAR 1.0 Data System	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
Satisfaction with FPAR 1.0 Data System	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Satisfaction with FPAR 1.0 Data System Help Desk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please indicate the extent to which you agree with these statements about the Clinical Locator Database:

Clinical Locator Database Attributes:	Strongly agree	Agree	Not Sure	Disagree	Strongly Disagree	Have not used/done yet
a. The Clinical Locator Database submission process is easy.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Sufficient support is provided for the Clinical Locator Database.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. The Clinical Locator Database is useful to disseminate information about a project's available services and family planning service site locations.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How satisfied are you with Clinical Locator Database and support?

	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very dissatisfied	Not applicable
Satisfaction with Clinical Locator Database	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Satisfaction with Clinical Locator Database Help Desk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

This next set of questions is about the OPA website: www.opa.hhs.gov.

20. How often have you used the OPA website in this past grant year?

- Daily
- Weekly
- Monthly
- Quarterly
- Never (SKIP to Q22)

21. Please indicate how useful resources in the following sections of the OPA website have been for your project in the past grant year. (Check “not used” if you have not used the resource).

Usefulness of the OPA Website Resources	Very useful	Useful	Somewhat useful	Not at all useful	Not used
a. <u>Adolescent Development</u> : Information on adolescent health topics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. <u>Reproductive Health</u> : Information on reproductive health topics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <u>Evaluation & Research</u> : Information on expanding evidence and advancing best practices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <u>Grant Programs</u> : Information on OPA grant programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Grantee Digest

22. How often do you read the OPA *Grantee Digest* email?

- Daily
- Weekly
- Monthly
- Quarterly
- Never (SKIP to Q24)

23. Please rate your satisfaction with the information and resources provided in the *Grantee Digest*:

Satisfaction with <i>Grantee Digest</i>	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very Dissatisfied	Not applicable
a. Organization of information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Sufficiency of detail to meet your program needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Relevance to your areas of need	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

d. Comprehensiveness in addressing the scope of issues that you face	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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OPA Bulletin

24. How often do you read the *OPA Bulletin* (the OPA e-newsletter that comes out every other month)?

- Daily
- Weekly
- Monthly
- Quarterly
- Never (SKIP to Q26)

25. Please rate your satisfaction with the information and resources provided in the *OPA Bulletin*:

Satisfaction with <i>OPA Bulletin</i>	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very Dissatisfied	Not applicable
a. Organization of information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Sufficiency of detail to meet your program needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Relevance to your areas of need	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Comprehensiveness in addressing the scope of issues that you face	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OPA Twitter (@HHSPopAffairs)

26. How often do you read the tweets from OPA's Twitter account @HHSPopAffairs?

- Daily
- Weekly
- Monthly
- Quarterly
- Never (SKIP to Q28)

27. How useful do you find the information and resources shared on OPA's Twitter account @HHSPopAffairs?

Usefulness of OPA Twitter Feed	Very useful	Useful	Not Sure	Somewhat useful	Not at all useful	Not used
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Satisfaction with OPA <i>Twitter Feed</i>	Very satisfied	Satisfied	Not Sure	Dissatisfied	Very Dissatisfied	Not applicable
a. Organization of information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Usefulness of the OPA Twitter posts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Relevance to your areas of need	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Overall Digital Communications/Resources (i.e., web, e-newsletters, and social media) Feedback

28. Use this space to provide any suggestions for improving OPA web-based and digital communications/resources.

[Text Box]

29. Overall, how satisfied are you with the **resources** provided by OPA for your project?

- a. Very satisfied
- b. Satisfied
- c. Not Sure
- d. Dissatisfied
- e. Very Dissatisfied

OVERALL SATISFACTION WITH OPA'S RESOURCES AND SUPPORT

30. Overall, how satisfied are you with OPA for your grant project?

- a. Very satisfied
- b. Satisfied
- c. Not Sure
- d. Dissatisfied
- e. Very Dissatisfied

Thank you for your cooperation.

[End of Survey]