

Remote Video Inspection (RVI)

Survey of Proxies (Operators)

Inspection Information

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|------------------|----------------|--------------|----------------|
| Inspection Date: | Inspection ID: | Property ID: | Property Name: |
| | | | |

Background Information

Response options:
 -Resident (Own Tenant or Head of Household only),
 -PCA (Property Manager), Maintenance
 -Other, please specify:

Question
 What type of Proxy (Operator) are you?

Response options: Yes or No:

Have you performed a UPCS inspection before?

RVI Outcomes

Question
 After watching the RVI guidance video on HUD's website and completing a RVI, how confident do you feel about the following using scale:

1-Not Confident at All, 2-Somewhat Confident, 3-Confident, 4-Very Confident

Response
 - As a proxy (operator), I feel confident I meet the physical abilities needed to complete an RVI.

- As a proxy (operator), I feel confident I followed the instructions of the inspector or record.

- As a proxy (operator), I feel confident I do well operating the technologies used during an RVI.

- As a proxy (operator), I feel confident I managed my stress well during an RVI.

RVI Technology and Equipment

Select all the technologies and equipment you used during a RVI, from the following options to answer the questions:
 1) LTE, 2) Wi-Fi, 3) 4G-Ft, 4) Microsoft Teams, 5) Backup mobile device battery charger, 6) The device for lighting dark spaces, 7) The device used for voice streaming, 8) The device used of image streaming, 9) The device used for capturing image

Question

Select all the technologies and equipment you used during a RVI, if they functioned well:

Select all the technologies and equipment you used during a RVI if they were reliable:

Select all the technologies and equipment you used during a RVI if they were easy to use:

Select all the technologies and equipment you used during a RVI if they were safe to use:

RVI Risks

Question
 What risks did you discover during the RVI?

Response options: Yes, No or Don't Know If you don't know, please explain below:

Do you feel like the amount of time spent conducting the RVI was appropriate?

Response options:
 A) Too long with not enough breaks,
 B) Too short and need less hours in one consecutive day,
 C) Neither too long or too short
 D) Other, please explain.

Do you feel there is value/benefit in performing RVI inspections?

Response: Yes, No or Don't Know? If you don't know, please explain below:

Policy Issues

Question
 What policies should be addressed as part of the RVI?

General Comments

Question
 Please provide any additional comments on the RVI process

Response options:
 1. Not Likely at All
 2. Somewhat Likely
 3. Neither Likely or Unlikely
 4. Likely
 5. Very Likely

Based on your experience, how likely are you to recommend HUD's RVI to a friend or colleague?