

# Seeking Input on the Baldrige Excellence Framework

January 06, 2022

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What are the leading-edge, strategic, and competitiveness challenges that you are facing in your organization/industry (or seeing in the organizations with whom you work)?

What changes have there been to the long-standing drivers of success and sustainability?

For more than 30 years, organizational leaders have depended on the [Baldrige Excellence Framework®](#) to help them reach their goals, improve results, and become more competitive. To make sure that the framework always represents the leading edge of validated leadership and performance practice, we continually gather insights from role-model organizations, from thought leaders, and from studies of organizations and their CEOs to inform the evolution of the framework. We are now beginning to synthesize the

findings and identify themes to incorporate into the 2023–2024 framework (expected to be published in January 2023).

To add to this this body of knowledge, we invite you to submit your answers to the questions above—or offer other specific, actionable suggestions for improving the Baldrige Framework and its Criteria for Performance Excellence®—to [iday@nist.gov](mailto:iday@nist.gov) by May 23, 2022.

What will happen to all of this input?

- We'll share the themes for revision, invite responses and reactions, and reconcile conflicting recommendations.
- We'll draft the 2023–2024 Criteria, inviting experts who have been influential in the thought process to contribute to or review the revision.
- The draft Criteria will also be sent to the Baldrige [Board of Overseers](#) and [Judges Panel](#) (the two advisory bodies to the Baldrige Program)—and to people whose thoughts and comments have resulted in significant revisions to the Criteria—for comments and reactions.
- Using this input, we will produce the final version of the 2023–2024 Criteria for Performance Excellence (Business/Nonprofit Criteria).
- We'll align the Education and Health Care Criteria to the Business/Nonprofit Criteria and send them to a group of experts in each sector for review.

Thank you in advance for your willingness to help us revise the Baldrige Excellence Framework. We look forward to receiving your suggestions and comments at [iday@nist.gov](mailto:iday@nist.gov).

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**Expiration date: 07/31/2022**

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collection are voluntary. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the National Institute of Standards and Technology, Attn: Robert Fangmeyer, Director Baldrige Program, [robert.fangmeyer@nist.gov](mailto:robert.fangmeyer@nist.gov).

This following tweet directs the responder to the tool above.

**Baldrige Program**  
15K Tweets

**Baldrige Program** @BaldrigeProgram · Mar 22  
Still time to submit your feedback on how to improve the 2023-2024 Baldrige Excellence Framework and Criteria!

**Baldrige Program** @BaldrigeProgram · Jan 20  
We welcome your input on the next revision of the #Baldrige Framework: What are the challenges that you are facing in your organization/industry? What changes have there been to the long-standing drivers of success and sustainability? Send your responses to [iday@nist.gov](mailto:iday@nist.gov).

**SEEKING INPUT**

**BALDRIGE EXCELLENCE FRAMEWORK**  
Proven leadership and management practices for high performance

**2023 2024**

**LEADING DRIVERS OF SUCCESS AND SUSTAINABILITY**

**LEADERSHIP**  
STRATEGY  
CUSTOMERS  
OPERATIONS  
RESULTS  
MEASUREMENT, ANALYSIS, AND KNOWLEDGE MANAGEMENT

**long-standing drivers of success and sustainability**

**specific, actionable suggestions for improving the Baldrige Framework and its Criteria**

**leading-edge, strategic, and competitiveness challenges**