

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED/FOR OFFICIAL USE ONLY

Please Note: Due to scheduled maintenance activity, TRRWS IT support email (dha.ncr.j-3.mbx.trrws-it-support@mail.mil) will be temporary unavailable. If you have issues logging in, please contact us at 703-681-8494



TRICARE Retail Refunds



Log In

* Denotes a Required Field

User Name:*

Password:*

PIN:*

[Log In](#)

[Forgot Password/PIN?](#) | [Request New User Account](#)

Your CAC is not present. You will not be able to associate CAC with your account. If you think this is an error. Please close this browser, clear cache and try again.

If you have issues logging in, please contact the TRRWS Help Desk at dha.trrws-itsupport@mail.mil

Agency Disclosure Statement

The public reporting burden for this collection of information, (OMB Control Number 0720-0032, Expiration: 10/31/2022), is estimated to average 8 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

Privacy Advisory

To create a user account, the website may collect and use some personally identifiable information (PII) such as an individual's name, phone number, and email address. Authorities to collect information include, but are not limited to, 10 U.S.C. 1074g, Pharmacy Benefits Program. The provision of information is voluntary; however, administrative delays may result and creation of an account may not be possible if information is not provided, but penalties will not be imposed. For additional information about the program and collection, see the publicly available Supporting Statement – Part A at the below hyperlink. <https://omb.report/icr/201908-0720-004/doc/94466801>

DO NOT RETURN YOUR RESPONSE TO THE ABOVE ADDRESS.

Responses should be sent to the TRICARE Retail Refunds Program UFVARR_Requests@health.mil

Disclaimer: This site contains information which may be deemed proprietary. Do not provide access to any other user without the express written consent of TRICARE Retail Refund Program.

For more information regarding the billing schedule, operational documents, etc please visit the [Information for Pharmaceutical Manufacturers Home Page](#)