

**Justification for Non-Substantive Changes for
VIPr Mobile Check-In
20 CFR 422.103-422.110
OMB No. 0960-0066**

Justification for Non-Substantive Changes to the Collection

We are making the following revisions to the VIPr Mobile Check-In App:

- **Change #1:** Currently, VIPr issues one message via email or text, that serves as an appointment reminder, which also includes a link to check-in for the appointment using a mobile device. We decided to split the current reminder message into two separate messages. We will issue one appointment reminder message via email or text approximately 24 hours in advance of the scheduled appointment time. We will send the other check-in message, via email or text, that includes the unique check-in link, 30 minutes prior to the scheduled appointment time. This message split and timing change necessitated slight modifications of the current single messaging.

Justification #1: We are making this change to improve the effectiveness of the appointment reminder and check-in message delivery timing.

We will implement this change upon OMB approval.

These actions do not affect the public reporting burden.