



# mySSA: Initiate Earnings Correction

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Office of Management & Budget (OMB) Screen  
Package



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# 1. Screen Package Document Version Information


The first release of this document as a project deliverable is numbered 1.0.

Subsequent revisions are numbered 1.1, 1.2, 1.3, etc. Content revisions are listed below with corresponding page numbers.

Version Number	Date	Content Revisions	Page #	Revised by
1.0	July 17, 2020	Author of initial release and all revisions – Caroline Galbraith, William Hanke, Robert Summerville		N/A

## 2. Initiate Earnings Corrections: Happy Path


### 2.1 My Social Security Plan and Prepare Landing page



 [Sign Out](#)


**Welcome, Pablo!**

You last signed in on **January 1, 2019** at **10:03AM EST**.


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 [Download a copy of your Social Security Statement \(PDF\)](#)  
[Disclaimer](#) | [Download an XML file](#) | [How to use this file](#)

 [Request a replacement Social Security Card](#) 


 [Download a letter proving you do not receive benefits \(PDF\)](#)


---

 **Eligibility and Earnings**


You have 22 work credits.  


Your benefits are based on work credits. **You need 40 credits** to qualify for benefits.

You earned **\$25,851** in 2019. Is this correct?  
[Review your full earnings record now](#) 


 [Learn more about Eligibility and Work Credits](#)


---

 **Plan For Retirement**


Your full retirement age is 67, but you can retire as early as 62 with reduced benefits.


**You aren't currently insured for Retirement benefits**, but you may be able to receive benefits from a current or former spouse.


 [See what you could receive from a spouse](#)


 [Learn more about Retirement Estimates](#)


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 **More Benefits**

 **Disability Benefits** if you are unable to work.  
You can qualify for Disability Benefits once you reach **20** work credits.

 [Learn more about Disability Benefits](#)





 You will qualify for hospital and Medicare coverage at age **65**.

 [Learn more about Medicare and Hospital coverage](#)

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## 2.1.2. Initiate Earnings Corrections Privacy Act Statement

### **Privacy Act Statement Collection and Use of Personal Information**

Sections 205(a), (c)(2), (4), (5), and 233 of the Social Security Act, as amended, allow us to collect this information. Furnishing us this information is voluntary. However, failing to provide all or part of the information may affect the accuracy of your earnings record.

We will use the information to correct your earnings record. We may also share your information for the following purposes, called routine uses:

1. To employers or former employers, including State Social Security administrators, for correcting and reconstructing State employee earnings records and for Social Security purposes.
2. To officers and employees of Federal, State or local agencies upon written request in accordance with the Internal Revenue Code (IRC) U.S.C. 6103(I)(7)), tax return information (e.g., information with respect to net earnings from self-employment, wages, payments of retirement income which have been disclosed to the Social Security Administration, and business and employment addresses) for purposes of, and to the extent necessary in, determining an individual's eligibility for, or the correct amount of, benefits under certain programs listed in the IRC.

In addition, we may share this information in accordance with the Privacy Act and other Federal laws. For example, where authorized, we may use and disclose this information in computer matching programs, in which our records are compared with other records to establish or verify a person's eligibility for Federal benefit programs and for repayment of incorrect or delinquent debts under these programs.

A list of additional routine uses is available in our Privacy Act System of Records Notices (SORN) 60-0059, entitled Earnings Recording and Self-Employment Income System. Additional information and a full listing of all our SORNs and applicable routine uses are available on our website at [www.socialsecurity.gov/foia/bluebook](http://www.socialsecurity.gov/foia/bluebook).

## 2.2 Earnings Record – Home

my Social Security
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Home > Earnings Record

### Earnings Record

**Review your Earnings Record**

**Your benefits are based on your earnings.** If our records are wrong, you may not receive all the benefits to which you're entitled.

Use your own records to make sure our information is correct, and that we've recorded each year you worked. If you worked for more than one employer during any year, or if you had both earnings and self-employment income, we combined your earnings for the year.

- [Review your earnings record carefully.](#)
- [Limits on Taxable Earnings for Social Security](#)
- [Why would earnings be missing from my record?](#)

**See something that doesn't match with your records?** If there's a mismatch between your records and the earnings listed, you can [request a correction online](#), or [Contact us](#).

Not sure if you need to request a correction? [Take a closer look](#)

Work Year	Taxed Social Security Earnings	Taxed Medicare Earnings
2019	Not Yet Recorded	Not Yet Recorded
2018	\$60,053	\$60,053
2017	\$45,234	\$45,234
2016	\$45,234	\$45,234
2015	\$45,234	\$45,234
2014	\$45,234	\$45,234
2013	\$45,234	\$45,234
2012	\$45,234	\$45,234
2011	\$45,234	\$45,234
2010	\$45,234	\$45,234
2009	\$42,756	\$42,756
2008	\$42,756	\$42,756
2007	\$42,756	\$42,756
2006	\$42,756	\$42,756
2005	\$42,756	\$42,756
2004	\$0	\$0
2003	\$42,756	\$42,756
2002	\$40,437	\$40,437
2001	\$40,437	\$40,437
2000	\$40,437	\$40,437
1999	\$40,437	\$40,437
1998	\$40,437	\$40,437
1997	\$40,437	\$40,437
1996	\$40,437	\$40,437
1995	\$30,340	\$30,340
1994	\$30,340	\$30,340
1993	\$30,340	\$30,340
1992	\$30,340	\$30,340
1991	\$30,340	\$30,340
1990	\$18,024	\$18,024
1989	\$18,024	\$18,024
1988	\$18,024	\$18,024
1987	\$18,024	\$18,024
1986	\$18,024	\$18,024
1985	\$18,024	\$18,024


Not sure if you need to request a correction? [Take a closer look](#)





### Estimated Total Taxes Paid

For Social Security		For Medicare	
Paid by you	\$24,476	Paid by you	\$5,131
Paid by your employers	\$23,203	Paid by your employers	\$4,737

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## 2.2.1. Earnings Record Home - Additional Information shown

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[Home](#) [Earnings Record](#)

### Earnings Record

#### Review your Earnings Record

**Your benefits are based on your earnings.** If our records are wrong, you may not receive all the benefits to which you're entitled.

Use your own records to make sure our information is correct, and that we've recorded each year you worked. If you worked for more than one employer during any year, or if you had both earnings and self-employment income, we combined your earnings for the year.

[Review your earnings record carefully...](#)

You, your employer and Social Security share responsibility for the accuracy of your earnings record. Since you began working, we recorded your reported earnings under your name and Social Security number. We have updated your record each time your employer (or you, if you're self-employed) reported your earnings.

Remember, it's your earnings, not the amount of taxes you paid or the number of credits you've earned, that determine your benefit amount. When we figure that amount, we base it on your average earnings over your lifetime. If our records are wrong, you may not receive all the benefits to which you're entitled.

**Review this chart carefully...**

Use your own records to make sure our information is correct and that we've recorded each year you worked. You're the only person who can look at the earnings chart and know whether it is complete and correct.

Some or all of your earnings from last year may not be shown on your Statement. It could be that we still were processing last year's earnings report when your Statement was prepared. Note: If you worked for more than one employer during any year, or if you had both earnings and self-employment income, we combined your earnings for the year

[Limits on Taxable Earnings for Social Security](#)

**There's a limit on the amount of earnings on which you pay Social Security taxes each year.** The limit usually increases yearly. Earnings above the limit will not appear on your earnings chart as Social Security earnings. (For Medicare taxes, the maximum earnings amount began rising in 1991. Since 1994, all of your earnings are taxed for Medicare.)


**Note:** Currently, you and your employer each pay a 6.2 percent Social Security tax on up to \$137,700 of your earnings and a 1.45 percent Medicare tax on all your earnings. If you are self-employed, you pay the combined employee and employer amount, which is a 12.4 percent Social Security tax on up to \$137,700 of your net earnings and a 2.9 percent Medicare tax on your entire net earnings. If you have earned income of more than \$200,000 (\$250,000 for married couples filing jointly), you must pay 0.9 percent more in Medicare taxes.

[Why would earnings be missing from my record?](#)

If the earnings missing from your Social Security record are for the current year or last year, you don't need to worry. Because these earnings are recent, we may not have recorded them yet. They should appear on a later Statement.

However, earnings could be missing from your record for earlier years for one of the following reasons:

- Your employer reported your earnings using the wrong name or Social Security number.
- Your employer reported your earnings incorrectly.
- You got married or divorced and changed your name, but never reported the change to Social Security.
- You worked using a Social Security number that didn't belong to you.

 **See something that doesn't match with your records?** If there's a mismatch between

2.2.3. Earnings Record Home – ‘Not Yet Recorded’ Help Link: Lag year - Light box

if you need to request a correction: [Take a closer look](#)

### 2019 Earnings Record for John Smith ✕

**At this time, we cannot give you information about your wages for the last year (or this year) because of the time needed to receive and process reports.**

It normally takes up to a year after the end of the year for which wages were reported for the amount to appear on your records. (For example, wages paid in 2018 may not appear on our records until early 2021).

To be sure your record is correct, you can review your earnings statement when these earnings become available. Remember to review 2019 earnings no earlier than a year after the earnings year.

[Close](#)

2009	\$42,756
------	----------



### 2.3. Earnings record with details

my Social Security
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Home > Earnings Record

#### Earnings Record

Review your Earnings Record

**Your benefits are based on your earnings.** If our records are wrong, you may not receive all the benefits to which you're entitled.

Use your own records to make sure our information is correct, and that we've recorded each year you worked. If you worked for more than one employer during any year, or if you had both earnings and self-employment income, we combined your earnings for the year.

- ▼ Review your earnings record carefully.
- ▼ Limits on Taxable Earnings for Social Security
- ▼ Why would earnings be missing from my record?

**See something that doesn't match with your records?** If there's a mismatch between your records and the earnings listed, you can request a correction online, or Contact us.

Work Year	Taxed Social Security Earnings	Taxed Medicare Earnings	Earnings Details
2019	\$0	\$0	Details Unavailable
2018	\$60,053	\$60,053	<a href="#">View Details</a>
2017	\$45,234	\$45,234	<a href="#">View Details</a>
2016	\$45,234	\$45,234	<a href="#">View Details</a>
2015	\$45,234	\$45,234	<a href="#">View Details</a>
2014	\$45,234	\$45,234	<a href="#">View Details</a>
2013	\$45,234	\$45,234	<a href="#">View Details</a>
2012	\$45,234	\$45,234	<a href="#">View Details</a>
2011	\$45,234	\$45,234	<a href="#">View Details</a>
2010	\$45,234	\$45,234	<a href="#">View Details</a>
2009	\$42,756	\$42,756	<a href="#">View Details</a>
2008	\$42,756	\$42,756	<a href="#">View Details</a>
2007	\$42,756	\$42,756	<a href="#">View Details</a>
2006	\$42,756	\$42,756	<a href="#">View Details</a>
2005	\$42,756	\$42,756	<a href="#">View Details</a>
2004	\$0	\$0	Details Unavailable
2003	\$42,756	\$42,756	<a href="#">View Details</a>
2002	\$40,437	\$40,437	<a href="#">View Details</a>
2001	\$40,437	\$40,437	<a href="#">View Details</a>
2000	\$40,437	\$40,437	<a href="#">View Details</a>
1999	\$40,437	\$40,437	<a href="#">View Details</a>
1998	\$40,437	\$40,437	<a href="#">View Details</a>
1997	\$40,437	\$40,437	<a href="#">View Details</a>
1996	\$40,437	\$40,437	<a href="#">View Details</a>
1995	\$30,340	\$30,340	<a href="#">View Details</a>
1994	\$30,340	\$30,340	<a href="#">View Details</a>
1993	\$30,340	\$30,340	<a href="#">View Details</a>
1992	\$30,340	\$30,340	<a href="#">View Details</a>
1991	\$30,340	\$30,340	<a href="#">View Details</a>
1990	\$18,024	\$18,024	<a href="#">View Details</a>
1989	\$18,024	\$18,024	<a href="#">View Details</a>
1988	\$18,024	\$18,024	<a href="#">View Details</a>
1987	\$18,024	\$18,024	<a href="#">View Details</a>
1986	\$18,024	\$18,024	<a href="#">View Details</a>
1977	\$15,045	\$15,045	Details Unavailable
1976	\$11,067	\$11,067	<a href="#">View Details</a>
1975	\$0	\$0	Details Unavailable
1974	\$10,400	\$10,400	<a href="#">View Details</a>
1973	\$9,500	\$9,500	<a href="#">View Details</a>
1972	\$11,300	\$11,300	<a href="#">View Details</a>
1937-1950	\$20,500	Medicare Began in 1966	Details Unavailable

To request an earnings record correction online, you will need to provide your employer's information from the year containing incorrect earnings, the correct earnings information, and evidence of the correct earnings (W2, tax records, etc.) if available.

[Request a Correction](#)

**Note:** Correction requests for years containing self-employment Earnings cannot be processed online.

[How do I request a correction of self-employment earnings?](#)

#### Estimated Total Taxes Paid

For Social Security		For Medicare	
Paid by you	\$24,476	Paid by you	\$5,131
Paid by your employers	\$23,203	Paid by your employers	\$4,737

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### 2.3.1. Detailed Earnings: Multiple employers on record

#### 2013 Earnings Record for John Smith ✕

---

**Work Year: 2013**

**Employer Name:** Mom and Pop Shop Inc.  
**Employer Address:** 123 Address lane, Baltimore, MD, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$421  
**Taxed Medicare Wages:** \$421  
**Total Compensation:** \$700

---

**Employer Name:** Scoops Ahoy Inc.  
**Employer Address:** 123 Starcourt Lane, Hawkins, IN, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$600  
**Taxed Medicare Wages:** \$600  
**Total Compensation:** \$700

---

**Are these earnings incorrect?**

[Request a Correction](#)

---

[Close](#)

### 2.3.2. Detailed Earnings: Single employer on record

#### 2009 Earnings Record for John Smith ✕

---

**Work Year: 2009**

**Employer Name:** Mom and Pop Shop Inc.  
**Employer Address:** 123 Address lane, Baltimore, MD, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$421  
**Taxed Medicare Wages:** \$421  
**Total Compensation:** \$700

---

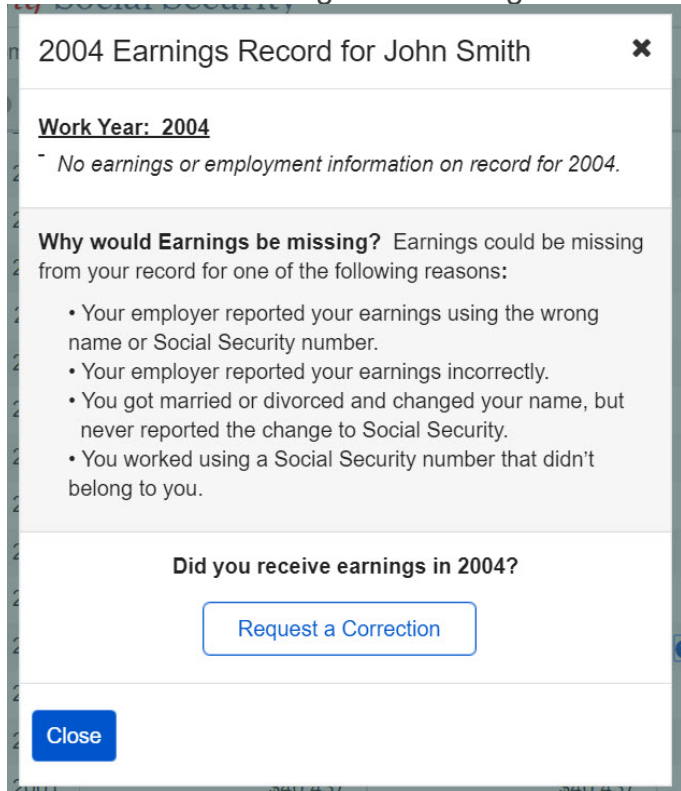
**Are these earnings incorrect?**

[Request a Correction](#)

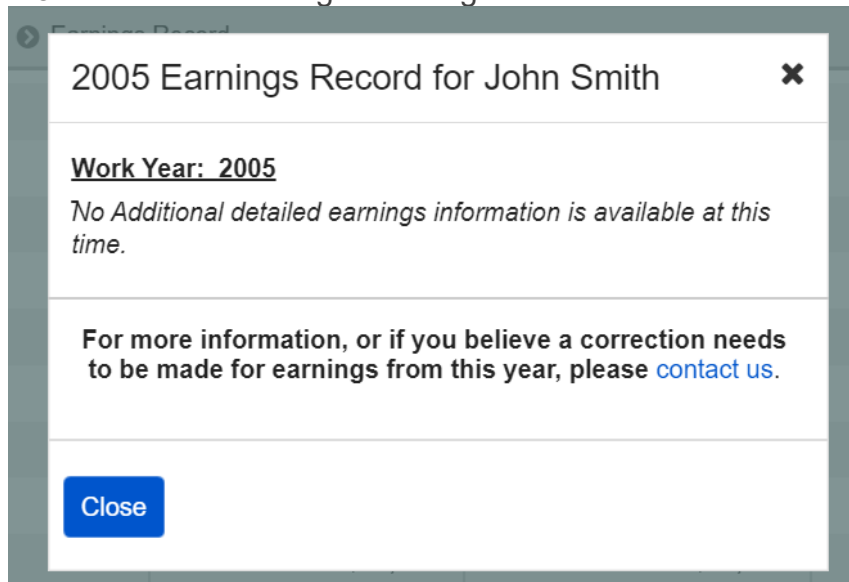
---

[Close](#)

### 2.3.3. Detailed Earnings: No earnings on record



### 2.3.4. Detailed Earnings: Earnings on record but no details available



### 2.3.5. Detailed Earnings: Lag year - no details available

#### 2019 Earnings Record for John Smith ✕

**At this time, we cannot give you information about your wages for the last year (or this year) because of the time needed to receive and process reports.**

It normally takes up to a year after the end of the year for which wages were reported for the amount to appear on your records. (For example, wages paid in 2018 may not appear on our records until early 2021).

To be sure your record is correct, you can review your earnings statement when these earnings become available. Remember to review 2019 earnings no earlier than a year after the earnings year.

[Close](#)

### 2.3.6. Detailed Earnings: Lag year – Details on record

#### 2019 Earnings Record for John Smith ✕

**Work Year: 2019**

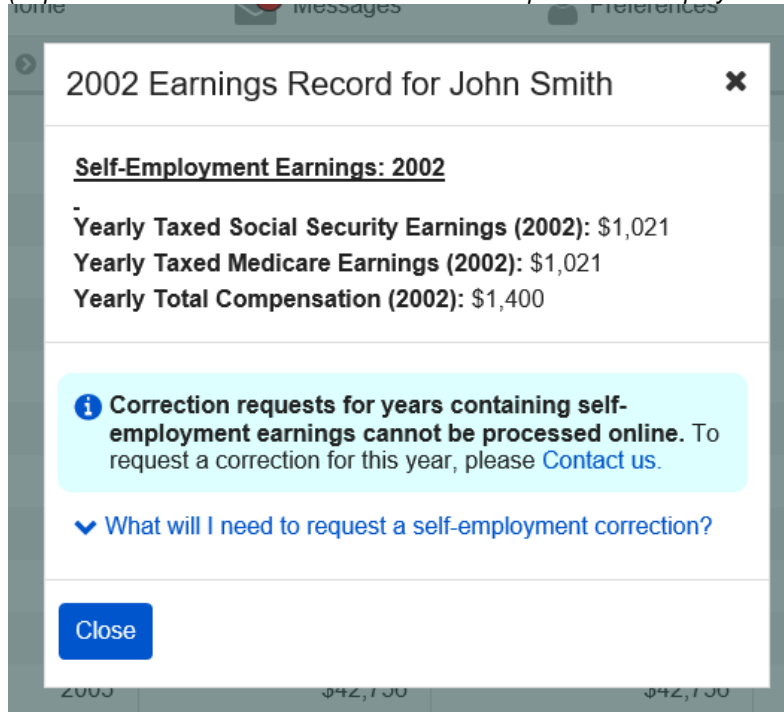
**Employer Name:** Stark Industries  
**Employer Address:** 123 Address lane, Manhattan, NY, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$421  
**Taxed Medicare Wages:** \$421  
**Total Compensation:** \$700

**!** **These earnings may be incomplete.** If you received earnings from multiple employers in 2019, it is possible that some but not all of your earnings may be posted. They should be available on a future statement. It normally takes up to a year after the end of the year for which wages were reported for the amount to appear on your records.

[Close](#)

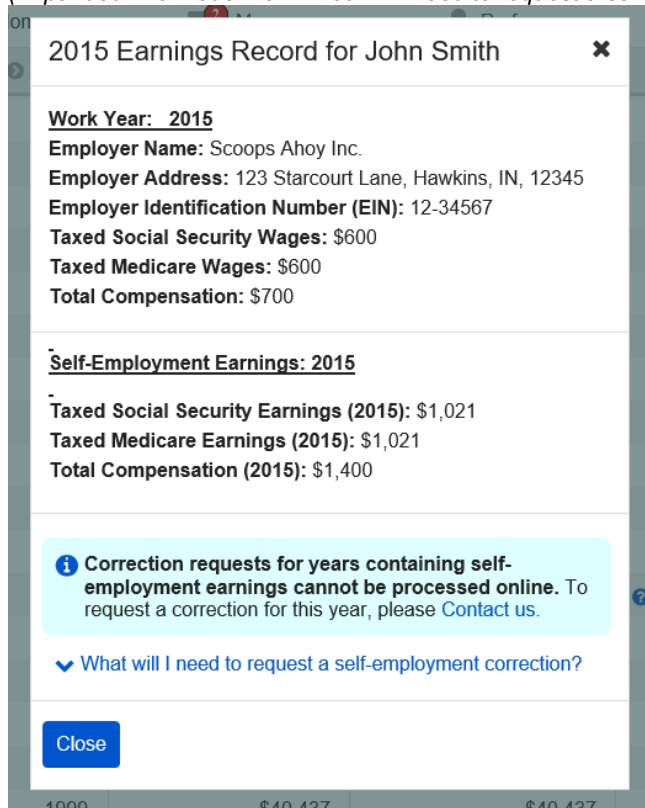
### 2.3.7. Detailed Earnings: Self-Employment earnings

(Expanded information for 'What will I need to request a self-employment correction?' in 2.3.10.)



### 2.3.8. Detailed Earnings: Self-employment and regular wages on record

(Expanded information for 'What will I need to request a self-employment correction?' in 2.3.10.)



### 2.3.9. Detailed Earnings Modals for Quarterly Earnings Prior to 1978

#### 2.3.9.1. Detailed Earnings: Quarterly details for 1978 (& prior years)

**1976 Earnings Record for John Smith**

**Reporting Quarter: July - September 1976**

-

**Employer Name:** LuthorCorp Inc.  
**Employer Address:** 123 Address Lane, Metropolis, KS, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$3,010  
**Taxed Medicare Wages:** \$3,010  
**Total Compensation:** \$3,200

-

**Reporting Quarter: April - June 1976**

**Employer Name:** Sterling Cooper Advertising Agency  
**Employer Address:** 1445 W Norwood Ave., Queens, NY, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$2,760  
**Taxed Medicare Wages:** \$2,760  
**Total Compensation:** \$3,000

-

**Reporting Quarter: January - March 1976**

**Employer Name:** Willy Wonka Chocolate Factory  
**Employer Address:** 1445 W Norwood Ave., Itasca, IL, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$2,760  
**Taxed Medicare Wages:** \$2,760  
**Total Compensation:** \$3,000

-

**Reporting Quarter: October - December 1976**

**Employer Name:** Willy Wonka Chocolate Factory  
**Employer Address:** 1445 W Norwood Ave., Itasca, IL, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$2,760  
**Taxed Medicare Wages:** \$2,760  
**Total Compensation:** \$3,000

**Are these earnings incorrect?**

[Request a Correction](#)

[Close](#)

2.3.9.2. Detailed Earnings: Quarterly details for single employer (1978 & prior)

### 1974 Earnings Record for John Smith ✕

**Reporting Quarter: January - March 1974**

**Employer Name:** Willy Wonka Chocolate Factory  
**Employer Address:** 1445 W Norwood Ave., Itasca, IL, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$2,760  
**Taxed Medicare Wages:** \$2,760  
**Total Compensation:** \$3,000

**Reporting Quarter: April - June 1974**

**Employer Name:** Willy Wonka Chocolate Factory  
**Employer Address:** 1445 W Norwood Ave., Itasca, IL, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$2,760  
**Taxed Medicare Wages:** \$2,760  
**Total Compensation:** \$3,000

**Reporting Quarter: July - September 1974**

**Employer Name:** Willy Wonka Chocolate Factory  
**Employer Address:** 1445 W Norwood Ave., Itasca, IL, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$2,760  
**Taxed Medicare Wages:** \$2,760  
**Total Compensation:** \$3,000

**Reporting Quarter: October - December 1974**

**Employer Name:** Willy Wonka Chocolate Factory  
**Employer Address:** 1445 W Norwood Ave., Itasca, IL, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$2,760  
**Taxed Medicare Wages:** \$2,760  
**Total Compensation:** \$3,000

Are these earnings incorrect?

[Request a Correction](#)

[Close](#)

1977	\$15,045	\$15,045
------	----------	----------

### 2.3.9.3. Detailed Earnings: Details unavailable for 1978 (& prior years)

**1977 Earnings Record for John Smith** [Close]

**No additional 1977 earning details available.**

**i** For earnings posted prior to 1978, employers commonly reported this information manually. Therefore, these detailed earnings are not stored electronically at this time.

**If you believe a correction may be needed for these earnings, please [contact us](#) for additional information.**

If you would like to request a copy of these detailed earnings for a purpose not related to an earnings correction request, please refer to form [SSA-7050-F4 Request for Social Security Earning Information](#).

[Close]

### 2.3.9.4. Detailed Earnings: Quarterly self-employment 1978 (& prior) (Expanded information for 'What will I need to request a self-employment correction?' in 2.3.10.)

**1973 Earnings Record for John Smith** [Close]

**Reporting Quarter: January - March 1973**

**Self-Employment Earnings**  
Taxed Social Security Earnings: \$1,021  
Taxed Medicare Earnings: \$1,021  
Total Compensation: \$1,400

**Reporting Quarter: April - June 1973**

**Self-Employment Earnings**  
Taxed Social Security Earnings: \$1,021  
Taxed Medicare Earnings: \$1,021  
Total Compensation: \$1,400

**Reporting Quarter: July - September 1973**

**Self-Employment Earnings**  
Taxed Social Security Earnings: \$1,021  
Taxed Medicare Earnings: \$1,021  
Total Compensation: \$1,400

**Reporting Quarter: October - December 1973**

**Self-Employment Earnings**  
Taxed Social Security Earnings: \$1,021  
Taxed Medicare Earnings: \$1,021  
Total Compensation: \$1,400

**i** Correction requests for years containing self-employment earnings cannot be processed online. To request a correction for this year, please [Contact us](#).

[What will I need to request a self-employment correction?](#)

[Close]



2.3.9.5. Detailed Earnings: Quarterly self-employment and wages 1978 (& prior)  
(Expanded information for 'What will I need to request a self-employment correction?' in 2.3.10.)

### 1972 Earnings Record for John Smith

---

**Reporting Quarter: January - March 1972**

**Employer Name:** Ringling Bros. and Barnum & Bailey Circus  
**Employer Address:** Somewhere St. Anywhere, MD, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$600  
**Taxed Medicare Wages:** \$600  
**Total Compensation:** \$700

---

**Reporting Quarter: April - June 1972**

**Employer Name:** Ringling Bros. and Barnum & Bailey Circus  
**Employer Address:** Somewhere St. Anywhere, MD, 12345  
**Employer Identification Number (EIN):** 12-34567  
**Taxed Social Security Wages:** \$600  
**Taxed Medicare Wages:** \$600  
**Total Compensation:** \$700

---

**Reporting Quarter: April - June 1972**

**Self-Employment Earnings**  
**Taxed Social Security Earnings (1972):** \$1,021  
**Taxed Medicare Earnings (1972):** \$1,021  
**Total Compensation (1972):** \$1,400

---

**Reporting Quarter: July - September 1972**

**Self-Employment Earnings**  
**Taxed Social Security Earnings (1972):** \$1,021  
**Taxed Medicare Earnings (1972):** \$1,021  
**Total Compensation (1972):** \$1,400

---

**Reporting Quarter: October - December 1972**

**Self-Employment Earnings**  
**Taxed Social Security Earnings (1972):** \$1,021  
**Taxed Medicare Earnings (1972):** \$1,021  
**Total Compensation (1972):** \$1,400

---

**Correction requests for years containing self-employment earnings cannot be processed online.** To request a correction for this year, please [Contact us](#).

[What will I need to request a self-employment correction?](#)

[Close](#)

### 2.3.9.6 Detailed Earnings: Details Unavailable for 1937-1950

#### 1937-1950 Earnings Record for John Smith ✕

**No additional earning details available for year 1937-1950.**

**i** For earnings posted prior to 1978, employers commonly reported this information manually. Therefore, these detailed earnings are not stored electronically at this time.

If you believe a correction may be needed for these earnings, please [contact us](#) for additional information.

If you would like to request a copy of these detailed earnings for a purpose not related to an earnings correction request, please refer to form [SSA-7050-F4 Request for Social Security Earning Information](#).

[Close](#)

2005	\$42,756	\$42,756	<a href="#">View</a>
------	----------	----------	----------------------

### 2.3.10. Detailed Earnings: Shown information for years containing Self-employment Earnings

(Appears on 2.3.8.; 2.3.7.; 2.3.9.4.; 2.3.9.5)

**Yearly Total Compensation (2000): \$1,400**

**i** Correction requests for years containing self-employment earnings cannot be processed online. To request a correction for this year, please [Contact us](#).

**^ What will I need to request a self-employment correction?**

To request a earnings correction for years containing self-employment you will need proof of your correct earnings.

**The best types of proof of earnings that will help us correct your earnings record are:**

- A copy of your Form 1040, Schedule SE, and either a Schedule C or F,

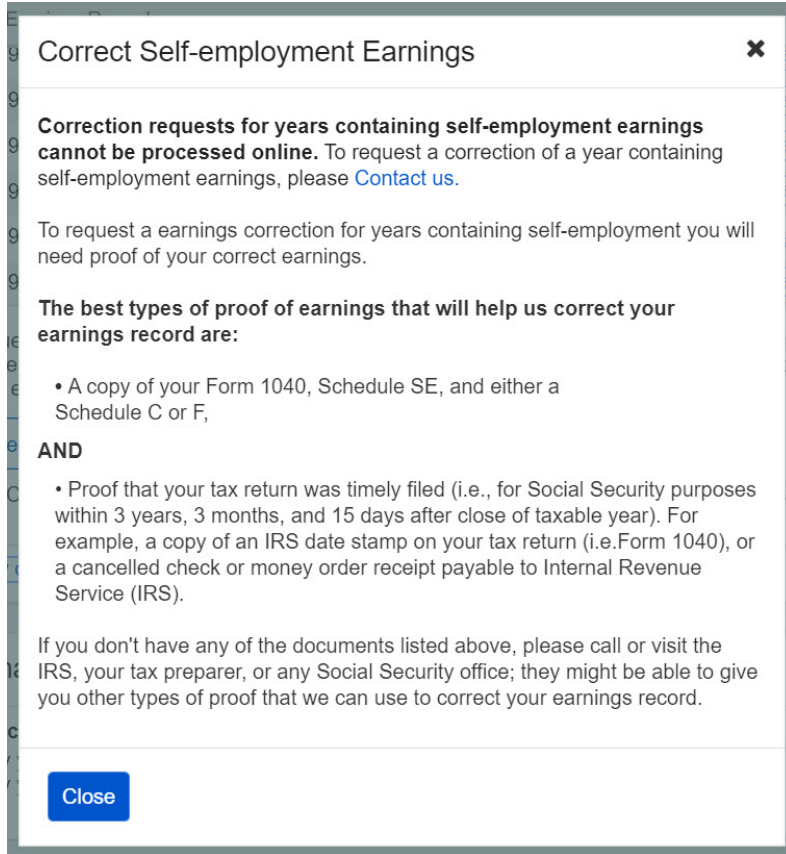
**AND**

- Proof that your tax return was timely filed (i.e., for Social Security purposes within 3 years, 3 months, and 15 days after close of taxable year). For example, a copy of an IRS date stamp on your tax return (i.e. Form 1040), or a cancelled check or money order receipt payable to Internal Revenue Service (IRS).

If you don't have any of the documents listed above, please call or visit the IRS, your tax preparer, or any Social Security office; they might be able to give you other types of proof that we can use to correct your earnings record.

[Close](#)

### 2.3.10. Detailed Earnings Screen: ‘How do I request a correction of Self-Employment Earnings?’ modal



**Correct Self-employment Earnings** ✕

**Correction requests for years containing self-employment earnings cannot be processed online.** To request a correction of a year containing self-employment earnings, please [Contact us](#).

To request a earnings correction for years containing self-employment you will need proof of your correct earnings.

**The best types of proof of earnings that will help us correct your earnings record are:**

- A copy of your Form 1040, Schedule SE, and either a Schedule C or F,

**AND**

- Proof that your tax return was timely filed (i.e., for Social Security purposes within 3 years, 3 months, and 15 days after close of taxable year). For example, a copy of an IRS date stamp on your tax return (i.e. Form 1040), or a cancelled check or money order receipt payable to Internal Revenue Service (IRS).

If you don't have any of the documents listed above, please call or visit the IRS, your tax preparer, or any Social Security office; they might be able to give you other types of proof that we can use to correct your earnings record.

[Close](#)

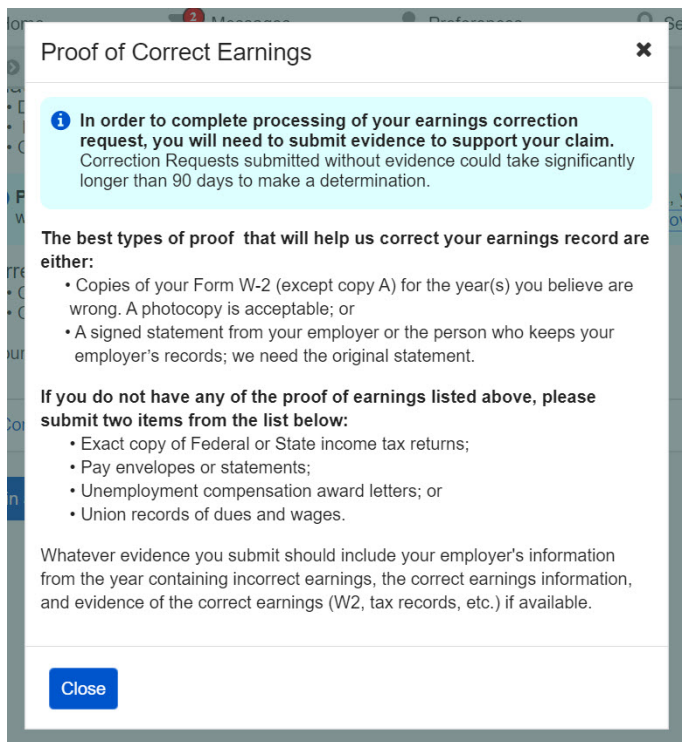
## 2.4. Earnings Corrections Overview

The screenshot shows the 'my Social Security' website interface. At the top right is a 'Sign Out' link. Below the header are navigation links for Home, Messages (with a red notification badge), Preferences, and Security. A breadcrumb trail shows 'Home > Earnings Record > Request a Correction'. The main heading is 'Earnings Record', followed by a sub-heading 'Request an Earnings Record Correction'. The content explains that users can submit a correction request online, typically processed within 90 days. It lists requirements: details about correct earnings and employer, evidence of correct earnings (W2, etc.), and contact information. A light blue callout box contains a 'PLEASE NOTE' and a link 'What kind of evidence can I provide?'. Below, it lists corrections that can't be processed online: self-employment earnings, current or prior year requests, and requests for years prior to 1978. A link 'Contact Us' is provided for non-online requests. At the bottom, there is a link 'Correcting self-employment earnings...' and two buttons: 'Begin a Request for Correction' and 'Cancel'.

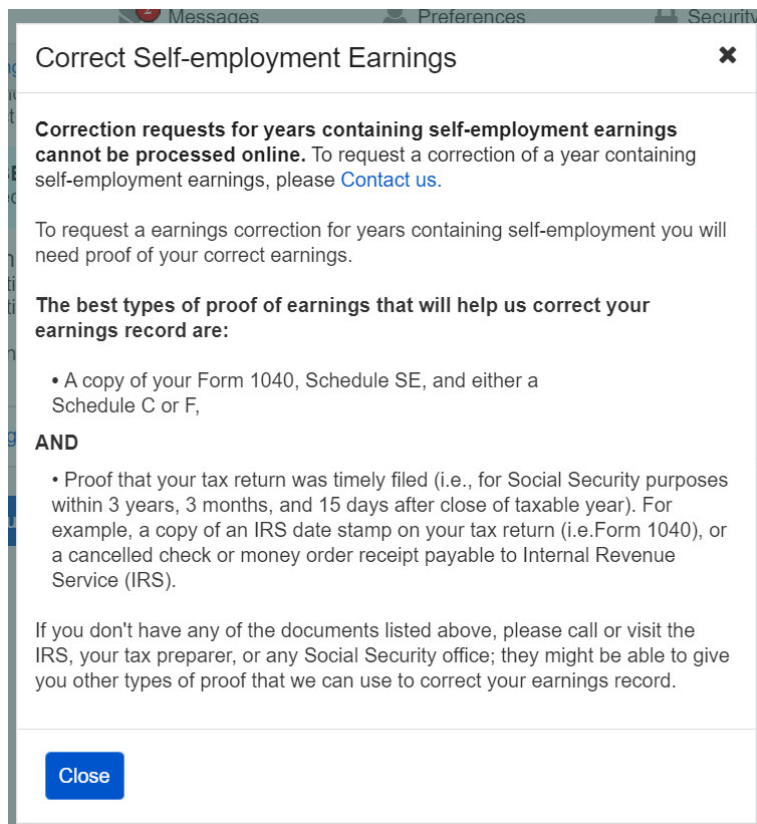
### 2.4.1. Earnings Correction Overview: 'Current and prior year' - Info modal

The screenshot shows an information modal window titled 'Earnings from the Current or prior year...' with a close button (X) in the top right corner. The text inside the modal reads: 'If your Social Security record is missing earnings for the current year or last year, you don't need to worry. It may just be the case that we have not recorded them yet. If you worked for more than one employer, it's possible that wages from some employers have been recorded, but wages from other employers have not yet been posted. They should appear on a later Statement. It normally takes up to a year after the end of the year for which wages were reported for the amount to appear on your records. (For example, wages paid in 2018 may not appear on our records until early 2021). To be sure your record is correct, you can review your earnings statement when these earnings become available. Remember to review 2019 earnings no earlier than a year after the earnings year.' At the bottom left of the modal is a blue 'Close' button.


### 2.4.2. Earnings Correction Overview: 'What kind of evidence can I provide?' modal



### 2.4.3. Earnings Corrections Overview: 'Correcting Self-Employment Earnings...' modal



## 2.5. Earnings corrections: Confirm your information Screen

Sign Out

Home Messages <sup>2</sup> Preferences Security

Home Earnings Record Request a Correction

### Earnings Record

Request an Earnings Record Correction

Provide Contact Information

\*Indicates required information

If we need to follow up with you about this earnings correction request, we will use the contact information you provide below:

**\*Your Mailing Address**

Street Address

Apartment, suite, unit, building, floor, etc.

City/Town

State/Territory]

ZIP Code

**Your Phone Number**

10-digit Number

Ext.

Type

Confirm Your Information used to report Earnings

**Your Name:**

Sarah Jones

**Did you ever use any other names in your work?**

No

Yes

**Your Social Security Number (SSN):**

\*\*\*-\*\*-1234

**Were there any other Social Security number(s) used by you or your employer to report your wages?**


No

Yes

Next

Previous

## 2.5.1. Confirm Your Information Screen (Other Name & SSN)

Sign Out

Home Messages <sup>2</sup> Preferences Security

Home > Earnings Record > Request a Correction

### Earnings Record

#### Request an Earnings Record Correction

##### Provide Contact Information

**\*Indicates required information**  
If we need to follow up with you about this earnings correction request, we will use the contact information you provide below:

**\*Your Mailing Address**

Street Address  Apartment, suite, unit, building, floor, etc.

City/Town  State/Territory  ZIP Code

**Your Phone Number**

10-digit Number  Ext.  Type

#### Confirm Your Information used to report Earnings

**Your Name:**  
Sarah Jones

**Did you ever use any other names in your work?**

No  Yes

**\*Please list any other names used in your work**

\*First  M.I.  \*Last  Suffix

[+ Add Another](#)

**Your Social Security Number (SSN):**  
\*\*\*-\*\*-1234

**Were there any other Social Security number(s) used by you or your employer to report your wages?**

No  Yes

**\*Please list any other Social Security Numbers used in your work**

[+ Add Another](#)

Next Previous

## 2.6. Earnings Corrections request: Select a year

my Social Security [Sign Out](#)

Home Messages Preferences Security

Home > Earnings Record > Request a Correction

### Earnings Record

#### Request an Earnings Record Correction

#### Select Earnings to be corrected

Correction information is entered one at a time. After entering information about your first correction, you will be given an opportunity to request additional corrections before submitting.

\* Indicates required information

\* Please select the year of earnings to be corrected

--

[? Don't see the year you're looking for?](#)

Previous

### 2.6.1. Select a year: 'Don't see the year you're looking for?' modal

### Don't see the year you're looking for?

**i Corrections that can't be processed online at this time:**

- Correction requests for the current or prior year, which may not be recorded yet
- Correction request for certain years prior to 1978 with unavailable details
- Correction request containing self-employment earnings


If your Social Security record is missing earnings for the current year or last year, you don't need to worry. It may just be the case that we have not recorded them yet.

**If you need to request an earnings record correction for a year containing self-employment earnings, or an unavailable year prior to 1978, please [contact us](#).**

Close



## 2.6.2. Select a year: Multiple employers variant

Sign Out

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

### Earnings Record

#### Request an Earnings Record Correction

Select Earnings to be corrected

Earnings corrections requests are entered one at a time. After entering information about your first correction, you will be given an opportunity to request additional corrections before submitting.

\* Indicates required information

\*Please select the year of earnings to be corrected

  
[Don't see the year you're looking for?](#)

#### 2013 Earnings

Alphabet Soup Co.

<b>Work Year</b>	2013
<b>Employer Name</b>	Alphabet Soup Co.
<b>Employer Address</b>	654 Yummy Blvd. Baltimore, MD, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$24,100
<b>Taxed Medicare Wages</b>	\$24,100
<b>Total Compensation</b>	\$24,230

[Request a Correction for these Earnings](#)

Mom & Pop Shop, Inc.

<b>Work Year</b>	2013
<b>Employer Name</b>	Mom & Pop Shop, Inc.
<b>Employer Address</b>	123 Home Ln. Baltimore, MD, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$42,100
<b>Taxed Medicare Wages</b>	\$42,100
<b>Total Compensation</b>	\$44,230

[Request a Correction for these Earnings](#)


Employer not listed?

Are earnings missing from another employer you worked for in 2013? You can request to include those earnings here.

[Report Earnings from a Missing Employer](#)

[Previous](#)

### 2.6.3. Select a year: One employer variant

Sign Out

Home Messages Preferences Security

Home Earnings Record Request a Correction

#### Earnings Record

**Request an Earnings Record Correction**

Select Earnings to be corrected

Earnings corrections requests are entered one at a time. After entering information about your first correction, you will be given an opportunity to request additional corrections before submitting.

\* Indicates required information

\* **Please select the year of earnings to be corrected**

[? Don't see the year you're looking for?](#)

#### 2009 Earnings

Scoops Ahoy, Inc.

<b>Work Year</b>	2009
<b>Employer Name</b>	Scoops Ahoy, Inc.
<b>Employer Address</b>	123 Starcourt Mall Lane, Hawkins, IN, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$22,340
<b>Taxed Medicare Wages</b>	\$22,340
<b>Total Compensation</b>	\$22,340

[Request a Correction for these Earnings](#)

#### Employer not Listed?

Are earnings missing from another employer you worked for in 2009? You can request to include those earnings here.

[Report Earnings from a Missing Employer](#)

[Previous](#)

## 2.6.4. Select a year: No earnings variant

The screenshot shows the 'my Social Security' website interface. The user is logged in, as indicated by the 'Sign Out' link. The navigation bar includes 'Home', 'Messages' (with a notification badge), 'Preferences', and 'Security'. The breadcrumb trail shows 'Home > Earnings Record > Request a Correction'. The main heading is 'Earnings Record'. Below it is a section titled 'Request an Earnings Record Correction'. A sub-heading reads 'Select Earnings to be corrected'. A paragraph explains that corrections are entered one at a time. A note indicates that an asterisk (\*) denotes required information. A bold instruction states: '\*Please select the year of earnings to be corrected'. A dropdown menu is set to '2004'. A link below the dropdown asks 'Don't see the year you're looking for?'. The main content area displays '2004: No Earnings on Record'. A message states: 'There is no 2004 employer or earnings information on record'. A link below asks 'Why would my Earnings be missing?'. A section titled 'Missing Earnings?' contains a paragraph asking if earnings are missing from an employer worked for in 2004, with a link to 'Report Missing Earnings'. At the bottom left is a 'Previous' button.

### 2.6.4.1. Select a year: No earnings variant - 'Why would earnings be missing?' modal

The modal dialog box has a title bar with the text 'Why would my earnings be missing?' and a close button (X). The main content area contains the heading 'Earnings could be missing from your record for one of the following reasons:'. Below this is a bulleted list of four reasons: 'Your employer reported your earnings using the wrong name or Social Security number.', 'Your employer reported your earnings incorrectly.', 'You got married or divorced and changed your name, but never reported the change to Social Security.', and 'You worked using a Social Security number that didn't belong to you.'. At the bottom left of the modal is a 'Close' button.

## 2.6.6. Select year: Quarterly details variant (1978 & prior)

my Social Security
Sign Out

Home
Messages
Preferences
Security

Home Earnings Record Request a Correction

### Earnings Record

Request an Earnings Record Correction

Select Earnings to be corrected

Earnings corrections requests are entered one at a time. After entering information about your first correction, you will be given an opportunity to request additional corrections before submitting.

- Indicates required information
- Please select the year of earnings to be corrected

1976

[Don't see the year you're looking for?](#)

#### 1976 Earnings

Luthorcorp Inc.

<b>Work Year</b>	1976
<b>Reporting Quarter</b>	July - September 1976
<b>Employer Name</b>	LuthorCorp Inc.
<b>Employer Address</b>	123 Address Lane, Metropolis, KS, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$2,760
<b>Taxed Medicare Wages</b>	\$2,760
<b>Total Compensation</b>	\$3,000

[Request a Correction for these Earnings](#)

Sterling Cooper Advertising Agency

<b>Work Year</b>	1976
<b>Reporting Quarter</b>	April - June 1976
<b>Employer Name</b>	Sterling Cooper Advertising Agency
<b>Employer Address</b>	1445 W Norwood Ave., Queens, NY, 11104
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$2,760
<b>Taxed Medicare Wages</b>	\$2,760
<b>Total Compensation</b>	\$3,000

[Request a Correction for these Earnings](#)

Willy Wonka Chocolate Factory

<b>Work Year</b>	1976
<b>Reporting Quarter</b>	January - March 1976
<b>Employer Name</b>	Willy Wonka Chocolate Factory
<b>Employer Address</b>	1445 W Norwood Ave., Itasca, IL, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$2,760
<b>Taxed Medicare Wages</b>	\$2,760
<b>Total Compensation</b>	\$3,000

<b>Work Year</b>	1976
<b>Reporting Quarter</b>	October - December 1976
<b>Employer Name</b>	Willy Wonka Chocolate Factory
<b>Employer Address</b>	1445 W Norwood Ave., Itasca, IL, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$2,760
<b>Taxed Medicare Wages</b>	\$2,760
<b>Total Compensation</b>	\$3,000

[Request a Correction for these Earnings](#)

Employer not listed?

Are earnings missing from another employer you worked for in 1976? You can request to include those earnings here.

[Report Earnings from a Missing Employer](#)

[Previous](#)

## 2.7. Correction Details Screens

### 2.7.1. Correction Details: Correct existing earnings

my Social Security [Sign Out](#)

Home Messages Preferences Security

Home > Earnings Record > Request a Correction

### Earnings Record

Request an Earnings Record Correction

Provide Earnings Corrections Details and Evidence

\* Indicates required information

<b>Work Year</b>	2013
<b>Employer Name</b>	Mom & Pop Shop, Inc.
<b>Employer Address</b>	123 Home Ln. Baltimore, MD, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$42,100
<b>Taxed Medicare Wages</b>	\$42,100
<b>Total Compensation</b>	\$44,230

\* Indicate what kind of correction needs to be made to the earnings above

--

[Previous](#)

#### 2.7.1.1. Correction Details: Correct existing earnings: Correction type drop down


**Indicate what kind of correction needs to be made to the earnings above**

--

- Incorrect Wages
- I did not work for this employer
- Other

F --

### 2.7.1.2. Correction Details: Edit existing - incorrect wages

 [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

#### Earnings Record

Request an Earnings Record Correction

Provide Earnings Corrections Details and Evidence

\* Indicates required information

<b>Work Year</b>	2013
<b>Employer Name</b>	Mom & Pop Shop, Inc.
<b>Employer Address</b>	123 Home Ln. Baltimore, MD, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$42,100
<b>Taxed Medicare Wages</b>	\$42,100
<b>Total Compensation</b>	\$44,230

\* Indicate what kind of correction needs to be made to the earnings above

#### Correct Earnings Information

**Correct 2013 Taxed Social Security wages from this employer**

[How do I find this?](#)

**Correct 2013 Taxed Medicare wages from this employer**

[How do I find this?](#)

#### Provide Evidence

**Please upload proof of your earnings from this employer:**

[What kind of evidence can I provide?](#)

W2 or W2-C

Other

**Upload proof of correct earnings from this employer:**

Upload up to two files in PDF or JPG format.

[Upload Another Document](#)


[Having trouble?](#)

#### Additional Information

**Use this space for any additional explanation:**

Characters remaining: [500]

### 2.7.1.3. Correction Details: Edit existing: did not work for employer

Sign Out

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

#### Earnings Record

##### Request an Earnings Record Correction

##### Provide Earnings Corrections Details and Evidence

\* Indicates required information

<b>Work Year</b>	2013
<b>Employer Name</b>	Mom & Pop Shop, Inc.
<b>Employer Address</b>	123 Home Ln. Baltimore, MD, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$42,100
<b>Taxed Medicare Wages</b>	\$42,100
<b>Total Compensation</b>	\$44,230

\* Indicate what kind of correction needs to be made to the earnings above

##### Provide Evidence

**Please upload proof of your earnings from this employer:**

[What kind of evidence can I provide?](#)

W2 or W2-C

Other

**Upload proof of correct earnings from this employer:**

Upload up to two files in PDF or JPG format.

[Upload Another Document](#)


[Having trouble?](#)

##### Additional Information

**Use this space for any additional explanation:**

Characters remaining: [500]

### 2.7.1.4. Correction Details: Edit existing: Other correction type

 [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) > [Earnings Record](#) > [Request a Correction](#)

#### Earnings Record

Request an Earnings Record Correction

Provide Earnings Corrections Details and Evidence

\* Indicates required information

<b>Work Year</b>	2013
<b>Employer Name</b>	Mom & Pop Shop, Inc.
<b>Employer Address</b>	123 Home Ln. Baltimore, MD, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$42,100
<b>Taxed Medicare Wages</b>	\$42,100
<b>Total Compensation</b>	\$44,230

\* Indicate what kind of correction needs to be made to the earnings above

**Please explain:**

#### Correct Earnings Information

**Correct 2013 Taxed Social Security wages from this employer**

[How do I find this?](#)

**Correct 2013 Taxed Medicare wages from this employer**

[How do I find this?](#)

#### Provide Evidence

**Please upload proof of your earnings from this employer:**

[What kind of evidence can I provide?](#)

W2 or W2-C

Other

**Upload proof of correct earnings from this employer:**

Upload up to two files in PDF or JPG format.

[Choose File](#)

[Upload Another Document](#)

[Having trouble?](#)

#### Additional Information


**Use this space for any additional explanation:**

Characters remaining: [500]

[Next](#) [Previous](#)



## 2.7.6. Correction Details: Add missing earnings

 [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

### Earnings Record

Request an Earnings Record Correction

Add Earnings from a Missing Employer (2013)

Employer Information

\* Indicates required information

\* **Employer's Business Name**

**Employer's Address**

Street Address Apartment, suite, unit, building, floor, etc.

City/Town State/Territory ZIP Code

**Employer's Phone Number**

\* **Type of Employment**

### Earnings Information

**Correct 2013 Taxed Social Security wages from this employer**

[How do I find this?](#)

**Correct 2013 Taxed Medicare wages from this employer**

[How do I find this?](#)

### Provide Evidence

**Please upload proof of your earnings from this employer:**

[What kind of evidence can I provide?](#)

W2 or W2-C

Other

**Upload proof of correct earnings from this employer:**

Upload up to two files in PDF or JPG format.

[Upload Another Document](#)

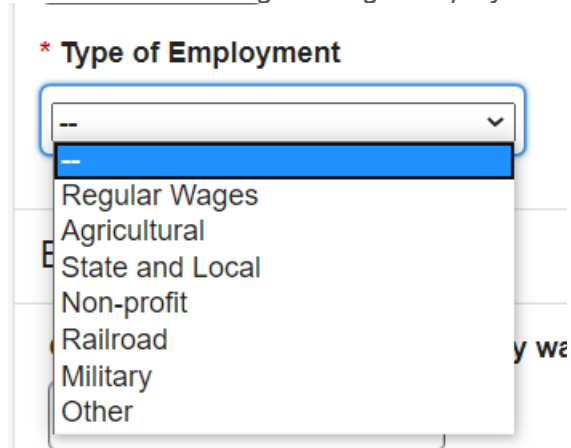
[Having trouble?](#)

### Additional Information

**Use this space for any additional explanation:**

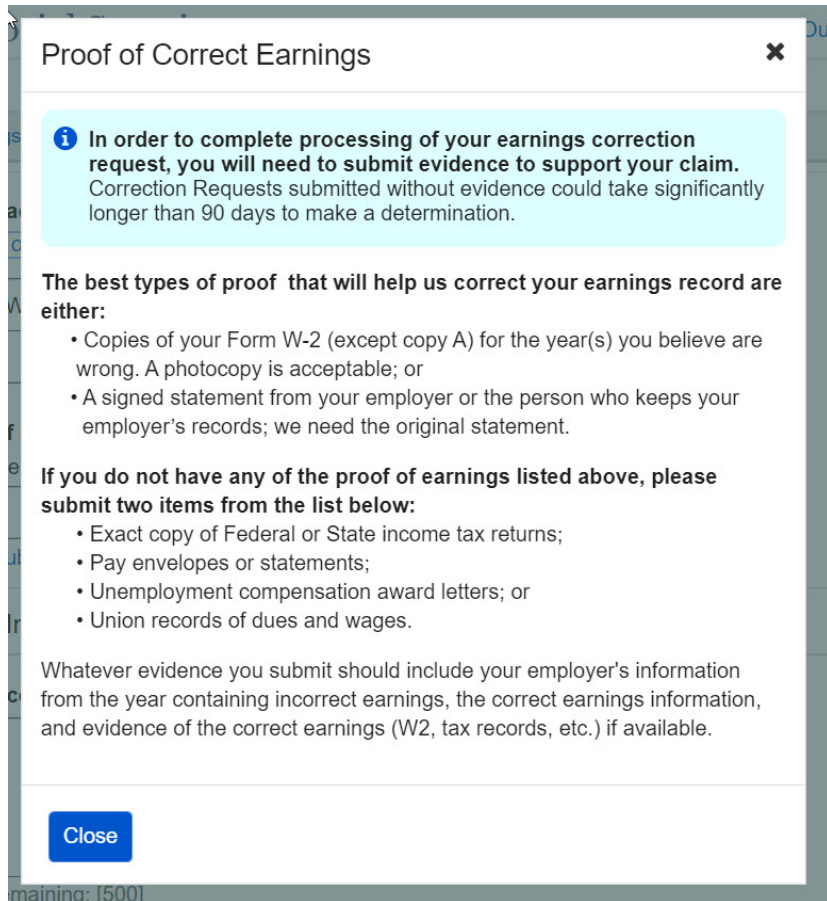
Characters remaining: [500]

### 2.7.6.1. Add missing earnings: employment type drop down

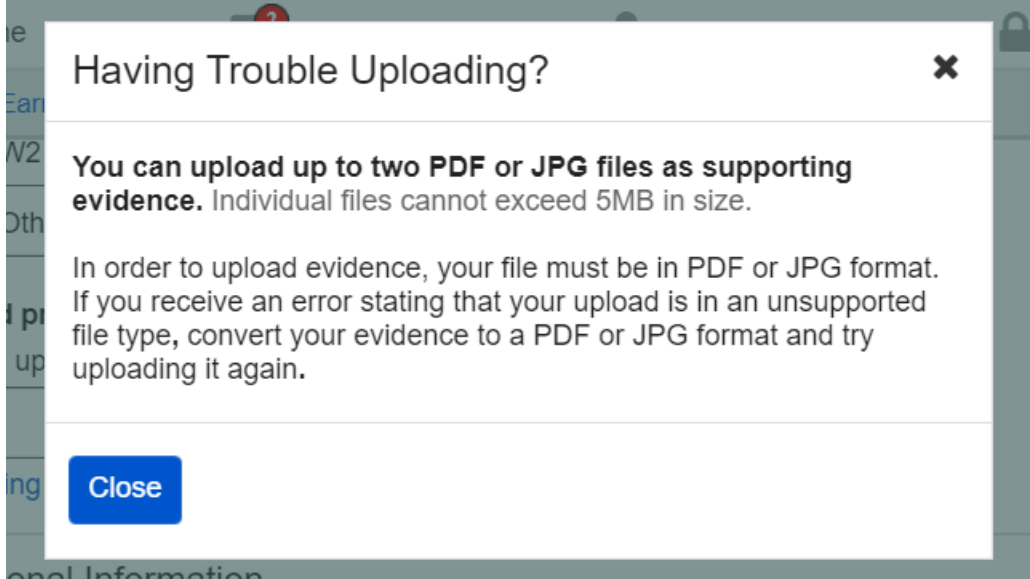


### 2.7.5. Correction Details: Help & hidden information

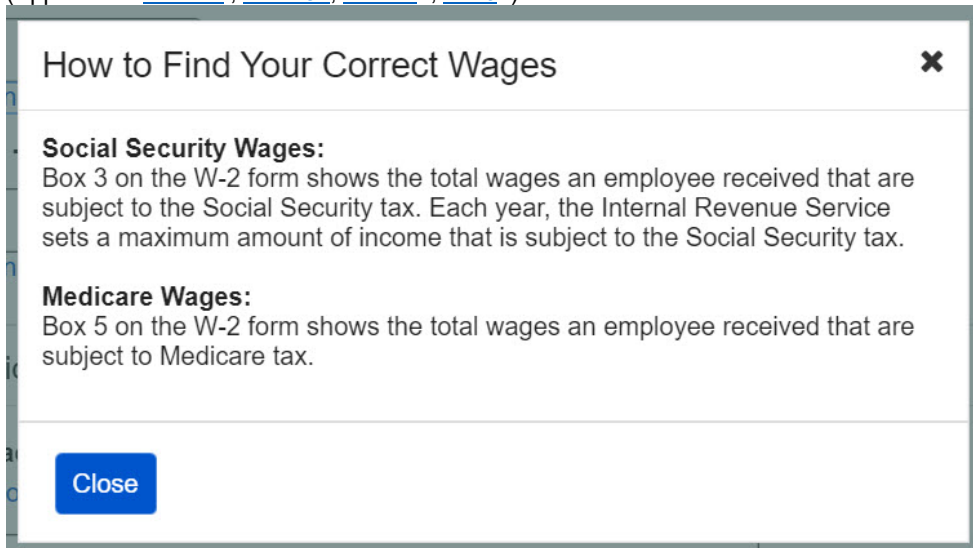
#### 2.7.5.1. Correction Details: 'What kind of evidence can I provide?' Modal (Appears on [2.7.1.2.](#) ; [2.7.1.3.](#) ; [2.7.1.4.](#) ; [2.7.6](#))



2.7.5.2. Correction Details: Edit existing - upload help: 'Having trouble?' modal



2.7.5.3. Correction Details: 'How do I find this?' help modal  
(Appears on [2.7.1.2.](#) ; [2.7.1.3.](#) ; [2.7.1.4.](#) ; [2.7.6.](#) .)



2.7.5.4. Correction Details: Other Evidence option  
(Appears on [2.7.1.2.](#) ; [2.7.1.3.](#) ; [2.7.1.4.](#) ; [2.7.6.](#))


**Please upload proof of your earnings from this employer:**

 [What kind of evidence can I provide?](#)

<input type="checkbox"/> W2 or W2-C
<input checked="" type="checkbox"/> Other

**Please Specify**

## 2.8. Review & submit/ add another Screen

Sign Out

Home Messages <sup>2</sup> Preferences Security

Home Earnings Record Request a Correction

### Earnings Record

**i** **Need to request another correction before submitting?**  
You can [Request Another Correction](#), or select the button at the bottom of the page.

#### Review and Submit Earnings Record Correction Request

This is all the information you've provided so far. If you need to make a change, select "Edit" to return to that part of the application.

#### Earnings Record Correction Request for John Smith

**Your Information** Edit

**Mailing Address:**  
Street Address: **123 address lane**  
City/Town: **Baltimore**  
State/Territory: **Maryland**  
ZIP code: **12345**

**Phone Number**  
[(999) 999-9999] ext. [999]

Did you ever use any other names in your work?: **No**  
Other Social Security number(s) used by you or your employer to report your wages?: **No**

**Earnings Correction Details: 2013** Edit

Year of Earnings to be corrected: **2013**  
Employer's Business Name: **Mom and Pop Shop Inc.**  
Employer's address: **123 Address Lane, Baltimore, MD 12345**  
Employer's Phone Number: **123-456-2345**

What is wrong with this record: **Incorrect Wages**  
Correct 2013 Taxed Social Security wages from this employer: **\$900**  
Correct 2013 Taxed Medicare wages from this employer: **\$900**

Evidence Type Uploaded: **W2 form**  
Uploaded evidence: **2013 W2 Form.pdf**

Additional Information: **Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.**

[+ Request Another Correction before submitting](#)


**Ready to submit?**  
Provide a response to the question below before submitting.

\* Indicates required information

**\* If Necessary, Social Security may disclose my name to my employers**  
(Without permission to use your name, SSA cannot make a thorough investigation.)

Yes  No

### 2.8.1. Review & submit/ add another Screen: no evidence warning variant

 [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

#### Earnings Record

**!** You did not upload or attach evidence to support your correction request.  
Earnings Correction Requests submitted without evidence could take significantly longer than 90 days to receive a determination. If you still choose to proceed without uploading evidence, your claim could result in a denial. To upload evidence, select "Edit" next to the intended correction. [What kind of evidence can I provide?](#)

#### Review and Submit Earnings Record Correction Request

This is all the information you've provided so far. If you need to make a change, select "Edit" to return to that part of the application.

#### Earnings Record Correction Request for John Smith

**Your Information** [Edit](#)

**Mailing Address:**  
Street Address: **123 address lane**  
City/Town: **Baltimore**  
State/Territory: **Maryland**  
ZIP code: **12345**

**Phone Number**  
[(999) 999-9999] ext. [999]

Did you ever use any other names in your work?: **No**  
Other Social Security number(s) used by you or your employer to report your wages?: **No**

**!** **Earnings Correction Details: 2013** [Edit](#)

Year of Earnings to be corrected: **2013**  
Employer's Business Name: **Mom and Pop Shop Inc.**  
Employer's address: **123 Address Lane, Baltimore, MD 12345**  
Employer's Phone Number: **123-456-2345**

What is wrong with this record: **Incorrect Wages**  
Correct 2013 Taxed Social Security wages from this employer: **\$900**  
Correct 2013 Taxed Medicare wages from this employer: **\$900**

Evidence Type Uploaded: **Not Answered**  
Uploaded evidence: **None**

Additional Information: **Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.**

**i** **Need to Request another correction?**  
You can [Request Another Correction](#) before submitting this information.

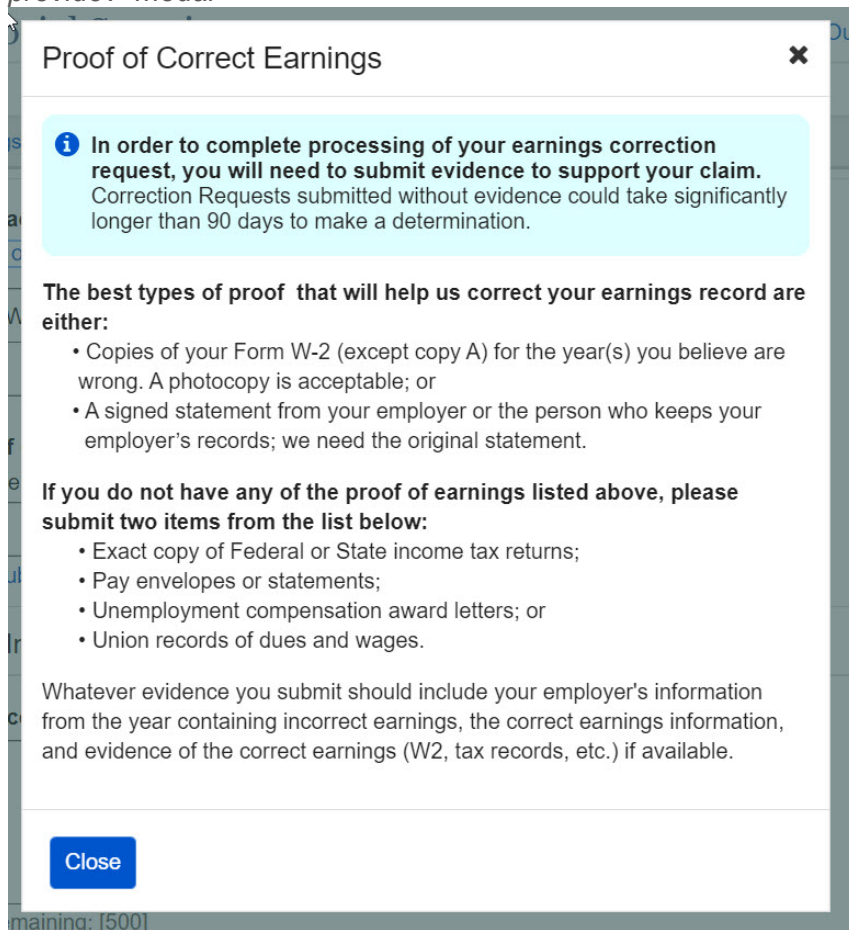
Ready to submit?  
Provide a response to the question below before submitting.

\*Indicates required information  
**\* If Necessary, Social Security may disclose my name to my employers**  
(Without permission to use your name, SSA cannot make a thorough investigation.)

Yes  No

[Submit](#) [Previous](#) [Request Another Correction](#)

2.8.1.1. Review & submit/ add another Screen: (Warning Variant) ‘What kind of evidence can I provide?’ modal



**Proof of Correct Earnings** ✕

**i** In order to complete processing of your earnings correction request, you will need to submit evidence to support your claim. Correction Requests submitted without evidence could take significantly longer than 90 days to make a determination.

**The best types of proof that will help us correct your earnings record are either:**

- Copies of your Form W-2 (except copy A) for the year(s) you believe are wrong. A photocopy is acceptable; or
- A signed statement from your employer or the person who keeps your employer’s records; we need the original statement.

**If you do not have any of the proof of earnings listed above, please submit two items from the list below:**


- Exact copy of Federal or State income tax returns;
- Pay envelopes or statements;
- Unemployment compensation award letters; or
- Union records of dues and wages.





Whatever evidence you submit should include your employer’s information from the year containing incorrect earnings, the correct earnings information, and evidence of the correct earnings (W2, tax records, etc.) if available.

[Close](#)

remaining: [500]


## 2.9. Earnings Record Correction Request receipt

Sign Out

 Home  Messages  Preferences  Security

[Home](#) > [Earnings Record](#) > Request a Correction

### Earnings Record


 **Your Earnings Correction Request has been successfully submitted.**  
Please save or print a copy of your receipt below. You will receive a notice in the mail regarding the status of your Earnings Record Correction within 90 days. If you do not hear back within 90 days, please [contact us](#).

[Print this page](#)

#### Earnings Correction Request Submission Receipt

These are all the answers you've submitted with your earnings record correction request on 3/3/2020. To make any changes to this information please [contact us](#).


#### Receipt of Earnings Record Correction Request for John Smith

 **Your Information**

**Mailing Address:**  
Street Address: **123 address lane**  
City/Town: **Baltimore**  
State/Territory: **Maryland**  
ZIP code: **12345**

**Phone Number**  
[(999) 999-9999] ext. [999]

Did you ever use any other names in your work?: **No**  
Other Social Security number(s) used by you or your employer to report your wages?: **No**

 **Earnings Correction Details**

Year of Earnings to be corrected: **2013**  
Employer's Business Name: **Mom and Pop Shop Inc.**  
Employer's address: **123 Address Lane, Baltimore, MD 12345**  
Employer's Phone Number: **123-456-2345**

What is wrong with this record: **Incorrect Wages**  
Correct 2013 Taxed Social Security wages from this employer: **\$900**  
Correct 2013 Taxed Medicare wages from this employer: **\$900**

Evidence Type Uploaded: **W2 form**  
Uploaded evidence: **W2 form.pdf**

Additional Information: **Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.**


If necessary, Social Security may disclose my name to my employers: **Yes**

[Print this page](#)

**Done**

### 3. mySSA Earnings Corrections: Return screen Variants

#### 3.1. Confirm your information Screen (Return/Edit Variant)

Sign Out

Home Messages <sup>2</sup> Preferences Security

Home > Earnings Record > Request a Correction

### Earnings Record

#### Request an Earnings Record Correction

##### Provide Contact Information

**\*Indicates required information**  
If we need to follow up with you about this earnings correction request, we will use the contact information you provide below:

**\*Your Mailing Address**

Street Address Apartment, suite, unit, building, floor, etc.

City/Town State/Territory ZIP Code

**Your Phone Number**

10-digit Number Ext. Type

##### Confirm Your Information used to report Earnings

**Your Name:**  
Sarah Jones

**Did you ever use any other names in your work?**

No  Yes

**Your Social Security Number (SSN):**  
\*\*\*-\*\*-1234

**Were there any other Social Security number(s) used by you or your employer to report your wages?**

No  Yes

[Return to Review](#)



### 3.2. Select a Year Screen (Return Variant)

(link 'don't see the year you're looking for?' opens the light box in [2.6.1.](#))

my Social Security [Sign Out](#)

Home Messages Preferences Security

Home > Earnings Record > Request a Correction

#### Earnings Record

##### Request an Earnings Record Correction

##### Select Earnings to be corrected

Correction information is entered one at a time. After entering information about your first correction, you will be given an opportunity to request additional corrections before submitting.

\* Indicates required information

**\*Please select the year of earnings to be corrected**


--

[? Don't see the year you're looking for?](#)

[Return to Review](#)

### 3.2.1. Select a Year Screen (Return Variant): Pending correction

*Pending table will display the same way for all pending correction types (edit existing earnings/adding new earnings)*


[Sign Out](#)

Home
Messages 2
Preferences
Security

[Home](#) > [Earnings Record](#) > [Request a Correction](#)

## Earnings Record

### Request an Earnings Record Correction

#### Select Earnings to be corrected

Earnings corrections requests are entered one at a time. After entering information about your first correction, you will be given an opportunity to request additional corrections before submitting.

\* Indicates required information

**\* Please select the year of earnings to be corrected**

2013

[Don't see the year you're looking for?](#)

#### 2013 Pending Corrections

You've entered correction details for the following employers:

Work Year	Employer Name	
2013	Mom and Pop Shop Inc.	<a href="#">Edit Correction Details</a> <a href="#">Delete</a>

#### 2013 Earnings

Alphabet Soup Co.

<b>Work Year</b>	2013
<b>Employer Name</b>	Alphabet Soup Co.
<b>Employer Address</b>	654 Yummy Blvd. Baltimore, MD, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$24,100
<b>Taxed Medicare Wages</b>	\$24,100
<b>Total Compensation</b>	\$24,230

[Request a Correction for these Earnings](#)

#### Missing Earnings from Another Employer?

Are earnings missing from another employer you worked for in 2013? You can request to include those earnings here.

[Report Earnings from a Missing Employer](#)


[Return to Review](#)

### 3.2.3. Select a Year Screen (Return Variant): Pending Correction: No Existing Earnings on record

(‘Why would my earnings be missing?’ link opens modal in 2.6.4.1.)

The screenshot shows the 'my Social Security' interface. At the top, there are navigation links for Home, Messages (with a red notification badge), Preferences, and Security. Below this is a breadcrumb trail: Home > Earnings Record > Request a Correction. The main heading is 'Earnings Record'. The primary action is 'Request an Earnings Record Correction'. A sub-heading is 'Select Earnings to be corrected'. A note states: 'Earnings corrections requests are entered one at a time. After entering information about your first correction, you will be given an opportunity to request additional corrections before submitting.' A required field is shown: '\*Please select the year of earnings to be corrected' with a dropdown menu set to '2004'. A link below reads 'Don't see the year you're looking for?'. The section '2004 Pending Corrections' contains a message: 'You've entered correction details for the following employers:'. Below this is a table with columns 'Work Year' and 'Employer Name'. The table has one row: '2004' and 'Mom and Pop Shop Inc.'. To the right of the table are two buttons: 'Edit Correction Details' and 'Delete'. The section '2004 Earnings' contains the message: 'There is no 2004 employer or earnings information on record'. A link below reads 'Why would my Earnings be missing?'. The section 'Missing Earnings from Another Employer?' contains the text: 'Are earnings missing from an employer you worked for in 2004? You can request to include those earnings here.' and a button labeled 'Report Missing Earnings'. At the bottom left, there is a blue button labeled 'Return to Review'.

### 3.2.5. Select a Year Screen (Return Variant): Pending Correction: Multiple Corrections Pending


[Sign Out](#)

Home
Messages
Preferences
Security

[Home](#) > [Earnings Record](#) > [Request a Correction](#)

#### Earnings Record

Request an Earnings Record Correction

Select Earnings to be corrected

Earnings corrections requests are entered one at a time. After entering information about your first correction, you will be given an opportunity to request additional corrections before submitting.

- Indicates required information
- **Please select the year of earnings to be corrected**

[Don't see the year you're looking for?](#)

#### 1976 Pending Corrections

You've entered correction details for the following employers:

Work Year	Employer Name		
1976	Willy Wonka's Chocolate Factory	<a href="#">Edit Correction Details</a>	<a href="#">Delete</a>
1976	Mom and Pop Shop Inc.	<a href="#">Edit Correction Details</a>	<a href="#">Delete</a>

#### 1976 Earnings

LuthorCorp Inc.

<b>Work Year</b>	1976
<b>Reporting Quarter</b>	July - September 1976
<b>Employer Name</b>	LuthorCorp Inc.
<b>Employer Address</b>	123 Address Lane, Metropolis, KS, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$2,760
<b>Taxed Medicare Wages</b>	\$2,760
<b>Total Compensation</b>	\$3,000

[Request a Correction for these Earnings](#)

#### Sterling Cooper Advertising Agency

<b>Work Year</b>	1976
<b>Reporting Quarter</b>	April - June 1976
<b>Employer Name</b>	Sterling Cooper Advertising Agency
<b>Employer Address</b>	1445 W Norwood Ave., Queens, NY, 11224
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$2,760
<b>Taxed Medicare Wages</b>	\$2,760
<b>Total Compensation</b>	\$3,000

[Request a Correction for these Earnings](#)

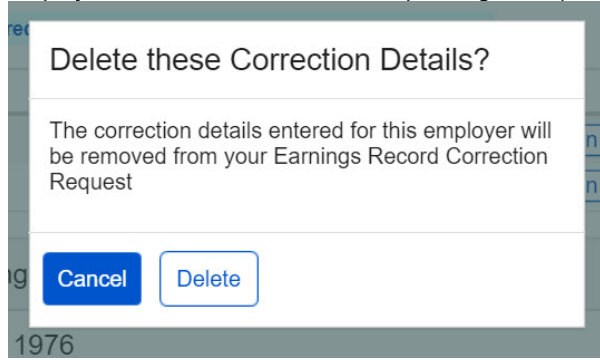
#### Missing Earnings from Another Employer?

Are earnings missing from another employer you worked for in 2009? You can request to include those earnings here.

[Report Earnings from Another Employer](#)


[Return to Review](#)

**3.2.5.1. Select a Year Screen (Return Variant): Pending: delete confirmation**  
Displays when 'delete' is selected on pending table (3.2.1. ; 3.2.2. ; 3.2.3.)



### 3.3. Correction Details (Return/ Edit Variants)

#### 3.3.1. Correction Details (Update Existing Earnings): Return Variant

 [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

### Earnings Record

Request an Earnings Record Correction

Provide Earnings Corrections Details and Evidence

\* Indicates required information

<b>Work Year</b>	2013
<b>Employer Name</b>	Mom & Pop Shop, Inc.
<b>Employer Address</b>	123 Home Ln. Baltimore, MD, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$42,100
<b>Taxed Medicare Wages</b>	\$42,100
<b>Total Compensation</b>	\$44,230

\* Indicate what kind of correction needs to be made to the earnings above

### Correct Earnings Information

Correct 2013 Taxed Social Security wages from this employer

[How do I find this?](#)

Correct 2013 Taxed Medicare wages from this employer

[How do I find this?](#)

### Provide Evidence

Please upload proof of your earnings from this employer:

[What kind of evidence can I provide?](#)

W2 or W2-C

Other

Upload proof of correct earnings from this employer:

Upload up to two files in PDF or JPG format.

[Upload Another Document](#)


[Having trouble?](#)

### Additional Information

Use this space for any additional explanation:

Characters remaining: [500]

### 3.3.1.1. Correction Details (Update Existing): Edit Variant

Sign Out

Home Messages Preferences Security

Home > Earnings Record > Request a Correction

## Earnings Record

Request an Earnings Record Correction

Provide Earnings Corrections Details and Evidence

\* Indicates required information

<b>Work Year</b>	2013
<b>Employer Name</b>	Mom & Pop Shop, Inc.
<b>Employer Address</b>	123 Home Ln. Baltimore, MD, 12345
<b>Employer Identification Number (EIN)</b>	12-3456789
<b>Taxed Social Security Wages</b>	\$42,100
<b>Taxed Medicare Wages</b>	\$42,100
<b>Total Compensation</b>	\$44,230

\* Indicate what kind of correction needs to be made to the earnings above

### Correct Earnings Information

Correct 2013 Taxed Social Security wages from this employer

[How do I find this?](#)

Correct 2013 Taxed Medicare wages from this employer

[How do I find this?](#)

### Provide Evidence

Please upload proof of your earnings from this employer:

[What kind of evidence can I provide?](#)

W2 or W2-C  
 Other

Upload proof of correct earnings from this employer:

Upload up to two files in PDF or JPG format.

[Upload Another Document](#)

[Having trouble?](#)


### Additional Information

Use this space for any additional explanation:

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure

Characters remaining: [500]

### 3.3.2. Correction Details (Add missing): Return Variant

 [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

#### Earnings Record

Request an Earnings Record Correction

Add Earnings from a Missing Employer (2013)

##### Employer Information

\* Indicates required information

\* **Employer's Business Name**

**Employer's Address**

Street Address  Apartment, suite, unit, building, floor, etc.

City/Town  State/Territory  ZIP Code

**Employer's Phone Number**

\* **Type of Employment**

##### Earnings Information

**Correct 2013 Taxed Social Security wages from this employer**

\$

[How do I find this?](#)

**Correct 2013 Taxed Medicare wages from this employer**

\$

[How do I find this?](#)

##### Provide Evidence

**Please upload proof of your earnings from this employer:**

[What kind of evidence can I provide?](#)

W2 or W2-C

Other

**Upload proof of correct earnings from this employer:**

Upload up to two files in PDF or JPG format.

[Choose File](#)

[Upload Another Document](#)

[Having trouble?](#)

##### Additional Information


**Use this space for any additional explanation:**

Characters remaining: [500]

[Next](#) [Previous](#) [Return to Review](#)



### 3.3.2.1. Correction Details (Add missing): Edit Variant

Sign Out

Home Messages Preferences Security

Home > Earnings Record > Request a Correction

#### Earnings Record

Request an Earnings Record Correction

Add Earnings from a Missing Employer (2013)

Employer Information

\* Indicates required information

\* **Employer's Business Name**

\* **Employer's Address**

Street Address Apartment, suite, unit, building, floor, etc.

City/Town State/Territory ZIP Code

\* **Employer's Phone Number**

\* **Type of Employment**

Earnings Information

Provide Evidence

Additional Information

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure

### 3.4. Review and Submit/ add another (Return Variant – Multiple corrections)

**my Social Security** [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

#### Earnings Record

**Need to request another correction before submitting?**  
You can [Request Another Correction](#), or select the button at the bottom of the page.

#### Review and Submit Earnings Record Correction Request

This is all the information you've provided so far. If you need to make a change, select "Edit" to return to that part of the application.

##### Earnings Record Correction Request for John Smith

**Your Information** [Edit](#)

**Mailing Address:**  
Street Address: **123 address lane**  
City/Town: **Baltimore**  
State/Territory: **Maryland**  
ZIP code: **12345**

**Phone Number**  
[(999) 999-9999] ext. [999]

Did you ever use any other names in your work?: **No**  
Other Social Security number(s) used by you or your employer to report your wages?: **No**

**Earnings Correction Details: 2013** [Edit](#)

Year of Earnings to be corrected: **2013**  
Employer's Business Name: **Mom and Pop Shop Inc.**  
Employer's address: **123 Address Lane, Baltimore, MD 12345**  
Employer's Phone Number: **123-456-2345**

What is wrong with this record: **Incorrect Wages**  
Correct 2013 Taxed Social Security wages from this employer: **\$900**  
Correct 2013 Taxed Medicare wages from this employer: **\$900**

Evidence Type Uploaded: **W2 form**  
Uploaded evidence: **2013 W2 form.pdf**

Additional Information: **Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.**

**Earnings Correction Details: 2004** [Edit](#)

Year of Earnings to be corrected: **2004**  
Employer's Business Name: **Scoops Ahoy**  
Employer's address: **123 Address Lane, Baltimore, MD 12345**  
Employer's Phone Number: **123-456-2345**

Correction Type: **Missing Wages**  
Correct 2013 Taxed Social Security wages from this employer: **\$900**  
Correct 2013 Taxed Medicare wages from this employer: **\$900**

Evidence Type Uploaded: **W2 form**  
Uploaded evidence: **2013 W2 form.pdf ; 2013 Tax return.pdf**

Additional Information: **Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.**

[Request Another Correction before submitting](#)

**Ready to submit?**  
Provide a response to the question below before submitting.

\* Indicates required information

**\* If Necessary, Social Security may disclose my name to my employers**  
(Without permission to use your name, SSA cannot make a thorough investigation.)

Yes  No

[Submit](#) [Previous](#) [Request Another Correction](#)

### 3.4.1. Review and Submit (Return Variant: Maximum corrections)

**my Social Security** [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

#### Earnings Record

**Information**

**You've entered the maximum number of corrections for a single Earnings Record Correction Request.**  
If you have additional corrections to request, submit this form and enter them in a new request.

#### Review and Submit Earnings Record Correction Request

This is all the information you've provided so far. If you need to make a change, select "Edit" to return to that part of the application.

#### Earnings Record Correction Request for John Smith

**Your Information** [Edit](#)

Mailing Address:  
Street Address: 123 address lane  
City/Town: Baltimore  
State/Territory: Maryland  
ZIP code: 12345  
Phone Number  
(909) 996-9999 ext. 9999  
Did you ever use any other names in your work?: No  
Other Social Security number(s) listed by you or your employer to report your wages?: No

**Earnings Correction Details: 2013** [Edit](#)

Year of Earnings to be corrected: 2013  
Employer's Business Name: **Mom and Pop Shop Inc.**  
Employer's address: 123 Address Lane, Baltimore, MD 12345  
Employer's Phone Number: 123-456-2345

What is wrong with this record: **Incorrect Wages**  
Correct 2013 Taxed Social Security wages from this employer: \$900  
Correct 2013 Taxed Medicare wages from this employer: \$900

Evidence Type Uploaded: **W2 form**  
Uploaded evidence: **W2 form.pdf**

Additional Information: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

**Earnings Correction Details: 2004** [Edit](#)

Year of Earnings to be corrected: 2004  
Employer's Business Name: **Scoops Ahoy**  
Employer's address: 123 Address Lane, Baltimore, MD 12345  
Employer's Phone Number: 123-456-2345

Correction Type: **Mixing Wages**  
Correct 2013 Taxed Social Security wages from this employer: \$900  
Correct 2013 Taxed Medicare wages from this employer: \$900

Evidence Type Uploaded: **W2 form**  
Uploaded evidence: **W2 form.pdf**

Additional Information: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

**Earnings Correction Details: 2003** [Edit](#)

Year of Earnings to be corrected: 2003  
Employer's Business Name: **Stark Industries**  
Employer's address: 123 Address Lane, Baltimore, MD 12345  
Employer's Phone Number: 123-456-2345

Correction Type: **Missing Wages**  
Correct 2013 Taxed Social Security wages from this employer: \$900  
Correct 2013 Taxed Medicare wages from this employer: \$900

Evidence Type Uploaded: **W2 form**  
Uploaded evidence: **W2 form.pdf**

Additional Information: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

**Earnings Correction Details: 2001** [Edit](#)

Year of Earnings to be corrected: 2001  
Employer's Business Name: **Stark Industries**  
Employer's address: 123 Address Lane, Baltimore, MD 12345  
Employer's Phone Number: 123-456-2345

Correction Type: **Missing Wages**  
Correct 2013 Taxed Social Security wages from this employer: \$900  
Correct 2013 Taxed Medicare wages from this employer: \$900

Evidence Type Uploaded: **W2 form**  
Uploaded evidence: **W2 form.pdf**

Additional Information: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

**Earnings Correction Details: 2000** [Edit](#)

Year of Earnings to be corrected: 2000  
Employer's Business Name: **Stark Industries**  
Employer's address: 123 Address Lane, Baltimore, MD 12345  
Employer's Phone Number: 123-456-2345

Correction Type: **Missing Wages**  
Correct 2013 Taxed Social Security wages from this employer: \$900  
Correct 2013 Taxed Medicare wages from this employer: \$900

Evidence Type Uploaded: **W2 form**  
Uploaded evidence: **W2 form.pdf ; W2 form2.pdf**

Additional Information: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

**Information**

**You've entered the maximum number of corrections for a single Earnings Record Correction Request.**  
If you have additional corrections to request, submit this form and enter them in a new request.

Ready to submit?  
Provide a response to the question below before submitting.

\*Indicates required information.


**\*If Necessary, Social Security may disclose my name to my employers.**  
(Without permission to use your name, SSA cannot make a thorough investigation.)

Yes  No

[Submit](#) [Previous](#)

## 4. Initiate Earnings Corrections: Error Variants

### 4.1. Confirm Your Information Screen (Error Variant)

 [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

#### Earnings Record

**Please correct the following information:**

- Error: Your Mailing Address
- Error: Other Names used in your work
- Error: Other Social Security Numbers used in your work

#### Request an Earnings Record Correction

##### Provide Contact Information

\*Indicates required information  
If we need to follow up with you about this earnings correction request, we will use the contact information you provide below:

**\*Your Mailing Address**

**You must enter a valid mailing address to continue**

Street Address  Apartment, suite, unit, building, floor, etc.

City/Town  State/Territory  ZIP Code

**Your Phone Number**

10-digit Number  Ext.  Type

##### Confirm Your Information used to report Earnings

**Your Name:**  
Sarah Jones

**Did you ever use any other names in your work?**

No  Yes

**\*Please list any other names used in your work**

**Please specify any other names used in your work to continue**

\*First  M.I.  \*Last  Suffix

[Add Another](#)

**Your Social Security Number (SSN):**  
\*\*\*-\*\*-1234

**Were there any other Social Security number(s) used by you or your employer to report your wages?**

No  Yes

**\*Please list any other Social Security Numbers used in your work**

**Please specify any other Social Security Numbers used in your work to continue**

[Add Another](#)

[Next](#) [Previous](#)

### 4.3. Correction Details (Error Variants)

#### 4.3.1. Correction Details: Add missing (Error Variant)

**my Social Security** [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

### Earnings Record

**Please correct the following information:**

- Error: Employer's Business Name
- Error: Type of employment

Request an Earnings Record Correction

Add Earnings from a Missing Employer (2013)

#### Employer Information

\* Indicates required information

\* **Employer's Business Name**

**You must enter your employer's business name to continue**

  
**Employer's Address**  
Street Address  Apartment, suite, unit, building, floor, etc.   
City/Town  State/Territory  ZIP Code   
**Employer's Phone Number**  
  
**\* Type of Employment**

**Please indicate a type of employment to continue**

#### Earnings Information

**Correct 2013 Taxed Social Security wages from this employer**

  
[How do I find this?](#)

**Correct 2013 Taxed Medicare wages from this employer**

  
[How do I find this?](#)

#### Provide Evidence

**Please upload proof of your earnings from this employer:**

[What kind of evidence can I provide?](#)

W2 or W2-C

Other

**Upload proof of correct earnings from this employer:**

Upload up to two files in PDF or JPG format.

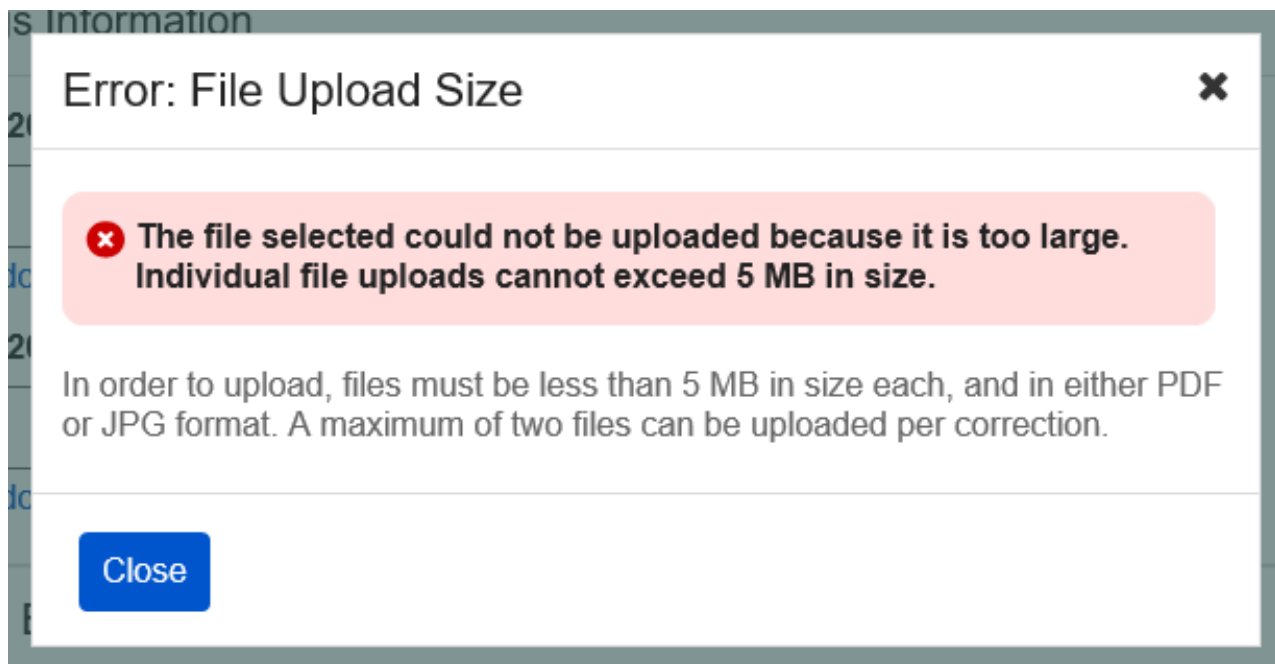
[Having trouble?](#)

#### Additional Information

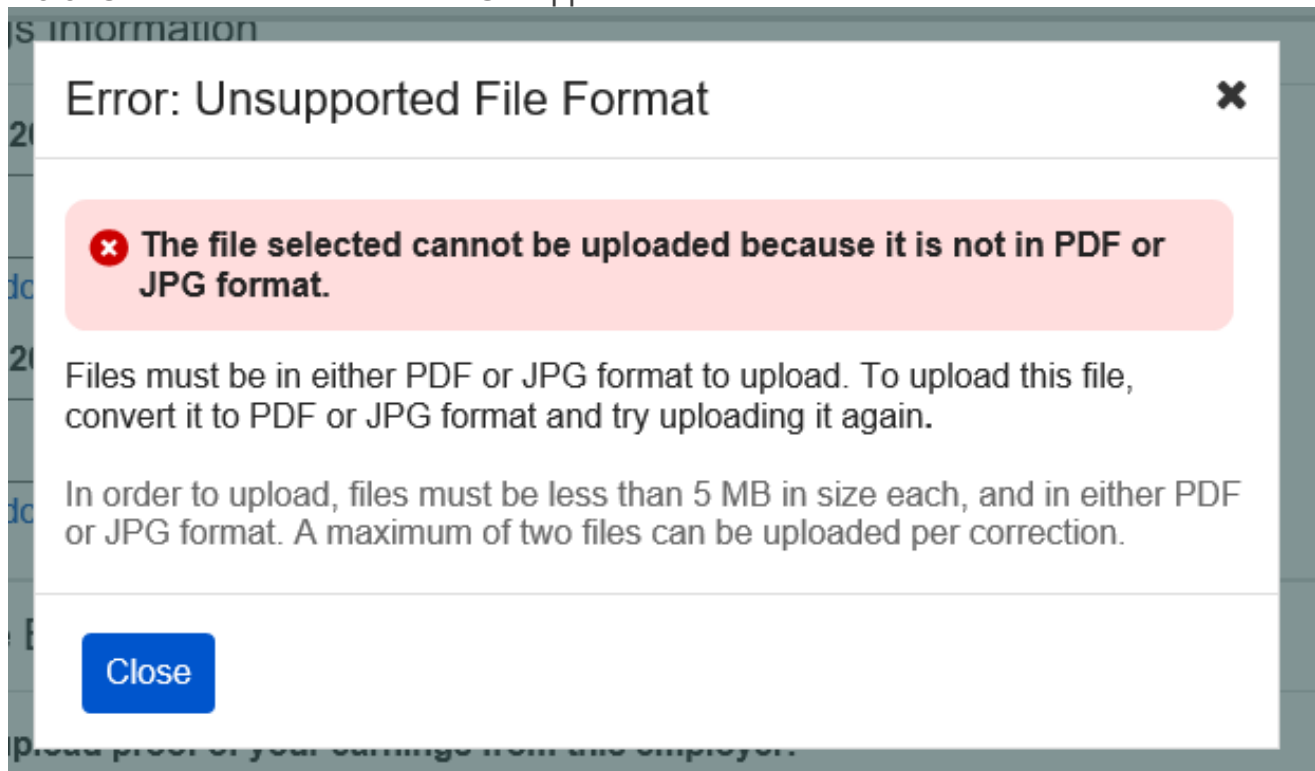
**Use this space for any additional explanation:**

Characters remaining: [500]


#### 4.3.2. Correction Details: Error – File upload size



#### 4.3.3. Correction Details: Error – Unsupported File Format



## 4.4. Review and Submit (Review and add another screen) - Error Variant

 [Sign Out](#)

[Home](#) [Messages](#) [Preferences](#) [Security](#)

[Home](#) [Earnings Record](#) [Request a Correction](#)

### Earnings Record

**✖ Please correct the following information:**

- **Error: If Necessary, Social Security may disclose my name to my employers**

#### Review and Submit Earnings Record Correction Request

This is all the information you've provided so far. If you need to make a change, select "Edit" to return to that part of the application.

**Earnings Record Correction Request for John Smith**

**Your Information** [Edit](#)

**Mailing Address:**  
Street Address: **123 address lane**  
City/Town: **Baltimore**  
State/Territory: **Maryland**  
ZIP code: **12345**

**Phone Number**  
[(999) 999-9999] ext. [999]

Did you ever use any other names in your work?: **No**  
Other Social Security number(s) used by you or your employer to report your wages?: **No**

**Earnings Correction Details** [Edit](#)

Year of Earnings to be corrected: **2013**  
Employer's Business Name: **Mom and Pop Shop Inc.**  
Employer's address: **123 Address Lane, Baltimore, MD 12345**  
Employer's Phone Number: **123-456-2345**

What is wrong with this record: **Incorrect Wages**  
Correct 2013 Taxed Social Security wages from this employer: **\$900**  
Correct 2013 Taxed Medicare wages from this employer: **\$900**

Evidence Type Uploaded: **W2 form**  
Uploaded evidence: **W2 form.pdf**

Additional Information: **blah blah blah**

**i Need to request another correction before submitting?**  
You can [Request Another Correction](#), or select the button at the bottom of the page.

**Ready to submit?**  
Provide a response to the question below before submitting.

\* Indicates required information

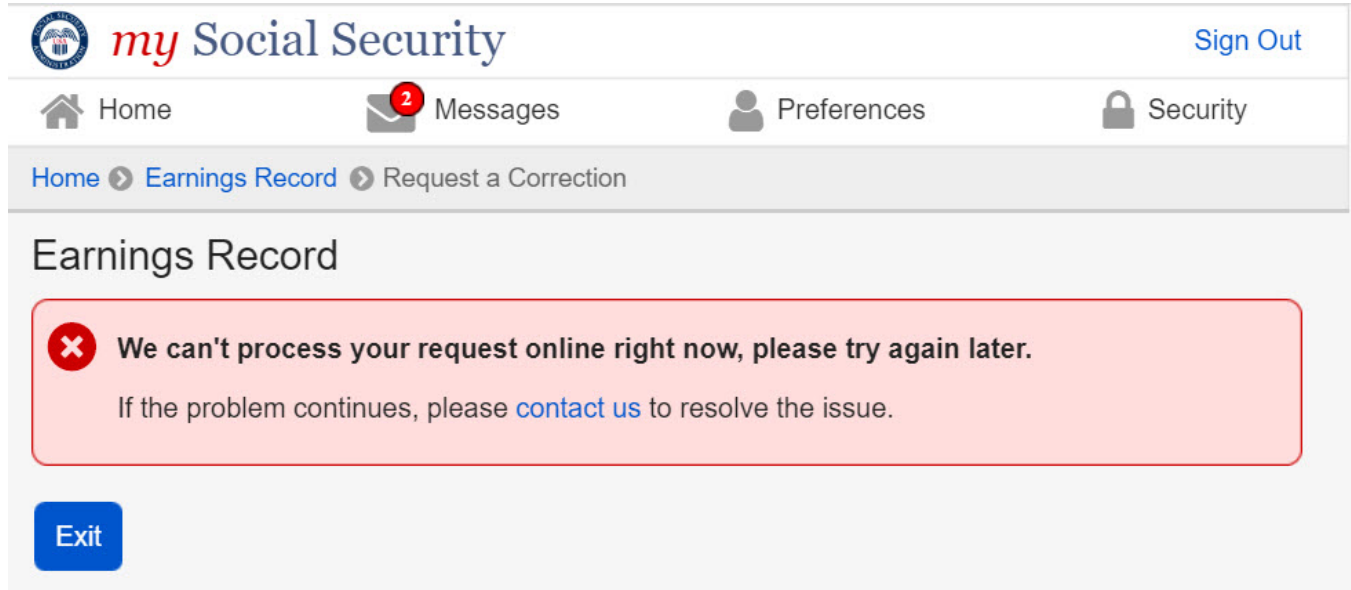
**• If Necessary, Social Security may disclose my name to my employers**  
(Without permission to use your name, SSA cannot make a thorough investigation.)

**✖ You must complete this field before submitting**

Yes  No

[Submit](#) [Previous](#) [Request Another Correction](#)

## 4.5. Earnings Correction Request: System Unavailable Error Message



The screenshot displays the 'my Social Security' website interface. At the top left is the Social Security Administration logo and the text 'my Social Security'. On the top right is a 'Sign Out' link. Below this is a navigation bar with icons and labels for 'Home', 'Messages' (with a red notification bubble containing the number '2'), 'Preferences', and 'Security'. A breadcrumb trail below the navigation bar shows 'Home > Earnings Record > Request a Correction'. The main content area is titled 'Earnings Record' and features a prominent red-bordered error message box. The message contains a red 'X' icon, the text 'We can't process your request online right now, please try again later.', and a follow-up sentence: 'If the problem continues, please [contact us](#) to resolve the issue.' Below the error message is a blue 'Exit' button.



# 5. Initiate Earnings Corrections: Other Screen Variants

## 5.1. Earnings Record Home: No access to Earnings Corrections Variant

my Social Security
[Sign Out](#)

[Home](#)
[Messages](#)
[Preferences](#)
[Security](#)

[Home](#) > [Earnings Record](#)

### Earnings Record

**Review your Earnings Record**

**Your benefits are based on your earnings.** If our records are wrong, you may not receive all the benefits to which you're entitled.

Use your own records to make sure our information is correct, and that we've recorded each year you worked. If you worked for more than one employer during any year, or if you had both earnings and self-employment income, we combined your earnings for the year.

- [Review your earnings record carefully.](#)
- [Limits on Taxable Earnings for Social Security](#)
- [Why would earnings be missing from my record?](#)

**See something that doesn't match with your records?** If there's a mismatch between your records and the earnings listed, [Contact us](#) to request a correction.

Work Year	Taxed Social Security Earnings	Taxed Medicare Earnings
2019	Not Yet Recorded	Not Yet Recorded
2018	\$60,053	\$60,053
2017	\$45,234	\$45,234
2016	\$45,234	\$45,234
2015	\$45,234	\$45,234
2014	\$45,234	\$45,234
2013	\$45,234	\$45,234
2012	\$45,234	\$45,234
2011	\$45,234	\$45,234
2010	\$45,234	\$45,234
2009	\$42,756	\$42,756
2008	\$42,756	\$42,756
2007	\$42,756	\$42,756
2006	\$42,756	\$42,756
2005	\$42,756	\$42,756
2004	\$0	\$0
2003	\$42,756	\$42,756
2002	\$40,437	\$40,437
2001	\$40,437	\$40,437
2000	\$40,437	\$40,437
1999	\$40,437	\$40,437
1998	\$40,437	\$40,437
1997	\$40,437	\$40,437
1996	\$40,437	\$40,437
1995	\$30,340	\$30,340
1994	\$30,340	\$30,340
1993	\$30,340	\$30,340
1992	\$30,340	\$30,340
1991	\$30,340	\$30,340
1990	\$18,024	\$18,024
1989	\$18,024	\$18,024
1988	\$18,024	\$18,024
1987	\$18,024	\$18,024
1986	\$18,024	\$18,024
1985	\$18,024	\$18,024

#### Estimated Total Taxes Paid

For Social Security		For Medicare	
Paid by you	\$24,476	Paid by you	\$5,131
Paid by your employers	\$23,203	Paid by your employers	\$4,737

[Back to Top](#)

## 5.2. Waiting Indicator modal

