**FEDERAL EMPLOYEE VIEWPOINT SURVEY**

[Welcome letter]

**General Survey Instructions**

**Caution: If you click the browser's Refresh or Reload buttons you will clear your latest responses from the page you are on. To ensure your survey responses are not lost, please Save survey if you cannot complete the entire survey in one sitting. On the Last page of the survey there is a Send/Submit button. Send/Submit send/submits a copy of the survey to be included in the agency results. Once you click on Send/Submit, you will not be able to access your survey again for any reason.**

**Buttons that are available on the bottom of each survey page are:**

* Previous takes you to the previous page in the survey,
* Next takes you to the next page in the survey,
* Save saves the survey on the system so you can continue at a later time,
* 1 | 2 | 3...Last takes you to that page of the survey,
* Quit allows you to quit the survey and gives you the option to Return and continue with the survey, Quit the system, or Save your current survey (after which you may continue with the survey or exit the system).

**Privacy Act Statement**

Collection of this information is authorized by Section 4702 of Title 5, U.S. Code.

* Your responses to this survey are voluntary and there is no penalty if you choose not to respond. However, maximum participation is encouraged so that the data will be complete and representative.
* The principal purpose in collecting this information is to study and report attitudes and perceptions about Human Capital programs and policies. Routine uses for the survey results are to assist in the formulation of policies which may be needed to improve the working environment.
* Access to completed surveys will be limited to OPM staff and contractors who are involved in collecting or preparing the information for analysis and agencies such as GAO that have specific authority to obtain agency records.
* In any public release of survey results, no data will be disclosed that could be used to identify specific individuals.
* Your agency will only receive summary reports for the whole population and for certain subgroups. Your agency will not receive data by subgroups that could be used to identify a specific individual or a person's specific response to a survey question.

**Public Burden Statement**

We think providing this information takes an average of 10 minutes per respondent to complete, including the time for reviewing instructions, getting the needed data, and reviewing the completed survey. Send comments regarding our estimate or any other aspect of this survey, including suggestions for reducing completion time, to the Office of Personnel Management (OPM), Reports and Forms Officer, Paperwork Reduction Project (3206-0252), Washington, D.C. 20415. The OMB number 3206-0252 is currently valid. OPM may not collect this information, and you are not required to respond, unless this number is displayed.

**FEVS Definitions**

Several items refer to organization, work unit, senior leaders, managers, supervisors, etc. Use the following definitions when answering items referring to these terms.

|  |  |
| --- | --- |
| **Senior Leaders** | The heads of departments/agencies and their immediate leadership team responsible for directing the policies and priorities of the department/agency. May hold either a political or career appointment and typically a member of the Senior Executive Service or equivalent. |
| **Managers** | Those in management positions who typically supervise one or more supervisors. |
| **Supervisors** | First-line supervisors typically responsible for employees' performance appraisals and leave approval.  |
| **Non-supervisor** | Anyone who does not have supervisory responsibilities. |
| **Telework** | Telework means working at a location other than your normal work site during your regular work hours (excludes travel). |
| **Work Unit** | This is your immediate work unit headed by your immediate supervisor. |
| **Organization** | This is your agency, office, or division. Please respond to these questions based on the level in your organization that is appropriate for the content of the question. Depending on how your organization is structured, this could either be one or more levels above your own. |

**Section I: My Work Experience**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
| 1. I am given a real opportunity to improve my skills in my organization. |  |  |  |  |  |
| 2. I have enough information to do my job well. |  |  |  |  |  |
| 3. I feel encouraged to come up with new and better ways of doing things. |  |  |  |  |  |
| 4. My work gives me a feeling of personal accomplishment. |  |  |  |  |  |
| 5. I like the kind of work I do. |  |  |  |  |  |
| 6. I know what is expected of me on the job. |  |  |  |  |  |
| 7. When needed I am willing to put in the extra effort to get a job done. |  |  |  |  |  |
| 8. I am constantly looking for ways to do my job better. |  |  |  |  |  |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Do Not Know |
| 9. I have sufficient resources (for example, people, materials, budget) to get my job done. |  |  |  |  |  |  |
| 10. My workload is reasonable. |  |  |  |  |  |  |
| 11. My talents are used well in the workplace. |  |  |  |  |  |  |
| 12. I know how my work relates to the agency's goals and priorities. |  |  |  |  |  |  |
| 13. The work I do is important. |  |  |  |  |  |  |
| 14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well. |  |  |  |  |  |  |
| 15. My performance appraisal is a fair reflection of my performance. |  |  |  |  |  |  |
| 16. I am held accountable for achieving results. |  |  |  |  |  |  |
|  | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Do Not Know |
| 17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal. |  |  |  |  |  |  |
| 18. My training needs are assessed. |  |  |  |  |  |  |

19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).

  Strongly Agree

  Agree

  Neither Agree nor Disagree

  Disagree

  Strongly Disagree

  No Basis to Judge

**Section II: My Work Unit**

20. The people I work with cooperate to get the job done.

  Strongly Agree

  Agree

  Neither Agree nor Disagree

  Disagree

  Strongly Disagree

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Do Not Know |
| 21. My work unit is able to recruit people with the right skills. |  |  |  |  |  |  |
| 22. Promotions in my work unit are based on merit. |  |  |  |  |  |  |
| 23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. |  |  |  |  |  |  |
| 24. In my work unit, differences in performance are recognized in a meaningful way. |  |  |  |  |  |  |
|  | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Do Not Know |
| 25. Awards in my work unit depend on how well employees perform their jobs. |  |  |  |  |  |  |
| 26. Employees in my work unit share job knowledge with each other. |  |  |  |  |  |  |
| 27. The skill level in my work unit has improved in the past year. |  |  |  |  |  |  |

28. How would you rate the overall quality of work done by your work unit?

  Very Good

  Good

  Fair

  Poor

  Very Poor

**Section III: My Agency**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Do Not Know |
| 29. The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals. |  |  |  |  |  |  |
| 30. Employees have a feeling of personal empowerment with respect to work processes. |  |  |  |  |  |  |
| 31. Employees are recognized for providing high quality products and services. |  |  |  |  |  |  |
| 32. Creativity and innovation are rewarded. |  |  |  |  |  |  |
| 33. Pay raises depend on how well employees perform their jobs. |  |  |  |  |  |  |
| 34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring). |  |  |  |  |  |  |
|  | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Do Not Know |
| 35. Employees are protected from health and safety hazards on the job. |  |  |  |  |  |  |
| 36. My organization has prepared employees for potential security threats. |  |  |  |  |  |  |
| 37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. |  |  |  |  |  |  |
| 38. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated. |  |  |  |  |  |  |
| 39. My agency is successful at accomplishing its mission. |  |  |  |  |  |  |

40. I recommend my organization as a good place to work.

  Strongly Agree

  Agree

  Neither Agree nor Disagree

  Disagree

  Strongly Disagree

41. I believe the results of this survey will be used to make my agency a better place to work.

  Strongly Agree

  Agree

  Neither Agree nor Disagree

  Disagree

  Strongly Disagree

  Do Not Know

**Section IV: My Supervisor**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Do Not Know |
| 42. My supervisor supports my need to balance work and other life issues. |  |  |  |  |  |  |
| 43. My supervisor provides me with opportunities to demonstrate my leadership skills. |  |  |  |  |  |  |
| 44. Discussions with my supervisor about my performance are worthwhile. |  |  |  |  |  |  |
| 45. My supervisor is committed to a workforce representative of all segments of society. |  |  |  |  |  |  |
| 46. My supervisor provides me with constructive suggestions to improve my job performance. |  |  |  |  |  |  |
| 47. Supervisors in my work unit support employee development. |  |  |  |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
| 48. My supervisor listens to what I have to say. |  |  |  |  |  |
| 49. My supervisor treats me with respect. |  |  |  |  |  |
| 50. In the last six months, my supervisor has talked with me about my performance. |  |  |  |  |  |
| 51. I have trust and confidence in my supervisor. |  |  |  |  |  |

52. Overall, how good a job do you feel is being done by your immediate supervisor?

  Very Good

  Good

  Fair

  Poor

  Very Poor

**Section V: Leadership**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Do Not Know |
| 53. In my organization, senior leaders generate high levels of motivation and commitment in the workforce. |  |  |  |  |  |  |
| 54. My organization's senior leaders maintain high standards of honesty and integrity. |  |  |  |  |  |  |
| 55. Supervisors work well with employees of different backgrounds. |  |  |  |  |  |  |
| 56. Managers communicate the goals and priorities of the organization. |  |  |  |  |  |  |
| 57. Managers review and evaluate the organization's progress toward meeting its goals and objectives. |  |  |  |  |  |  |
| 58. Managers promote communication among different work units (for example, about projects, goals, needed resources). |  |  |  |  |  |  |
| 59. Managers support collaboration across work units to accomplish work objectives. |  |  |  |  |  |  |

60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?

  Very Good

  Good

  Fair

  Poor

  Very Poor

  Do Not Know

61. I have a high level of respect for my organization's senior leaders.

  Strongly Agree

  Agree

  Neither Agree nor Disagree

  Disagree

  Strongly Disagree

  Do Not Know

62. Senior leaders demonstrate support for Work/Life programs.

  Strongly Agree

  Agree

  Neither Agree nor Disagree

  Disagree

  Strongly Disagree

  Do Not Know

**Section VI: My Satisfaction**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Very Satisfied | Satisfied | Neither Satisfied nor Dissatisfied | Dissatisfied | Very Dissatisfied |
| 63. How satisfied are you with your involvement in decisions that affect your work? |  |  |  |  |  |
| 64. How satisfied are you with the information you receive from management on what's going on in your organization? |  |  |  |  |  |
| 65. How satisfied are you with the recognition you receive for doing a good job? |  |  |  |  |  |
| 66. How satisfied are you with the policies and practices of your senior leaders? |  |  |  |  |  |
| 67. How satisfied are you with your opportunity to get a better job in your organization? |  |  |  |  |  |
| 68. How satisfied are you with the training you receive for your present job? |  |  |  |  |  |
| 69. Considering everything, how satisfied are you with your job? |  |  |  |  |  |
| 70. Considering everything, how satisfied are you with your pay? |  |  |  |  |  |
| 71. Considering everything, how satisfied are you with your organization? |  |  |  |  |  |

**Section VII: Work/Life**

72. Have you been notified whether or not you are eligible to telework?

  Yes, I was notified that I was eligible to telework.

  Yes, I was notified that I was not eligible to telework.

  No, I was not notified of my telework eligibility.

  Not sure if I was notified of my telework eligibility.

73. Please select the response below that BEST describes your current teleworking situation.

  I telework 3 or more days per week.

  I telework 1 or 2 days per week.

  I telework, but no more than 1 or 2 days per month.

  I telework very infrequently, on an unscheduled or short-term basis.

  I do not telework because I have to be physically present on the job (e.g., Law Enforcement Officers, Park Rangers, Security Personnel).

  I do not telework because I have technical issues (e.g., connectivity, inadequate equipment) that prevent me from teleworking.

 I do not telework because I did not receive approval to do so, even though I have the kind of job where I can telework.

  I do not telework because I choose not to telework.

**Do you participate in the following Work/Life programs?**

|  |  |  |  |
| --- | --- | --- | --- |
|  | Yes | No | Not Available to Me |
| 74. Alternative Work Schedules (AWS) |  |  |  |
| 75. Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs) |  |  |  |
| 76. Employee Assistance Program (EAP) |  |  |  |
| 77. Child Care Programs (for example, daycare, parenting classes, parenting support groups) |  |  |  |
| 78. Elder Care Programs (for example, support groups, speakers) |  |  |  |

**How satisfied are you with the following Work/Life programs in your agency?**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Very Satisfied | Satisfied | Neither Satisfied nor Dissatisfied | Dissatisfied | Very Dissatisfied | No Basis to Judge |
| 79. Telework |  |  |  |  |  |  |
| 80. Alternative Work Schedules (AWS) |  |  |  |  |  |  |
| 81. Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs) |  |  |  |  |  |  |
| 82. Employee Assistance Program (EAP) |  |  |  |  |  |  |
| 83. Child Care Programs (for example, daycare, parenting classes, parenting support groups) |  |  |  |  |  |  |
| 84. Elder Care Programs (for example, support groups, speakers) |  |  |  |  |  |  |

**Section VIII: Demographics**

85. Where do you work?

  Headquarters

  Field

86. What is your supervisory status?

 Non-Supervisor:  You do not supervise other employees.

 Team Leader: You are not an official supervisor; you provide employees with day-to-day guidance in work projects, but do not have supervisory responsibilities or conduct performance appraisals.

 Supervisor:  You are a first-line supervisor who is responsible for employees' performance appraisals and leave approval.

 Manager:  You are in a management position and supervise one or more supervisors.

 Senior Leader:  You are the head of a department/agency or a member of the immediate leadership team responsible for directing the policies and priorities of the department/agency.  May hold either a political or career appointment, and typically is a member of the Senior Executive Service or equivalent.

87. Are you:

  Male

  Female

88. Are you Hispanic or Latino?

  Yes

  No

89. What is your race? Select one or more).

  American Indian or Alaska Native

  Asian

  Black or African American

  Native Hawaiian or Other Pacific Islander

  White

90. What is the highest degree or level of education you have completed?

  Less than High School

  High School Diploma/GED or equivalent

  Trade or Technical Certificate

  Some College (no degree)

  Associate's Degree (e.g., AA, AS)

  Bachelor's Degree (e.g., BA, BS)

  Master's Degree (e.g., MA, MS, MBA)

  Doctoral/Professional Degree (e.g., Ph.D., MD, JD)

91. What is your pay category/grade?

  Federal Wage System (for example, WB, WD, WG, WL, WM, WS, WY)

  GS 1-6

  GS 7-12

  GS 13-15

  Senior Executive Service

  Senior Level (SL) or Scientific or Professional (ST)

  Other

92. How long have you been with the Federal Government (excluding military service)?

  Less than 1 year

  1 to 3 years

  4 to 5 years

  6 to 10 years

  11 to 14 years

  15 to 20 years

  More than 20 years

93. How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?

  Less than 1 year

  1 to 3 years

  4 to 5 years

  6 to 10 years

  11 to 20 years

  More than 20 years

94. Are you considering leaving your organization within the next year, and if so, why?

  No

  Yes, to retire

  Yes, to take another job within the Federal Government

  Yes, to take another job outside the Federal Government

  Yes, other

95. I am planning to retire:

  Within one year

  Between one and three years

  Between three and five years

  Five or more years

96.  Are you transgender?

No

Yes

97.  Which one of the following do you consider yourself to be?

Straight, that is not gay or lesbian

Gay or Lesbian

Bisexual

Something else

98. What is your US military service status?

  No Prior Military Service

  Currently in National Guard or Reserves

  Retired

  Separated or Discharged

99. Are you an individual with a disability?

  Yes

  No