

1: Text Opt In: Highlighted info needs to be merged into approved "Preferred Contact Info" webscreen

## Preferred Contact Information

The SVSES is a first of its kind study because it allows Service members to provide periodic updates about their experiences with the military sexual assault response and accountability systems and their wellbeing.

Please tell us how you would prefer to receive reminders about follow-up surveys. We will only use the method(s) you select. By selecting "Mobile Phone" you are Opting-in to receive SVSES updates via SMS.\* Insert your phone number below to participate in text messaging services.

If you do not provide an email or phone number, we will send reminders to your military email address. Please only include U.S. mobile numbers.

Email: \_\_\_\_\_@\_\_\_\_\_

Mobile Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

\*After opting in to text messaging, you can text "Help" if you have a question about the text messaging service. You can text "STOP" to cancel.

For SVSES terms and conditions, please visit <https://www.surveysdrc.com/DMDC/SMS.aspx>. For our Privacy Policy, please visit <https://www.sapr.mil/privacy-policy>

Message frequency varies for as long as you are in the study. Message and data rates may apply.

## 2: SMS Terms:

### Sexual Violence Support & Experiences Study (SVSES)

1. Participants who decide to 'opt in' to text messaging services for the SVSES, can expect to receive a confirmation text after opting in to text messaging and quarterly invitation and reminders when the participant's quarterly survey is ready to take. Users can also opt-in to receive one informational message by texting SVSES to the short code.
2. You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.
3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at 1-800-881-5307.
4. Carriers are not liable for delayed or undelivered messages
5. As always, message and data rates may apply for any messages sent to you from us and to us from you. Message frequency varies for the survey reminders, for as long as you are in the study and you will receive 1 message per request for informational services. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. If you have any questions regarding privacy, please read our privacy policy: <https://www.sapr.mil/privacy-policy>

### Text Message Content and Message frequency: Highlighted info will vary

Communication Type	Target Population	Content	Delivery	Message Frequency/Notes
Text Message #1 response text for those who "text for more info"	Those who text for more info after seeing the recruitment flyer	Thank you for your interest in the SVSES. To learn more and join the study visit: SAPR.mil/SVSES  Reply HELP for help, STOP to cancel.	Text message	Will be sent whenever respondent texts 5-555 for more info
Text Message #2 Confirmation Text	Those who select text messaging for	SVSES: Please answer YES or NO to confirm your subscription. Msg&data rates	Text message	Will be sent whenever respondent selects text as

Communication Type	Target Population	Content	Delivery	Message Frequency/Notes
for Preferred Contact Method	preferred contact method	may apply. Msg freq varies. Reply HELP for help, STOP to cancel.		preferred contact
Text Message #3 Double Opt-In to confirm text messaging	Those who select text messaging for preferred contact method	Welcome to SVSES. Msg&data rates may apply. Msg freq varies. Reply HELP for help, STOP to cancel.	Text Message	Will be sent whenever respondent selects text as preferred contact
Text Message #4 Invitation to take quarterly follow up	Those who select text messaging for preferred contact method	Your quarterly follow up survey for the SVSES is ready. To start your survey, please click here: <a href="https://surveysdrc.com/dmdc/enterticket.aspx?strTicketNumber=ADRC1234">https://surveysdrc.com/dmdc/enterticket.aspx?strTicketNumber=ADRC1234</a> If needed, your ticket number is ADRC1234 Reply HELP for help, STOP to cancel.	Text message	Text messages need to be sent every quarter
Text Message #5 First Reminder to take quarterly follow up	Those who select text messaging for preferred contact method	This is a reminder that your follow up survey for the SVSES is ready. Please click this link to begin your survey: <a href="https://surveysdrc.com/dmdc/enterticket.aspx?strTicketNumber=ADRC1234">https://surveysdrc.com/dmdc/enterticket.aspx?strTicketNumber=ADRC1234</a> If needed, your ticket number is ADRC1234 Thank you for participating in the SVSES. Reply HELP for help, STOP to cancel.	Text message	Text messages need to be sent every quarter
Text message #6 Second/final Reminder to take quarterly follow up	Those who select text messaging for preferred contact method	This is your final reminder that your quarterly follow up survey for the SVSES is ready. Please click this link to begin your survey: <a href="https://surveysdrc.com/dmdc/enterticket.aspx?strTicketNumber=ADRC1234">https://surveysdrc.com/dmdc/enterticket.aspx?strTicketNumber=ADRC1234</a> If needed, your ticket number is ADRC1234 The link will expire in XX days. Thank you for participating in the SVSES. Reply HELP for help, STOP to cancel.	Text Message	Text Messages need to be sent every quarter