

Responses should be directed to Natural Resources Support Program, USACE-IWR-Casey Building, 7701 Telegraph Road, Alexandria VA, 22315

PLEASE DO NOT RESPOND TO THE ABOVE ADDRESS

The public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

OMB Control #0710-0019, Exp: xx/xx/xxxx

AGENCY DISCLOSURE STATEMENT



**US Army Corps
of Engineers**

Thank You!

Your thoughtful feedback today will help make future visits here more enjoyable and worthwhile for everyone.

Are you interested in learning more about recreation opportunities on Corps of Engineers lakes?
Visit our website at www.CorpsLakes.us





**US Army Corps
of Engineers**

Visitor Center Comment Card

We would like to know about your visit. **Your response is voluntary and not required.** This information will be used to improve the quality of information, facilities, exhibits and services at this visitor center.

OMB Control #: 0710-0019 Exp: mm-dd-yyyy

Survey Protocol:

- Scheduled Solicited
 Self-Service Tour Rep

Today's Date: ____/____/____
(MM DD YYYY)

Please help us serve you better on future visits to:

Visitor Center:

Project:

About your visit here today:

How important are each of the following to you?

(check one box for each feature)

1. Have you ever been to this visitor center before? (Choose one)
 Yes No Not Sure

2. What was your primary reason for coming here today? (Choose one only)
 View the exhibits
 Take a guided tour
 Attend special program or event
 Use the restroom
 Take a break from travel
 Obtain information or brochures
 Purchase recreation area pass
 Browse the bookstore
 Other: _____

3. Did you come here today with any children 5 to 16 years old? (Choose one) Yes No

Visitor Center Feature	Very Important	Important	Somewhat Important	Not Important	NA
Facilities:					
Exhibits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Convenient parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of buildings and facilities to persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs and Services:					
Interpretive presentations and films	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Guided tours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pamphlets and brochures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having staff available for assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bookstore	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall:					
Learning opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Exhibits and activities for children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How did you hear about this visitor center? (check all that apply) Family/Friend Map/brochure www.corpslakes.us
 www.recreation.gov www.reserveamerica.com Other website _____ Welcome center/chamber of commerce
 Newspaper/magazine article Highway/Road Signs Info/staff at local business Info/staff at local motel School class/program

Please rate each of the following? (check one box for each feature)

Visitor Center Feature	Very Good	Good	Not Good Not Poor	Poor	Very Poor	NA
Facilities:						
Quality of exhibits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acceptability of restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability and convenience of parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of buildings and facilities to persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs and Services:						
Quality of interpretive presentations/films	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of guided tours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of pamphlets and brochures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of visitor center staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helpfulness of visitor center staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Items for sale in the bookstore	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall:						
Quality of learning experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value of exhibits and activities for children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall satisfaction with the visitor center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

About yourself:

1. Home postal or ZIP code: _____ (please print)
(Choose one for each item below)

2. You live in: U. S. Canada Mexico Other

3. Age: Under 25 25-44 45-61 62+

4. Gender: Female Male

5. Are you Hispanic or Latino? Yes No

6. What is your race? (Mark one or more)
 American Indian or Alaska Native
 Black or African American
 Native Hawaiian or other Pacific Islander
 Asian
 White

What **improvements** would you like to see in this Visitor Center? (Describe. **Do not provide personally identifiable information (PII)**)

What did you **like most** about this Visitor Center? (Describe. **Do not provide personally identifiable information (PII)**)