

**Justification for Non-Substantive Changes for Supplemental Security Income Telephone
Wage Reporting and Social Security Administration Mobile Wage Reporting
20 CFR 416.701-416.732
OMB No. 0960-0715**

Background

SSA requires Supplemental Security Income (SSI) recipients, deemors, and representative payees to report changes in wages monthly, as the receipt of earned income could affect their eligibility for SSI and their payment amount. Social Security Administration's Mobile Wage Reporting (SSAMWR) is one of several electronic methods available to SSI recipients to report their monthly wages. SSAMWR allows recipients to report their wages through an application on their smartphone.

Through recent user feedback in the Apple App, Google Play Store, and via surveys, we became aware of the need for several enhancements, which would improve accuracy of reporting, provide a better customer experience, and improve the app's accessibility. The changes outlined below are in response to that user feedback. In addition, these changes do not affect the SSI Telephone Wage Reporting system, also included under this OMB number.

Justification for Non-Substantive Changes to the Collection

We are making the following revisions to the SSAMWR:

- **Change #1:** (Screenshots 1.0, 1.1, and 1.2) We changed the Date of Birth (DOB) field to provide an option for keying in the DOB in addition to having the ability to select a date via the Calendar icon. The Calendar icon will not display when the accessibility feature is on. When the accessibility feature is off, it will display so non-508 users will have the option to select the date via the Calendar icon instead of having to input.

Justification #1: We changed the DOB field to meet 508¹ guidelines and to address users' feedback. Users reported difficulty inputting DOB information. Providing multiple options and improving accessibility allows more people to enjoy a seamless wage reporting experience.

- **Change #2:** (Screenshots 1.3, 1.4, 1.5, 2.0 and 2.3) We removed several optional fields on the Personal Information and the Paystub Information screens. The question "How often are you paid?" on the Personal Information page dynamically displayed when the user answered the "Did you receive any wages in May 2022?" in the affirmative (1.3 and 1.4). On the Paystub information page (2.0), the following optional fields, were also removed: Pay Period Start Date, Pay Period End Date, and Year to Date Gross Wages. These fields will no longer display on the Review screens (2.3).

Justification #2: We added these fields to support future functionality to allow Social Security Disability Insurance (SSDI) beneficiaries to report wages using the app. Although these fields will be critical when allowing SSDI and SSI to submit wage reports using a

¹ Section 508 of the Rehabilitation Act of 1973

single platform, the information is not strictly necessary for current SSI users, who must report only gross wages and the pay date. Users are reporting difficulty with the amount of detail the app is requesting. In response to this feedback, we are removing the optional fields and may reintroduce these fields in the future when we introduce additional user-types to the app.

- **Change #3:** (Screenshots 2.0, 2.1, and 2.2) We added an input option for the Pay Date in addition to the Calendar icon.

Justification #3: Similar to Change #1, we added an input option for the Pay Date field to address user feedback and meet 508 guidelines. Providing multiple input options and improving accessibility allows more people to enjoy a seamless wage reporting experience.

Note: Please see accompanying document, “SSAMWR Before and After Screen Comparisons,” for referenced screenshots.

SSA will implement these IT Modification changes to the screens upon OMB approval.

These actions do not affect the public reporting burden.