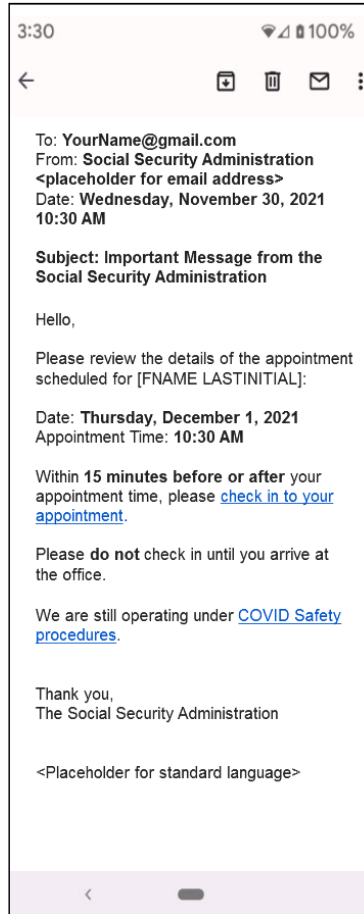
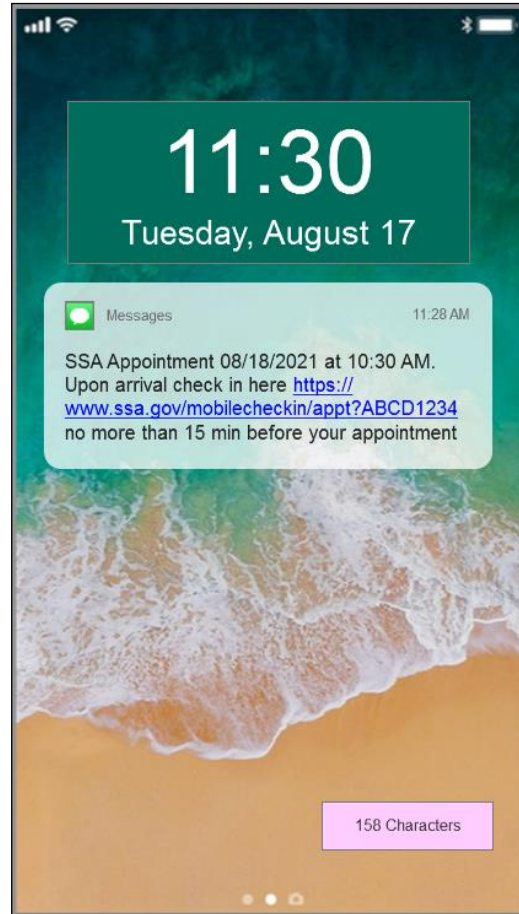


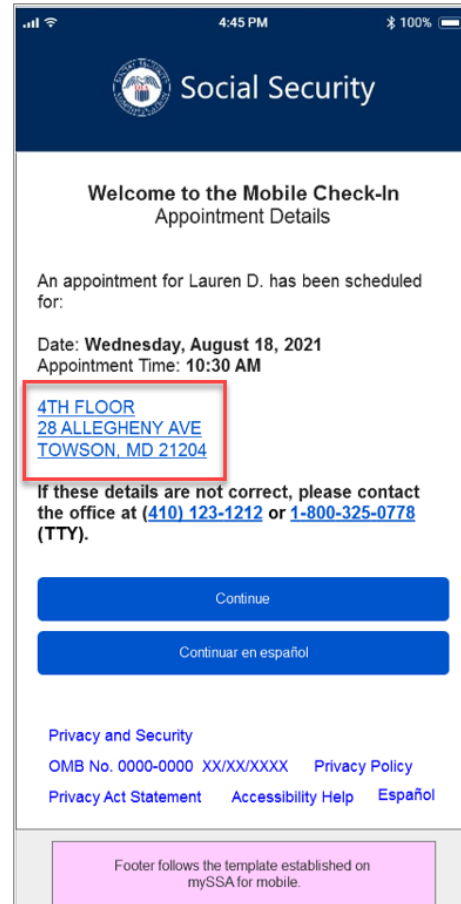
# Email Message



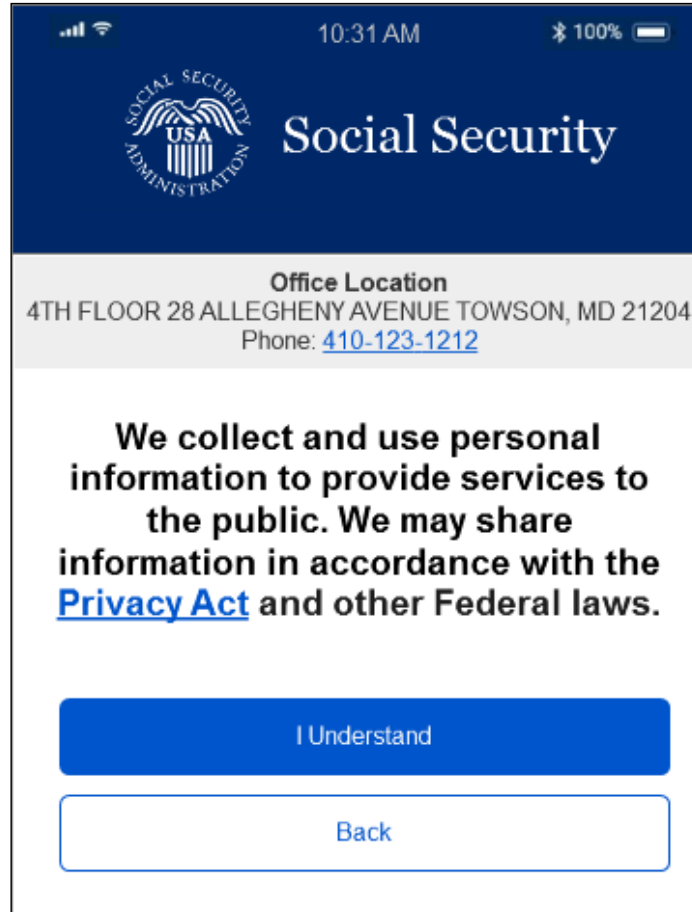
# Text Message Link



# Welcome screen




# Privacy Act



A screenshot of a mobile application interface for the Social Security Administration. The top status bar shows signal strength, Wi-Fi, the time 10:31 AM, and 100% battery. Below the status bar is a dark blue header with the Social Security Administration logo on the left and the text "Social Security" on the right. Underneath the header is a light gray section titled "Office Location" with the address "4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204" and the phone number "Phone: [410-123-1212](tel:410-123-1212)". The main content area is white and contains a bold black text block: "We collect and use personal information to provide services to the public. We may share information in accordance with the [Privacy Act](#) and other Federal laws." At the bottom, there are two buttons: a solid blue button with the text "I Understand" and a white button with a blue border and the text "Back".

10:31 AM 100%

 Social Security

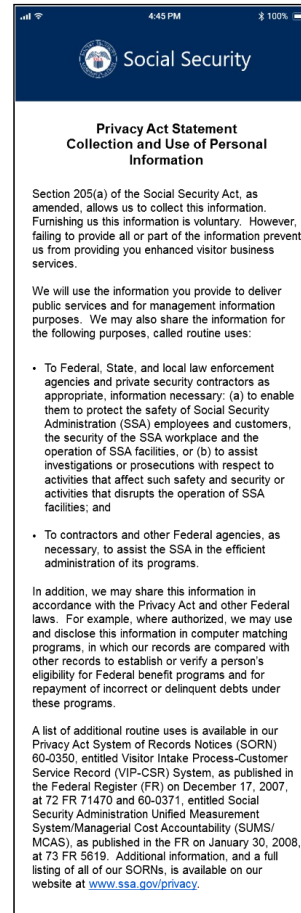
**Office Location**  
4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204  
Phone: [410-123-1212](tel:410-123-1212)

**We collect and use personal information to provide services to the public. We may share information in accordance with the [Privacy Act](#) and other Federal laws.**

I Understand

Back

# Optional: Full Privacy Act Statement



The image shows a mobile phone screen displaying a document titled "Privacy Act Statement Collection and Use of Personal Information" from the Social Security Administration. The screen includes a status bar at the top with signal strength, time (4:45 PM), and battery level (100%). The document text is as follows:

**Privacy Act Statement  
Collection and Use of Personal  
Information**

Section 205(a) of the Social Security Act, as amended, allows us to collect this information. Furnishing us this information is voluntary. However, failing to provide all or part of the information prevent us from providing you enhanced visitor business services.

We will use the information you provide to deliver public services and for management information purposes. We may also share the information for the following purposes, called routine uses:


- To Federal, State, and local law enforcement agencies and private security contractors as appropriate, information necessary: (a) to enable them to protect the safety of Social Security Administration (SSA) employees and customers, the security of the SSA workplace and the operation of SSA facilities, or (b) to assist investigations or prosecutions with respect to activities that affect such safety and security or activities that disrupts the operation of SSA facilities; and
- To contractors and other Federal agencies, as necessary, to assist the SSA in the efficient administration of its programs.

In addition, we may share this information in accordance with the Privacy Act and other Federal laws. For example, where authorized, we may use and disclose this information in computer matching programs, in which our records are compared with other records to establish or verify a person's eligibility for Federal benefit programs and for repayment of incorrect or delinquent debts under these programs.

A list of additional routine uses is available in our Privacy Act System of Records Notices (SORN) 60-0350, entitled Visitor Intake Process-Customer Service Record (VIP-CSR) System, as published in the Federal Register (FR) on December 17, 2007, at 72 FR 71470 and 60-0371, entitled Social Security Administration Unified Measurement System/Managerial Cost Accountability (SUMS/MCAS), as published in the FR on January 30, 2008, at 73 FR 3619. Additional information, and a full listing of all of our SORNs, is available on our website at [www.ssa.gov/privacy](http://www.ssa.gov/privacy).

# Covid Screener 1

10:25 AM 100%

 Social Security

**Office Location**  
4TH FLOOR 28 ALLEGHENY AVENUE  
TOWSON, MD 21204  
Phone: [410-123-1212](tel:410-123-1212)

**Do you have any new or worsening symptoms of COVID-19 including:**

- Fever (100.4 degrees or higher);
- Cough or sore throat;
- Shortness of breath or difficulty breathing;
- Fatigue;
- Muscle pain or body aches;
- Headache;
- New loss of taste or smell;
- Congestion or runny nose; or
- Nausea, vomiting, or diarrhea?


Yes

No

Back

# Covid Screener 2

10:25 AM 100%

 Social Security

Office Location  
4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204  
Phone: [410-123-1212](tel:410-123-1212)

**Have you, within the last 10 days:**

- Been diagnosed with COVID-19;
- Received instructions from a public health authority (local health authority, medical professional, etc.) to self-monitor for symptoms of COVID-19 or or self-quarantine due to COVID-19;
- Been tested for COVID-19 and are awaiting the results (other than for travel purposes); or
- Been in close physical contact with anyone who was diagnosed with COVID-19 or developed symptoms consistent with COVID-19?

Close physical contact is defined as being within 6 feet of an infected/symptomatic person for a cumulative total of 15 minutes or more over a 24-hour period starting from 48 hours before illness onset (or, for asymptomatic individuals, 48 hours prior to test specimen collection).

**Have you, within the last 5 days:**

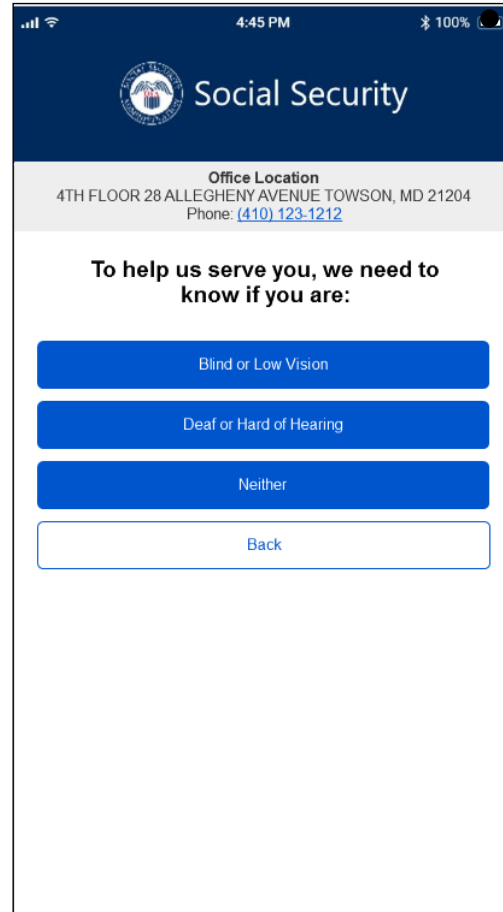
- Traveled outside the country by means other than land travel, such as car, bus, ferry, or train?

Yes

No


Back

# Accessibility Screener



The screenshot shows a mobile application interface for Social Security. At the top, there is a dark blue header with the Social Security logo and the text "Social Security". Below the header, a light gray box contains the office location information: "Office Location", "4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204", and "Phone: (410) 123-1212". The main content area has a white background with the text "To help us serve you, we need to know if you are:" followed by four blue buttons: "Blind or Low Vision", "Deaf or Hard of Hearing", "Neither", and "Back".

4:45 PM 100%

 Social Security

**Office Location**  
4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204  
Phone: [\(410\) 123-1212](tel:(410)123-1212)

**To help us serve you, we need to know if you are:**

Blind or Low Vision

Deaf or Hard of Hearing

Neither

Back



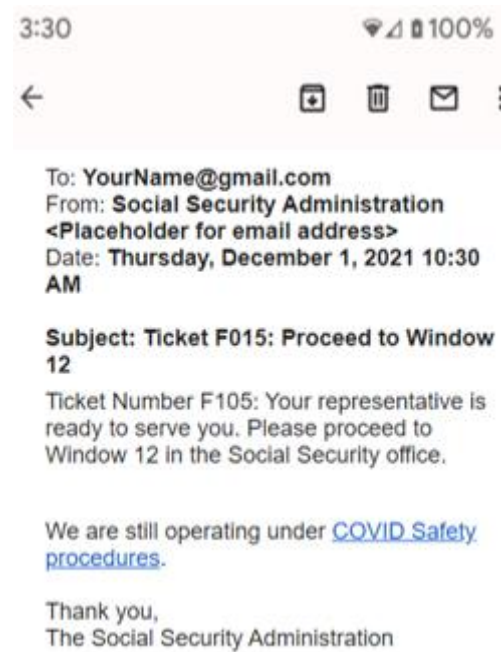
# Ticket Number Confirmation



# Text Summons




# Email Summons



# Covid Fail


The screenshot shows a mobile application interface for the Social Security Administration. At the top, there is a dark blue header with the SSA logo on the left and the text 'Social Security' on the right. Below the header, a light gray section displays the 'Office Location' as '4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204' and a phone number '410-123-1212'. The main content area is titled 'Mobile Check-In' and features a prominent yellow warning box with a red exclamation mark icon. The message in the box states: 'To ensure the safety of our offices, we cannot assist you in person today. Please use our online or phone services instead.' Below this, there is a section for 'Access online services:' with a link to 'Social Security Administration'. At the bottom, it says 'Or call 410-123-1212 or 1-800-325-0778 (TTY) to speak with a representative.' and includes a blue 'Exit' button.

10:31 AM 100%

 Social Security

**Office Location**  
4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204  
Phone: [410-123-1212](tel:410-123-1212)

**Mobile Check-In**

 **To ensure the safety of our offices, we cannot assist you in person today.**  
Please use our online or phone services instead.

Access online services:  
[Social Security Administration](#)

Or call [410-123-1212](tel:410-123-1212) or [1-800-325-0778](tel:1-800-325-0778) (TTY) to speak with a representative.

Exit

# ReCAPTCHA Fail



Social Security

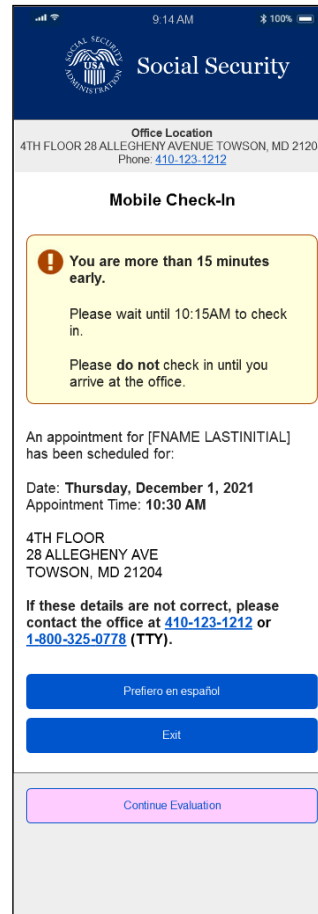


**Oops...Something went wrong.**

Please try again. If you continue to have problems you can call Social Security at 1-800-772-1213.

TTY users should call 1-800-325-0778. En español: Llame a SSA gratis al 1-800-772-1213 y oprima el 2 si desea el servicio en español y espere a que le atienda un agente.


# Message: More than 15 minutes early



# After 15 minutes check-in window


The screenshot shows a mobile application interface for Social Security. At the top, there is a dark blue header with the Social Security Administration logo and the text "Social Security". Below the header, the "Office Location" is listed as "4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204" with a phone number "410-123-1212". The main section is titled "Mobile Check-In" and contains a yellow warning box with an exclamation mark icon. The warning text reads: "You are more than 15 minutes early. Please wait until 10:15AM to check in. Please do not check in until you arrive at the office." Below the warning, it states: "An appointment for [FNAME LASTINITIAL] has been scheduled for: Date: Thursday, December 1, 2021 Appointment Time: 10:30 AM 4TH FLOOR 28 ALLEGHENY AVE TOWSON, MD 21204". At the bottom, there are three buttons: "Prefiero en español", "Exit", and "Continue Evaluation".

9:14 AM 100%

 Social Security

Office Location  
4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204  
Phone: [410-123-1212](tel:410-123-1212)

**Mobile Check-In**

 You are more than 15 minutes early.  
Please wait until 10:15AM to check in.  
Please do not check in until you arrive at the office.

An appointment for [FNAME LASTINITIAL] has been scheduled for:  
Date: **Thursday, December 1, 2021**  
Appointment Time: **10:30 AM**

4TH FLOOR  
28 ALLEGHENY AVE  
TOWSON, MD 21204

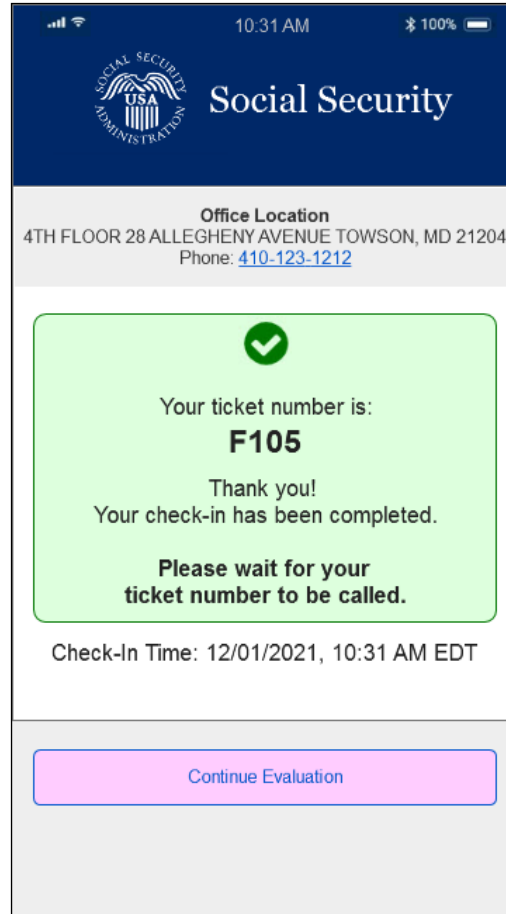
If these details are not correct, please contact the office at [410-123-1212](tel:410-123-1212) or [1-800-325-0778](tel:1-800-325-0778) (TTY).

Prefiero en español

Exit

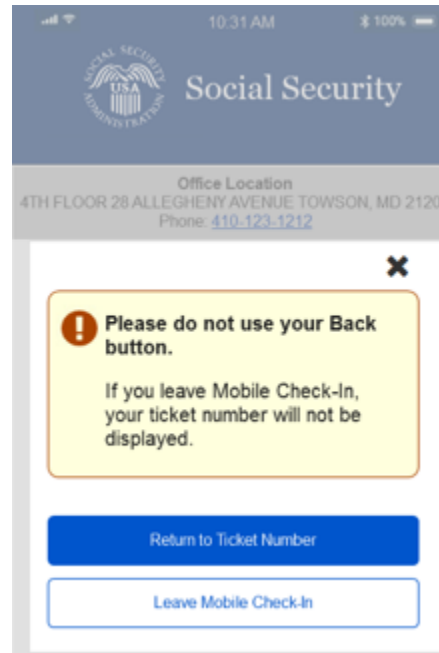
Continue Evaluation

# Already Checked In

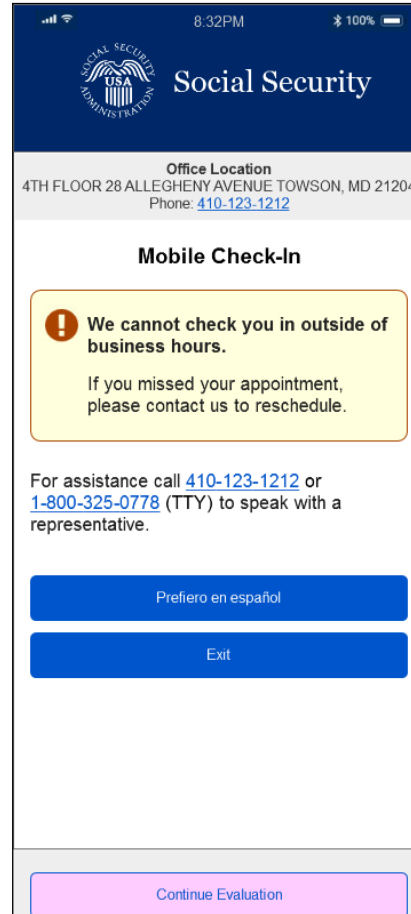




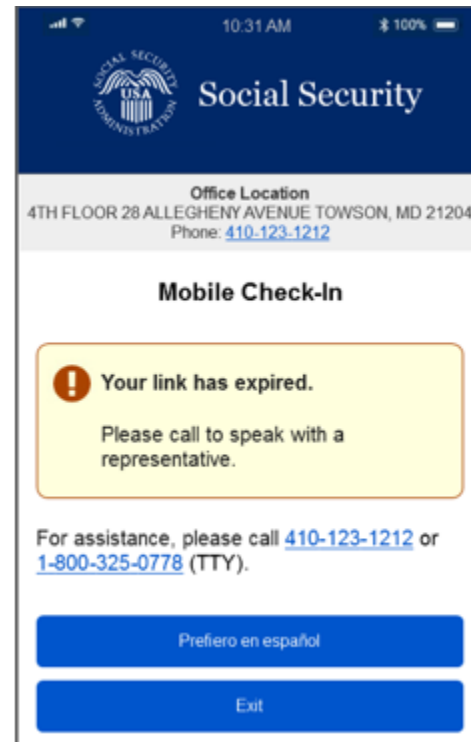
# Back Button Disabled



# Cannot Check in After 4PM Local Time



# Mobile Check-In Link Expired



# System unavailable

