

# Website Intercept Feedback survey

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*THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) The purpose of this information collection is to better understand the capacity building needs of child welfare jurisdictions so that the Capacity Building Center for States, a Children's Bureau initiative can tailor and improve its services. Public reporting burden for this collection of information is estimated to average 3 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. A Federal agency may not conduct or sponsor, and no individual or entity is required to respond to, nor shall an individual or entity be subject to a penalty or failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless that collection of information displays a currently valid OMB control number. If you have any comments on this collection of information, please contact Beth Claxon, Children's Bureau, by e-mail at Beth.Claxon@acf.hhs.gov.*

The Center for States is committed to continuously improving the quality and effectiveness of our website. Your feedback through this brief survey is critical to improving the website to better meet your needs. Your participation in this survey is entirely voluntary, and your responses will be reported in the aggregate. We estimate that it will take approximately 3 minutes to respond to this survey. If you have any questions, please contact Christine Leicht, Center for States Evaluation Lead, at [Christine.Leicht@icf.com](mailto:Christine.Leicht@icf.com). Thank you for your feedback!

1. On a scale of 1 (poor) to 5 (excellent), please rate the following regarding your experience on the Capacity Building Center for States website:

	Poor				Excellent
Ease of finding information on the site	1	2	3	4	5
Ease of sharing information and resources from the site	1	2	3	4	5
Appeal of the website design	1	2	3	4	5
Quality of the search tool	1	2	3	4	5
Content matches my needs	1	2	3	4	5

2. Please select the top three topics of information you were looking for today from the list below:
  - Child protection (e.g., assessment, investigation, and intervention in cases of child abuse and neglect)
  - Child welfare information systems (i.e., case management and data collection systems)
  - Continuous quality improvement and implementation
  - Cross-system collaboration (e.g., collaboration with other public agencies, private providers, Tribal governments, courts, community organizations)
  - Disaster preparedness
  - Family preservation and in-home services (i.e., programs and services for families that enable children to safely remain in their own homes)
  - Out-of-home services (e.g., foster care, kinship care, congregate care)

- Permanency (e.g., adoption, family reunification)
- Prevention (i.e., services to strengthen and support families before problems occur; includes Family First Prevention Services Act [FFPSA])
- Racial equity (i.e., race is no longer a predictor of outcomes and treatment of people of all races is consistent, systematic, fair, just, and impartial)
- Service array (i.e., comprehensive array of accessible, individualized services to meet the unique needs of children and families)
- Well-being (i.e., cognitive, behavioral, emotional, and social functioning as well as physical health and development of children and families)
- Workforce development (i.e., recruiting, training, and retaining a healthy stable child welfare workforce)
- Youth development (e.g., youth engagement, normalcy, independent living programs)
- Lived experience/expertise
- Child and Family Services Review (CFSR) support
- Other (Please describe in the textbox below.) \_\_\_\_\_

3. How do you plan to use the information or resources from the Center for States website in your work? (Select all that apply.)

- Support program improvement
- Support policy development
- Provide information to clients/families
- Provide information to my peers
- Support public awareness/advocacy efforts
- Grant writing/Fundraising
- Train staff/colleagues
- Conduct research & evaluation
- My own professional development
- I will not be able to apply this to my work
- Other (Please describe in the textbox below.) \_\_\_\_\_

4. Please rate your agreement with the following statement about the Center for States website:

	Strongly Disagree	Disagree	Somewhat Disagree	Neither Agree or Disagree	Somewhat Agree	Agree	Strongly Agree	NA	Don't Know
I view the Center as a trusted source for child welfare resources.	1	2	3	4	5	6	7	NA	DK

5. How frequently do you visit the Center for States website?

- This is my first time
- Less than once a year
- 1 to 4 times a year
- 1 to 4 times a month

6. How did you learn about the Center for States website? (Select all that apply.)
- Capacity Building Collaborative website
  - Center for States Liaison or staff/consultant
  - Children's Bureau Central or Regional Office staff
  - Listserv
  - Colleague/friend
  - Center for States publication
  - Search engine (e.g., Google, Bing, Yahoo)
  - Social media (e.g., Facebook, Twitter, YouTube, LinkedIn)
  - Conference or presentation (please specify in the textbox below) \_\_\_\_\_
  - Link from another webpage (please specify in the textbox below) \_\_\_\_\_
  - Child Welfare Information Gateway
  - Other (please specify in the textbox below) \_\_\_\_\_
7. What best describes you?
- Agency Director/Deputy Director
  - Program/Middle Manager
  - Supervisor
  - Caseworker/Direct Practice Worker/Frontline Staff
  - Parent Partner
  - Other (please describe in the textbox below) \_\_\_\_\_
8. What suggestions for improvement or additional comments do you have about the Center for States' website, publications, and/or products? \_\_\_\_\_