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# Pathway Home Evaluation Facility Survey

April 2022

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#### INTRODUCTION

Mathematica and its research partners, Social Policy Research Associates, and the Council of State Governments Justice Center, are evaluating the Pathway Home Grants program on behalf of the U.S. Department of Labor (DOL). As part of the evaluation, we are asking correctional facilities that have partnered with the Pathway Home grantees to complete a brief survey about their perspective on the implementation of the grants in their facilities.

The survey covers several topics, including the characteristics of your facility, your experiences planning for, and supporting the implementation of the Pathway Home grant, the other services offered in your facility, and a description of the people in custody (inmates, residents).

We will use the results from the survey for research purposes and, after removing your name and contact information, we will provide summary information on the findings across facilities where the Pathway Home grants were implemented. Further, we will not share your responses with your partners.

The survey should take about 20 minutes to complete. If there are questions you are unable to answer, please feel free to draw on the expertise and knowledge of others within your facility.

If you have any questions or concerns as you complete this survey, please contact Betsy Santos at Mathematica at (609) 750-2018 or BSantos@mathematica-mpr.com.

# A. CONTACT INFORMATION AND CHARACTERISTICS OF FACILITY

| ALL                     |   |
|-------------------------|---|
| Pleas                   | e complete this background information about yourself and the facility for which you work.                |
| REO_A<br><b>A1.</b>     | 3. Your name:   |
| AI.                     |   |
|                         | (STRING 60)   |
| <i>REO_A</i> <b>A2.</b> | 4. Your title:  |
| / (_ !                  | (STRING 60)   |
|                         | (e mine so)   |
| NEW<br><b>A3.</b>       | Your phone:   |
|                         | (STRING 60)   |
| A/E14/                  |   |
| NEW<br><b>A4.</b>       | Your email:   |
|                         | (STRING 60)   |
|                         |   |
| NEW<br><b>A5.</b>       | According to our records, the name of the correctional facility for which you work is [FACILITY NAME]. Is |
| AJ.                     | this correct?   |
|                         | O Yes, this is correct  |
|                         | O Yes, but there's an error in the name   |
|                         | O No, this is not the facility name   |
|                         | • No, this is not the facility flame  |
|                         |   |
| IF A5                   | = 2 OR 3  |
|                         |   |
| A5a.                    | Please provide the correct name of your facility.   |
|                         |   |
|                         |   |
| A6.                     | [GRANTEE NAME] was awarded a Pathway Home grant to implement a re-entry program in your facility.         |
| Α0.                     | According to our records, the name of the Pathway Home program is [PROGRAME NAME]. Is this correct?       |
|                         | O Yes, this is correct  |
|                         | O Yes, but there's an error in the name2  |
|                         | O No, this is not the program name3   |
|                         |   |

| IF | A6 = | 2 OR 3 | 3 |
|----|------|--------|---|
|    |      |        |   |

| A6a.                       | Please provide the correct name of Pathway Home re-entry progra     | ım.                 |
|----------------------------|---|---------------------|
|                            |   |                     |
| A 1 1                      |   |                     |
| ALL<br>NEW                 |   |                     |
| A7.                        | Facility type:  |                     |
|                            | Select one only   |                     |
|                            | O Jail  | 1                   |
|                            | O Prison  | 2                   |
|                            | O Halfway house or other transitional housing                       | 3                   |
|                            | O Work-release center   | 4                   |
|                            | O Pre-release center  | 5                   |
|                            | Other (SPECIFY)   | 99                  |
|                            | (STRING (NUM))  |                     |
|                            |   |                     |
| V <i>EW</i><br><b>48.</b>  | Security levels within your facility:                               |                     |
|                            | Select all that apply   |                     |
|                            | □ Minimum   | 1                   |
|                            | □ Medium  |                     |
|                            | □ Maximum   |                     |
|                            | □ Other (SPECIFY)   |                     |
|                            | (STRING (NUM))  |                     |
| IEW                        |   |                     |
| <b>49.</b>                 | Total number of beds in your facility:                              |                     |
|                            | NUMBER OF BEDS  |                     |
|                            | (0-20,000)  |                     |
|                            |   |                     |
| ∨ <i>EW</i><br><b>A10.</b> | Does your facility employ one or more reentry navigators for the fa | acility as a whole? |
|                            | O YES   | 1                   |
|                            | O NO  | 0                   |

## **B. PROGRAM PLANNING AND IMPLEMENTATION**

ALL

| The                | next questions ask you to think specifically about planning for the [PROGR.  | AM NAME] pro             | ogram.        |         |
|--------------------|--|--------------------------|---------------|---------|
| REO_<br><b>B1.</b> | Did [GRANTEE NAME] provide services in your facility before being aw June 2021? Include any services that [GRANTEE NAME] provided throu  |                          |               | rant in |
|                    | O YES  | 1                        |               |         |
|                    | O NO   | 0                        |               |         |
| IF E               | 31 = 1   |                          |               |         |
| NEW.<br><b>B2.</b> | Did the [PROGRAM NAME] program exist in some form within your faci<br>awarded the Pathway Home grant in June 2021?   | ity before [GF           | RANTEE NAME   | E] was  |
|                    | O YES  | 1                        |               |         |
|                    | O NO   | 0                        |               |         |
| NO E               | 33 – B5 this version   |                          |               |         |
| NEW                |  |                          |               |         |
| B6.                | Next, we would like to know what types of supports staff from your f NAME] program.  | acility provide          | to the [PRO   | GRAM    |
|                    | Do staff from your facility do any of the following activities related to the  | [PROGRAM N               | IAME] prograi | m?      |
|                    |  | Select on                | e per row     |         |
|                    |  | Yes                      | No            |         |
| a.                 | Advertise the program  | O 1                      | <b>O</b> 0    |         |
| b.                 | Provide the names of eligible participants   | 1 O                      | $\sim$        |         |
| c.                 | <u> </u>   |                          | O 0           |         |
|                    | Enroll participants  | 1 <b>Q</b>               | O 0           |         |
| d.                 | <u> </u>   |                          | ·<br>_        |         |
| d.                 | Enroll participants  | 1 <b>O</b> 1             | 0 O           |         |
| d.                 | Enroll participants  Lead program-related workshops  | 1 O<br>1 O               | O O O         |         |
| d.<br>e.           | Enroll participants  Lead program-related workshops  Provide program-specific services   | 1 O<br>1 O<br>1 O        | 0 O<br>0 O    |         |
| d.<br>e.<br>f.     | Enroll participants  Lead program-related workshops  Provide program-specific services  Provide security staff for program activities  | 1 O<br>1 O<br>1 O<br>1 O |               |         |
| d.<br>e.<br>f.     | Enroll participants  Lead program-related workshops  Provide program-specific services  Provide security staff for program activities  Provide security staff to transport people in custody within the facility | 1 O 1 O 1 O 1 O 1 O      |               |         |

| NEW.<br><b>B6a.</b> |              | staff from the [PROGRAM NAME] program, provide the corrections staff performing these activities hany training about the program? |
|---------------------|--------------|---|
|                     |              | YES1  |
|                     |              | NO0   |
| (IF E               | 36H =        | 1)  |
| NEW.<br><b>B7.</b>  | Next<br>prog | we would like to know about the types of data your facility provides to the [PROGRAM NAME]  |
|                     | Sei          | ect all that apply  |
|                     |              | Risk-need assessment results1   |
|                     |              | Test of Adult Basic Education (TABE) testing scores2  |
|                     |              | Program completion information  |
|                     |              | Certifications earned4  |
|                     |              | Lists of individuals who are sentenced5   |
|                     |              | Projected or actual release dates for people in custody6  |
|                     |              | History of infractions by potential participants7   |
|                     |              | Offense history of potential participants8  |
|                     |              | Other data (SPECIFY)99  |
|                     |              | (STRING (NUM))  |
|                     | O            | No data is provided to [PROGRAM NAME]0  |
|                     |              |   |
| REO_(<br><b>B8.</b> | Wh           | at operational or logistical issues did staff from your facility have to address to integrate the                                 |
|                     | _            | ROGRAM NAME] into the facility?  ect all that apply   |
|                     |              | Restrictions on movement or transporting people in custody to   |
|                     | ш            | [PROGRAM NAME] services1  |
|                     |              | Access to internet, or expanding existing access, for staff or participants2  |
|                     |              | Improving internet connectivity at the facility3  |
|                     |              | [IF A7 = JAIL OR PRISON] Security access for [PROGRAM NAME] program staff and other partners4                                     |
|                     |              | Changes in duties or protocols for staff5   |
|                     |              | Special accommodations for [GRANTEE NAME] staff6  |
|                     |              | Security training for [GRANTEE NAME] staff7   |
|                     |              | Other operational or logistical issues (SPECIFY)99  |
|                     |              | (STRING 120)  |

NEW **B9.** 

# 

[INCLUDE HARD CHECK IF RESPONDENT SELECTS OPTION 3 AND ANY OTHER OPTION]

• [PROGRAM NAME] has not changed the availability or range of services........3

### C. SERVICES OFFERED AT FACILITY

### ALL

Next, we would like to ask you some questions about the types of services offered to people in custody through programs <u>OTHER THAN [PROGRAM NAME]</u>. We are collecting information about the [PROGRAM NAME] program from [GRANTEE NAME]; for this question do not include the Pathway Home funded services.

NEW

C1. Please indicate whether any of the following services are <u>currently</u> offered in your facility <u>through a program OTHER THAN [PROGRAM NAME]:</u>

Select one per row

|     |   | YES            | NO             |
|-----|---|----------------|----------------|
| a.  | Employment services (career planning, job search, resume prep, employability skills)  | 1 O            | <b>C</b> 0     |
| b.  | Occupational/vocational skills training   | O 1            | <b>O</b> 0     |
| C.  | General equivalency degree (GED, HiSET. TASC)   | O 1            | <b>C</b> 0     |
| d.  | Career and Technical Education (CTE) that leads to an industry recognized credential  | 1 O            | <b>C</b> 0     |
| e.  | Adult basic education (ABE) or literacy classes   | 1 O            | <b>C</b> 0     |
| f.  | English as a second language (ESL)  | O <sub>1</sub> | <b>O</b> 0     |
| g.  | Postsecondary education   | O <sub>1</sub> | <b>O</b> 0     |
| h.  | Case management   | O <sub>1</sub> | <b>O</b> 0     |
| i.  | Individual counseling   | O 1            | <b>C</b> 0     |
| j.  | Cognitive behavioral interventions [HOVER DEFINITION: An evidence-based treatment which helps individuals understand the thoughts and feelings which influence behaviors] | <b>O</b> 1     | <b>O</b> 0     |
| k.  | Work release  | O 1            | <b>C</b> 0     |
| I.  | Planning for benefits assistance (SNAP, Medicaid, etc.)   | O 1            | <b>C</b> 0     |
| m.  | Legal services  | 1 O            | <b>C</b> 0     |
| n.  | Mental health treatment   | <b>O</b> 1     | <b>C</b> 0     |
| 0.  | Health and wellness   | 1 O            | <b>C</b> 0     |
| p.  | COVID awareness and services (vaccination, testing, prevention)   | 1 O            | <b>O</b> 0     |
| q.  | Financial literacy  | O 1            | <b>C</b> 0     |
| r.  | Institutional work details (e.g., kitchen detail, laundry, barbering, etc.)   | <b>O</b> 1     | <b>C</b> 0     |
| S.  | Anger management  | O <sub>1</sub> | <b>C</b> 0     |
| t.  | Family reunification  | <b>O</b> 1     | <b>C</b> 0     |
| u.  | Peer mentoring  | 1 O            | <b>C</b> 0     |
| ٧.  | Woman-focused/gender responsive services  | <b>O</b> 1     | <b>C</b> 0     |
| w.  | Substance use disorder treatment  | 1 O            | <b>C</b> 0     |
| х.  | Medication-Assisted Treatment (MAT)   | 1 O            | <b>O</b> 0     |
| у.  | Child support order modification support  | 1 O            | <b>O</b> 0     |
| z.  | Reentry/discharge planning  | O <sub>1</sub> | <b>O</b> 0     |
| aa. | Planning for post-release housing   | O 1            | $\mathbf{C}_0$ |

NO

 $\mathbf{C}_0$ 

|                                  |   |    | YES             |   |
|----------------------------------|---|----|-----------------|---|
| ab.                              | Are any other services offered? (Please specify)  (STRING (NUM))  |    | O <sub>1</sub>  |   |
| NEW<br><b>C2.</b>                | How do people in custody express interest in programs offered in your facility?                                 |    |                 |   |
|                                  | Select all that apply   |    |                 |   |
|                                  | ☐ Fill out a slip   | L  |                 |   |
|                                  | □ Email2  | 2  |                 |   |
|                                  | $\square$ Speak to a corrections officer  | 3  |                 |   |
|                                  | ☐ Speak to correctional case management staff   | ļ  |                 |   |
|                                  | ☐ Walk-in or directly approach program staff  | 5  |                 |   |
|                                  | ☐ Attend orientation or information session   | ò  |                 |   |
|                                  | ☐ Some other way (SPECIFY)  | 9  |                 |   |
|                                  | (STRING 60)   |    |                 |   |
| NEW.<br><b>C3.</b><br><b>C3.</b> | The next questions are about access to the internet and technology in your fac                                  | -  | ne per row      | _ |
|                                  | Y   | es | No              |   |
| a.                               | Do program staff who provide services in your facility have internet access, even if that access is limited?    | C  | <b>O</b> 0      |   |
| b.                               | [IF C3f= YES] Can [GRANTEE NAME] staff access a web-based case management system?                               | C  | <b>O</b> 0      |   |
| c.                               | Do staff ever have trouble with internet speed (such as difficulty uploading or downloading content)?           | O  | <b>O</b> 0      |   |
|                                  | 3.2. Next, thinking about people in custody, do they ever use the llowing technology in the facility  Sele  Yes |    | e per row<br>No |   |
| a.                               | Tablet 1 O  |    | <b>C</b> 0      |   |
| b.                               | Computer  |    | <b>O</b> 0      |   |

Smartphone

d. Some other technology? (SPECIFY)

**O**1

1 **O** 1

O 0

O 0

| C3.3 Still thinking about people in custody, do they ever  |                |            |
|--|----------------|------------|
|  | Yes            | No         |
| a. Have access to the internet, even if that access is limited?  | 1 O            | <b>O</b> 0 |
| b. [IF C3.3a= YES] Can people in custody view instructional videos?  | C t            | <b>O</b> 0 |
| c. [IF C3.3a= YES] Can people in custody view interactive media online?  | 1 O            | <b>O</b> 0 |
| e [IF C3.3a= YES] Can people in custody access employer websites?  | 1 O            | <b>O</b> 0 |
| f. [IF C3.3a= YES] Do people in custody have access to email (even if they have to pay for that access)?             | O <sub>1</sub> | <b>O</b> 0 |
| g. [IF C3.3a= YES and C3h =YES] Do people in custody have to pay for email?  | 1 O            | <b>O</b> 0 |
| h. Do people in custody ever have trouble with internet speed (such as difficulty uploading or downloading content)? | 1 <b>Q</b>     | <b>O</b> 0 |
|  |                |            |

NEW.

The next questions are about how staff from your facility prepare people in custody for discharge to the community. Which of the following strategies do corrections staff use when preparing people in custody for discharge to the community?

|    |   | Never | Sometimes | Always |
|----|---|-------|-----------|--------|
| a. | Share expected date of release with people in custody   | 1     | 2 🗆       | 3      |
| b. | Share expected date of release with case managers   | 1     | 2 🗆       | 3      |
| C. | Provide transportation voucher or pass  | 1     | 2 🗆       | 3      |
| d. | Provide people in custody with recently updated information on services available in the community                                    | 1     | 2 🗆       | 3      |
| e. | Provide [PROGRAM NAME] case manager with information of services available in the community   | 1     | 2 🗆       | 3      |
| f. | Meet with people in custody, either one-on-one or in group sessions, to discuss expectations and process for discharge                | 1     | 2 🗆       | 3      |
| g. | Provide people in custody with information about COVID (proof of vaccination if applicable, information about testing and prevention) | 1     | 2 🗆       | 3      |
| h. | Provide housing information or assign an individual to a halfway house  | 1     | 2 🗆       | 3      |
| i. | Provide contact information for reentry programs and staff in the community   | 1     | 2 🗌       | 3      |

|         | de people in custody with documentation of certifications entials, or training completed while in the facility | 1 | 2 🗆 | 3 |
|---------|--|---|-----|---|
| k. Othe | er (SPECIFY)   | 1 | 2 🗌 | 3 |
|         | (STRING 180)   |   |     |   |

## D. CHARACTERISTICS OF PEOPLE IN CUSTODY

| NEW.<br><b>D2. W</b> | <i>l</i> e are interested in the demographics of the people in custody within your facility during 2021. Please provide your <u>best estimate</u> for the following questions. |
|----------------------|--|
|                      | Please enter   |
| D2a. 1               | The total number of people in custody within your facility during 2021 (best estimate is fine):  [   |
| D2d.                 | The percent of people in custody during 2021 who identified as (best estimate is fine):  |
|                      | % Male (0-100)   |
|                      | % Female (0-100)   |
|                      | Other (0-100)  |
|                      | [DISPLAY TOTAL: [SUM OF CATEGORIES]. INCLUDE SOFT CHECK IF NUMBER DOES NOT EQUAL 100]  |
| D2e.                 | The number of people in custody during 2021 who were less than 25 years old:  INDIVIDUALS  (0-250,000)   |
| D2f.                 | The average length of stay for people in custody in the facility during 2021:  |
|                      | SELECT DAYS OR MONTHS (1-360; 1-120)   |
| D2g.                 | The <u>average daily</u> number of people in custody during 2021:  |
|                      | INDIVIDUALS  |
|                      | (0-100,000) [INCLUDE SOFT CHECK IF NUMBER EXCEEDS A7 BY MORE THAN 50]  |
|                      | (IF A7 = 1 (JAIL), THEN ASK A10H)  |
|                      | The average percentage of people in custody who are sentenced (best estimate is fine):   |
|                      | PERCENT OF INDIVIDUALS (0-100)   |
| NEW.<br><b>D3.</b>   | Lastly, is there anything else that you think we should know that we didn't ask you about?   |
|                      | (STRING 180)   |

This concludes the survey. Thank you very much for participating.