

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF HUMAN SERVICES



Notice Date: 11/30/2021

Account ID: [REDACTED] 630
Person ID: [REDACTED] 336

[REDACTED]
WASHINGTON, DC 20019

Department of Human Services
Division of Program Development, Training
and Quality Assurance
64 New York Ave NE
Washington, DC 20002
Phone number: (202) 535-1421
Fax Number: (202) 535-1455

Subject: **Multiple EBT Card Replacement Notice**

Dear [REDACTED],

The District of Columbia Department of Human Services (DHS), Division of Program Development, Training and Quality Assurance (DPDT & QA) monitors the use of the District's Electronic Benefit Transfer (EBT) cards provided as a part of the Supplemental Nutritional Assistance Program (SNAP). You are receiving this notice pursuant to 7 C.F.R. § 274.6(b)(6).

DPDT & QA's records show that during the period of 11/01/2020 through 10/31/2021 you have ordered a total of 4 EBT cards.

Please be advised that all EBT transactions are monitored closely by DPDT & QA for any possible violations that may be considered Misuse or Trafficking of your EBT card. Your account is being monitored for potential, suspicious activity including monitoring for potential trafficking activity. This card may **ONLY** be used to purchase food from locations, which have been approved for participation in the SNAP/Food Stamp Program, and may NOT be used to:

1. Receive Cash.
2. Obtain Alcoholic Beverages or Tobacco products.
3. Obtain Illegal drugs.
4. Obtain Firearms or Ammunition or Explosives.
5. Obtain non-food items.
6. Trade or sell EBT benefits.
7. Pay on a credit/charge account for any item.
8. Allow a household member who is not included in your SNAP Household to use your EBT card to buy groceries for themselves.
9. Purchase food that will **not** be eaten or consumed by the authorized SNAP household.

EBT cards are made to last for years. You can use the same EBT card for as long as you receive benefits. You are, of course, entitled to receive replacement cards if yours is lost or stolen.

However, if the number of cards you order continues to show the same pattern of unusually high replacement requests, we may refer your case to the Fraud Investigation Unit to conduct an investigation to ensure that your EBT card is not being misused.

If you have questions, please call (202) 727-5355. If you are Hearing Impaired, you may call TTY/TDD 711 (855) 532 5465.