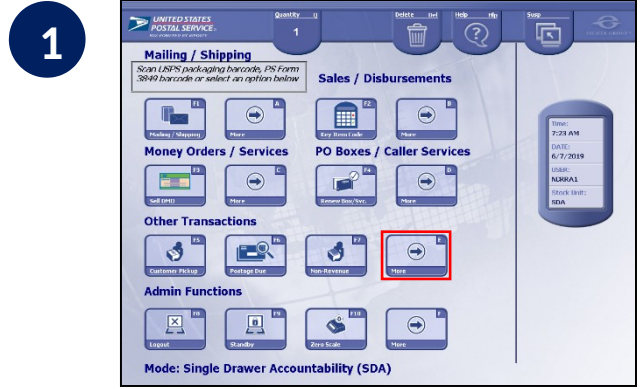
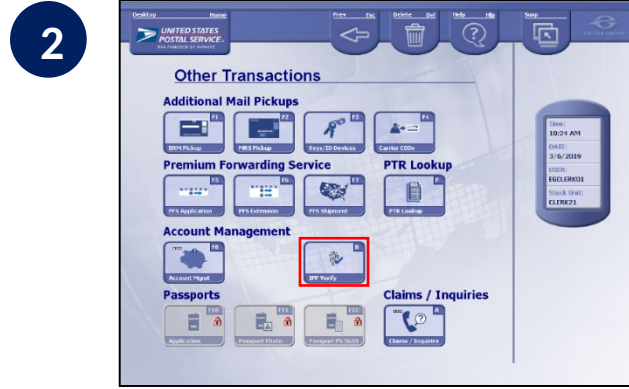


SSA RSS IPP Verify Process Flow



1

Find "IPP Verify" on RSS
Click "More" under "Other Transactions" from the Main Screen



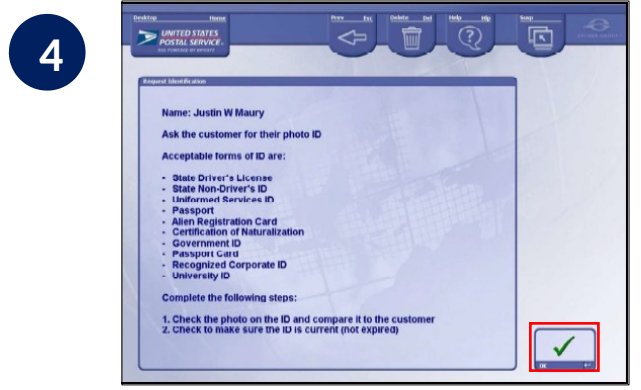
2

Select "IPP Verify"



3

Search for Customer Info
Scan Barcode (printed or on cell phone) presented by customer



4

Confirm Customer's Info
Follow instructions on screen to verify customer's photo ID and select "OK"

Social Security Administration Acceptable forms of ID

The RSS "IPP Verify" lists IDs that are not accepted by the SSA. Clerks are to only accept IDs from the following SSA approved list. Failure to do so will result in a failed IPP transaction.

5

Select Primary Form of ID
Customer presents one primary form of ID

Primary ID (provide 1)

- US Government-issued ID with current address*
- State Driver's License
- State Non-Driver's ID
- Uniformed Services ID
- US Passport*

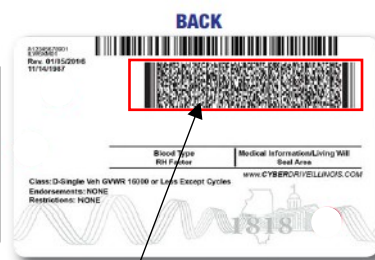
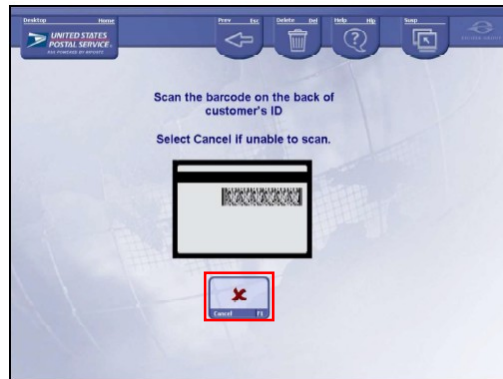
**requires secondary form of*

Secondary ID

- Mortgage, Lease, or Dead of Trust
- Voter Registration
- Vehicle Registration Card
- Home or Vehicle Insurance Policy

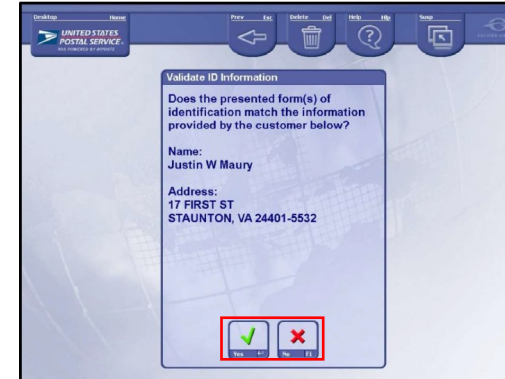
SSA RSS IPP Verify Process Flow

6



For State Driver's Licenses that have two barcodes on the back, scan the second barcode

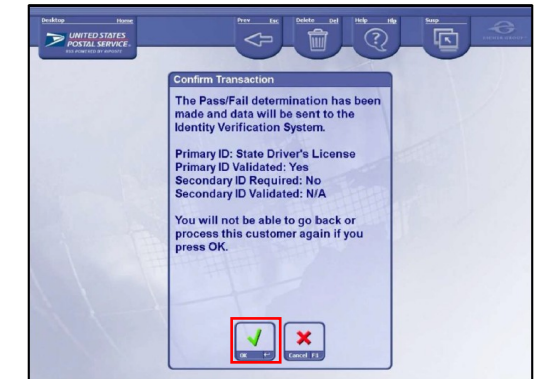
7



Validate Customer Info

Select "Yes" if customer ID matches. If "No" system will prompt you to enter secondary ID

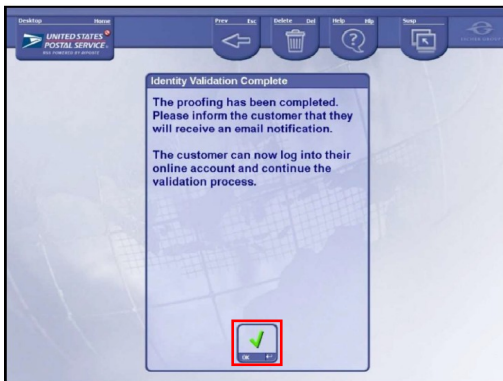
8



Confirm Transaction

Select "OK" to confirm transaction

9



Complete Transaction

Select "OK" to complete transaction, and thank customer for their visit

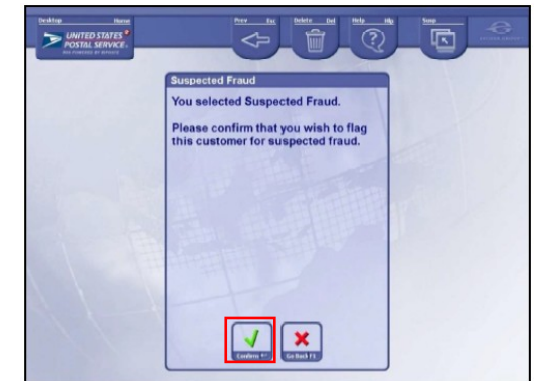
10



Determine if Fraud Suspected

Select either "Complete the Transaction" or "Suspected Fraud"

11



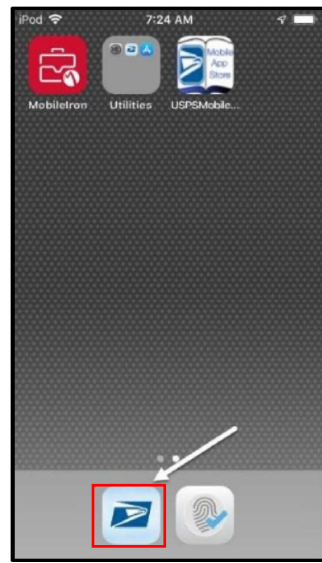
Confirm Fraud Suspected

Select "Confirm" to flag and finalize transaction

Optional

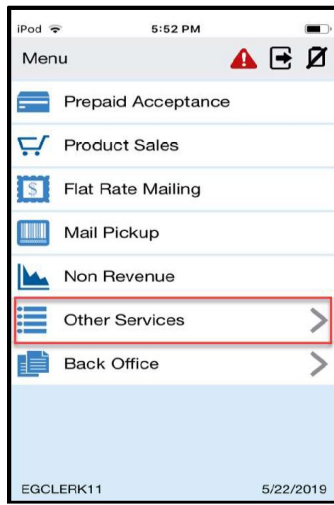
SSA RSS mPOS App Process Flow

1



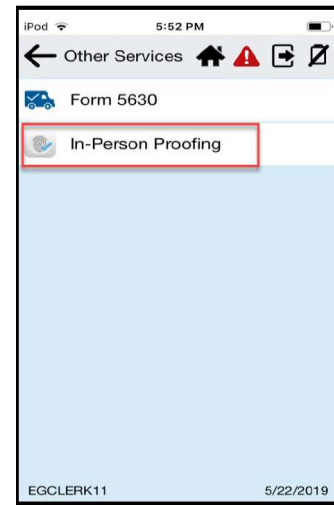
Find RSS Application on mPOS
 From the main screen of the mPOS, select "RSS App" located on the bottom left

2



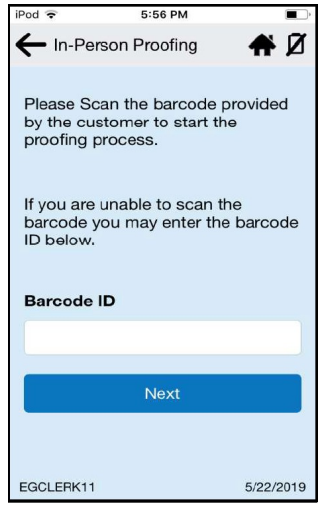
Select "Other Services"

3



Select "In-Person Proofing"

4



Scan Barcode
 Scan customer's barcode (printed or on cell phone). If barcode will not scan, manually enter and click "Next"

5



Request Customer's ID
 Customer presents one primary form of ID, and then select "Next"

Social Security Administration Acceptable forms of ID

The RSS mPOS App lists IDs that are not accepted by the SSA. Clerks are to only accept IDs from the following SSA approved list. Failure to do so will result in a failed IPP transaction.

Primary ID (provide 1)

- US Government-issued ID with current address*
- State Driver's License
- State Non-Driver's ID
- Uniformed Services ID
- US Passport*

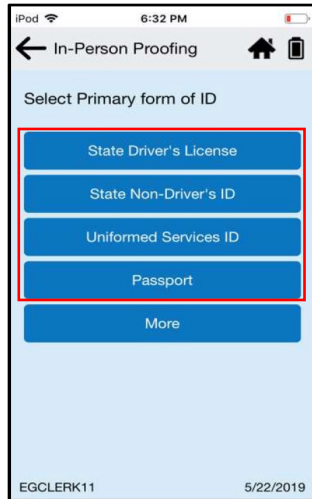


Secondary ID

- Mortgage, Lease, or Dead of Trust
- Voter Registration
- Vehicle Registration Card
- Home or Vehicle Insurance Policy

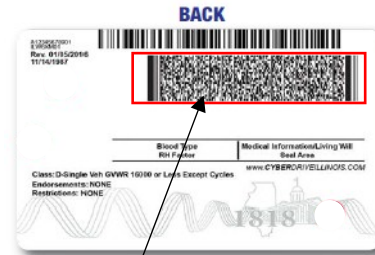
SSA RSS mPOS App Process Flow

6

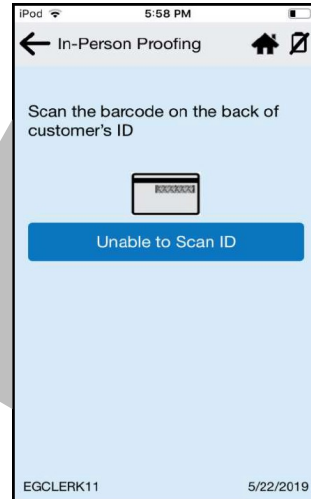


Select ID
Select the form of ID presented by customer, and scan it

7

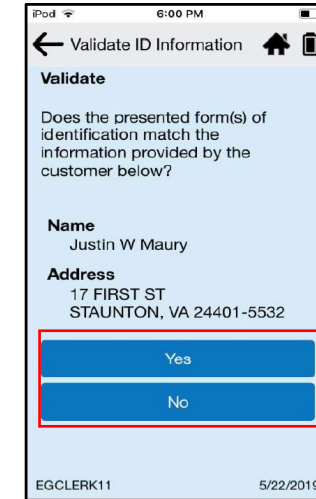


For State Driver's Licenses that have two barcodes on the back, scan the second barcode



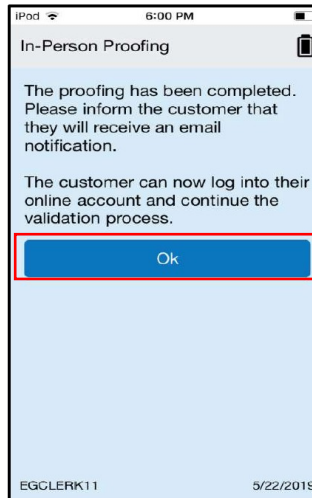
Enter Customer ID Info
For State Driver's License, State Non-Driver's ID, and Military Issued ID scan barcode on back of ID. For other primary IDs, confirm photo matches customer and enter secondary ID

8



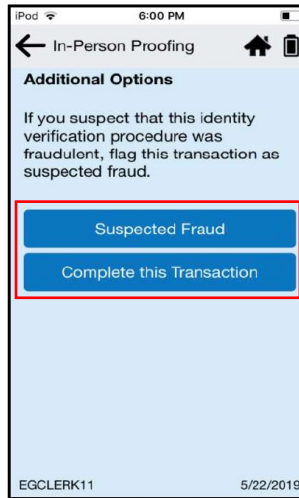
Validate Information
Select "Yes" to confirm customer ID matches info on screen. If "No" enter secondary ID information

9



Complete Transaction
Inform the customer that the proofing is complete and that they will receive a confirmation email with their results. Select "Continue"

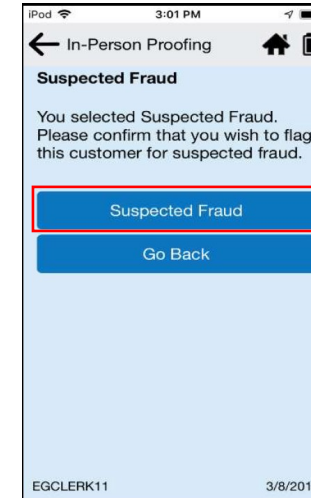
10



Determine if Fraud Suspected
Select either "Complete this Transaction" or "Suspected Fraud"

Optional

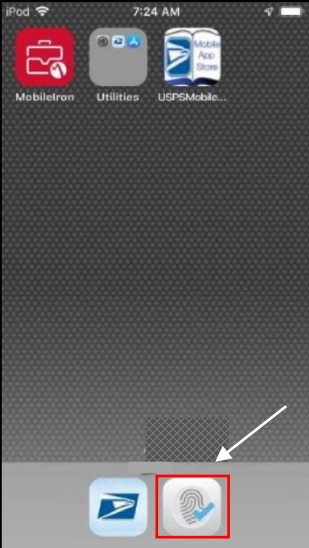
11



Confirm Fraud Suspected
If fraud suspected, select "Suspected Fraud" to confirm and finalize transaction

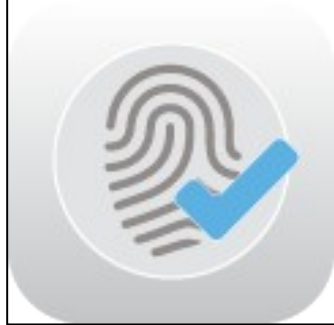
SSA mPOS IVS App Process Flow

1



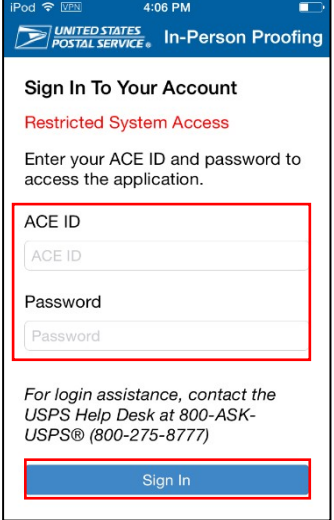
Find IVS Application on mPOS
 From the main screen of the mPOS, the IVS App is located on the bottom right

2



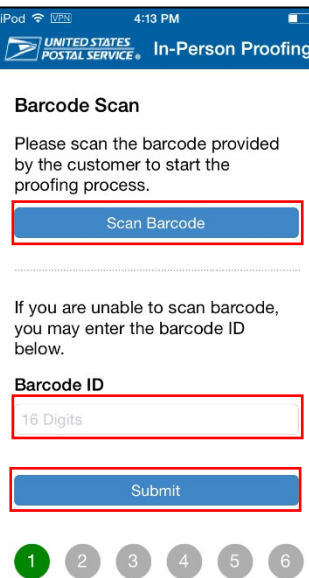
Select IVS Application

3



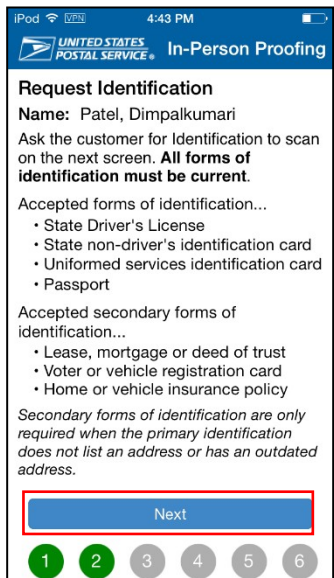
Sign In
 Enter your ACE ID and Password, and then select "Sign In"

4



Scan Barcode
 Scan customer's barcode (printed or on cell phone). If barcode will not scan, manually enter and click "Submit"

5



Request Customer's ID
 Customer presents one primary form of ID, and then select "Next"

Social Security Administration Acceptable forms of ID

Clerks are to only accept IDs from the following SSA approved list:

- US Government-issued ID with current address*
 - State Driver's License
 - State Non-Driver's ID
 - Uniformed Services ID
 - US Passport*
- *requires secondary form of*
-
- Mortgage, Lease, or Dead of Trust
 - Voter Registration
 - Vehicle Registration Card
 - Home or Vehicle Insurance Policy



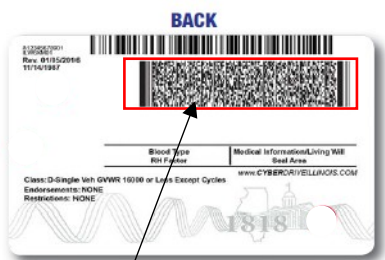
SSA mPOS IVS App Process Flow

6

Scan ID
Select the form of identification to scan.

State Driver's License
State Non-Driver's Identification Card
Uniformed Services Identification Card
Passport

Select ID
Select the form of ID presented by customer, and scan it



For State Driver's Licenses that have two barcodes on the back, scan the second barcode

7

Scan the ID by pressing the button on the right side of the device.

Unable to Scan ID

Enter Customer ID Info
For State Driver's License, State Non-Driver's ID, and Military Issued ID scan barcode on back of ID. For other primary IDs, confirm photo matches customer and enter secondary ID

8

Validate
Does the presented form(s) of identification match the information provided by the customer below?

Name: Foley, Brian
Address: 462 Hammond St
Bangor, ME 04401

Yes
No, check address with secondary ID
No, name and address don't match ID

Validate Information
Select "Yes" to confirm customer ID matches info on screen. If "No" enter secondary ID information

9

Identity Validation Complete
Please inform the customer that the proofing is finished and that they will receive an email.
Print the validation proofing confirmation code and give it to the customer for reference.

333000080328700

The customer can now log into the USPS application and continue the validation process.

Print Confirmation Code
Continue

Complete Transaction
Inform the customer that the proofing is complete and that they will receive a confirmation email with their results. Select "Continue"

10

Additional Options
If you suspect that this identity verification procedure was fraudulent, flag that transaction as suspected fraud.

Suspected Fraud
Complete This Transaction

Determine if Fraud Suspected
Select either "Complete the Transaction" or "Suspected Fraud"

11

Additional Options
If you suspect that this identity verification procedure was fraudulent, flag that transaction as suspected fraud.

You selected Suspected fraud. Please confirm that you wish to flag this customer for suspected fraud.

Go Back Confirm

Confirm Fraud Suspected
If fraud suspected, select "Confirm" to flag and finalize transaction

Optional