

2022 PA Performance Survey

2. Contact Information

Your input will not be reviewed unless the following contact information is provided.

Full Name of Entity/Company/Agency

ABC Company

First & Last Name of Contact

Joe Smith

Street Address

123 abc street

City

abc

State

ks

Zip

64111

Phone Number

1111111111

Email Address

karen.s.riepenroger@t-mobile.com

At the end of this survey, would you like to receive a copy of your responses via email?

Yes

3. Email page

Please enter the email address to which you would like the survey copy delivered.

karen.s.riepenroger@t-mobile.com

4. Type of Entity/Company/Agency

Type of Entity/Company/Agency (please check one)

Industry or Other

6. Pooling Administrator (PA)

Pooling Administrator (PA)

	Met	Not Met	N/A
PA provided timely, accurate, and courteous service in the assignment, administration, and reclamation of thousands-blocks.	X		

7. Pooling Administration System (PAS)

Pooling Administration System (PAS)

	Met	Not Met	N/A
PAS provided users the ability to effectively request numbering resources, make block returns, input forecasts, and access data and reports.	X		

8. PA Website

PA Website

	Met	Not Met	N/A
The PA website (www.nationalpooling.com) was accessible and easy to navigate, and contained accurate and up-to-date information.	X		

9. Miscellaneous PA Functions

Miscellaneous PA Functions

	Met	Not Met	N/A
PA representative(s) provided customer service and assistance when needed (for example, Help Desk support), and responded to inquiries in a timely manner.	X		

10. PA Industry Activities

PA Industry Activities

	Met	Not Met	N/A
PA representatives effectively participated in and contributed to discussion and/or resolution of numbering resource assignment and administration issues at industry forums such as the Industry Numbering Committee (INC) and North American Numbering Council (NANC).	X		

11. Overall Assessment of the PA

Overall Assessment of the PA

	Met	Not Met	N/A
Based upon your experiences in the current performance year, how would you rate the PA's overall service?	X		

12. Comments on Assessment of the PA

Comments on Assessment of the PA

None