

# 2022 PA Performance Survey

## 2. Contact Information

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Your input will not be reviewed unless the following contact information is provided.

**Full Name of Entity/Company/Agency**

Network

**First & Last Name of Contact**

Joe Smith

**Street Address**

Commission Avenue

**City**

Commission

**State**

KS

**Zip**

12345

**Phone Number**

19133158546

**Email Address**

karen.s.riepenroger@t-mobile.com

**At the end of this survey, would you like to receive a copy of your responses via email?**

Yes

## 3. Email page

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Please enter the email address to which you would like the survey copy delivered.

karen.s.riepenroger@t-mobile.com

## 4. Type of Entity/Company/Agency

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**Type of Entity/Company/Agency (please check one)**

State Regulatory Commission

## 6. Pooling Administrator (PA)

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**Pooling Administrator (PA)**

	Met	Not Met	N/A
PA effectively managed the process of administration and reclamation of thousands-blocks, and coordinated with state regulators to reclaim abandoned resources.	X		

## 7. Pooling Administration System (PAS)

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## Pooling Administration System (PAS)

	Met	Not Met	N/A
PAS provided users the ability to effectively request numbering resources, make block returns, input forecasts, and access data and reports.	X		

## 8. PA Website

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### PA Website

	Met	Not Met	N/A
The PA website (www.nationalpooling.com) was accessible and easy to navigate, and contained accurate and up-to-date information.	X		

## 9. Miscellaneous PA Functions

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### Miscellaneous PA Functions

	Met	Not Met	N/A
PA representative(s) provided customer service and assistance when needed (for example, Help Desk support), and responded to inquiries in a timely manner.	X		

## 10. PA Industry Activities

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### PA Industry Activities

	Met	Not Met	N/A
PA representatives effectively participated in and contributed to discussion and/or resolution of numbering resource assignment and administration issues at industry forums such as the Industry Numbering Committee (INC) and North American Numbering Council (NANC).	X		

## 11. Overall Assessment of the PA

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### Overall Assessment of the PA

	Met	Not Met	N/A
Based upon your experiences in the current performance year, how would you rate the PA's overall service?	X		

## 12. Comments on Assessment of the PA

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### Comments on Assessment of the PA

None