

2022 RNDA Performance Survey

2. Contact Information

Your input will not be reviewed unless the following contact information is provided.

Full Name of Entity/Company/Agency

ABC User

First & Last Name of Contact

Joe User

Street Address

User Street

City

Anytown

State

KS

Zip

12345

Phone Number

1111111111

Email Address

karen.s.riepenkroger@sprint.com

At the end of this survey, would you like to receive a copy of your responses via email?

Yes

3. Email page

Please enter the email address to which you would like the survey copy delivered.

karen.s.riepenkroger@t-mobile.com

4. Type of Entity/Company/Agency

Type of Entity/Company/Agency (please check one)

User (Caller) or User Agent

6. Reassigned Numbers Database Administrator (RNDA)

Reassigned Numbers Database Administrator (RNDA)

	Met	Not Met	N/A
RNDA provided timely and courteous service to clients associated with performing queries to the RND.	X		

7. Reassigned Numbers Database (RND)

Reassigned Numbers Database (RND)

	Met	Not Met	N/A
RND provided User (Caller) and User Agents the ability to effectively query the RND.	X		

8. RNDA Website

RNDA Website

	Met	Not Met	N/A
The RNDA website, www.reassigned.us , was accessible and easy to navigate, and contained accurate and up-to-date information.	X		

9. Miscellaneous RNDA Functions

Miscellaneous RNDA Functions

	Met	Not Met	N/A
RNDA representative(s) provided customer service and assistance when needed (for example, Help Desk support), and responded to inquiries in a timely manner.	X		

10. Overall Assessment of the RNDA

Overall Assessment of the RNDA

	Met	Not Met	N/A
Based upon your experiences in the current performance year, how would you rate the RNDA's overall service?	X		

11. Comments on Assessment of the RNDA

Comments on Assessment of the RNDA

None