

# 2022 RNA Performance Survey

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## Information Page

**PURPOSE:** The Numbering Administration Oversight Working Group (NAOWG) of the North American Numbering Council (NANC) seeks aggregated input from your organization as to the yearly performance of the Routing Number Administrator (RNA) services. Responses to the questions contained in this survey are intended to provide information relative to your satisfaction with the performance of the RNA.

Please note that this survey requests input on the performance of the **Routing Number Administrator (RNA)**, and not the Pooling Administrator (PA) or North American Numbering Plan Administrator (NANPA).

**EVALUATION PERIOD:** January 1, 2022 through December 31, 2022

**SUBMISSION DEADLINE:** 5 PM ET, March 31, 2023

**QUALIFICATION:** Respondents are asked to submit only one (aggregated) survey per functional entity, e.g., per service provider or per regulatory agency. If multiple surveys for an entity are received, the NAOWG will consolidate the responses so that one response per entity is counted.

**SUBMITTING YOUR SURVEY:** If you are not submitting your survey via the online tool, return your completed survey via email to the NAOWG contact listed below. Ensure the name of your organization and your last name are appended to the end of the file name, e.g., "2022\_RNA\_Survey - Telco Jones.doc."

**SURVEY DESCRIPTION:** Your satisfaction ratings will be combined with all other survey responses for each of the questions. Your comments recorded in the comment box at the end of the survey are strongly encouraged, especially if a rating of "Not Met" has been selected. Specific examples of your experiences with the RNA will provide valuable information concerning current processes that are working well and in identifying areas where process improvements are needed.

Please complete all fields marked with an asterisk "\*".

**FURTHER INFORMATION:** Direct all inquiries to the following NAOWG contact:

**Philip Linse**  
**Lumen**  
**303-707-3844**  
**philip.linse@lumen.com**

**SURVEY DOWNLOAD SITES:** A copy of this blank survey is also available for downloading from the following websites: [www.nationalpani.com](http://www.nationalpani.com) or [www.nanc-chair.org](http://www.nanc-chair.org).

**SURVEY RESULTS:**

Overall survey results will be incorporated into the NANPA/PA/RNA 2022 *Performance Evaluation Report* and will be posted at [www.nanc-chair.org](http://www.nanc-chair.org).

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## **Final page before survey submission**

You may save your responses by selecting the "Save and continue survey later" option on this page. Or if you are ready to submit your survey, please click on the "Submit" button below. Only submitted surveys will be incorporated into the NANPA/PA/RNA 2022 Performance Evaluation Report.

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## **Thank You!**

Your responses have been submitted.

Thank you for taking the 2022 RNA Performance Survey.

Overall survey results will be incorporated into the NANPA/PA/RNA 2022 Performance Evaluation Report and will be posted at [www.nanc-chair.org](http://www.nanc-chair.org).

We have estimated that your response to this collection of information will take an average of 10minutes. Our estimate includes the time to read the instructions, look through existing records, gather and maintain required data, and actually complete and review the response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, Office of Managing Director, AMD-PERM, Washington, DC 20554, Paperwork Reduction Act Project (3060-XXXX). We will also accept your PRA comments via the Internet if you send an e-mail to [PRA@fcc.gov](mailto:PRA@fcc.gov).

**Please DO NOT SEND COMPLETED SURVEYS TO THIS ADDRESS. You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number and/or we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-XXXX.**

**THIS NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.**