

2022 RNA Performance Survey

2. Contact Information

Your input will not be reviewed unless the following contact information is provided.

Full Name of Entity/Company/Agency

State Commission

First & Last Name of Contact

Jim Smith

Street Address

123 Commission Parkway

City

Comission

State

MO

Zip

12345

Phone Number

888-555-1212

Email Address

karen.s.riepenroger@t-mobile.com

At the end of this survey, would you like to receive a copy of your responses via email?

Yes

3. Email page

Please enter the email address to which you would like the survey copy delivered.

karen.s.riepenroger@t-mobile.com

4. Type of Entity/Company/Agency

Type of Entity/Company/Agency (please check one)

State Regulatory Commission

6. Routing Number Administration (RNA)

Routing Number Administrator (RNA)

	Met	Not Met	N/A
The RNA provided timely, accurate, and courteous service when processing pseudo-Automatic Number Identification (p-ANI) applications.	X		

7. Routing Number Administration System (RNAS)

Routing Number Administration System (RNAS)

	Met	Not Met	N/A
RNAS provided users the ability to effectively request p-ANIs, modify or return existing p-ANIs, input forecasts, and access existing data and reports.	X		

8. RNA Website

RNA Website

	Met	Not Met	N/A
The RNA website (www.nationalpani.com) was accessible, easy to navigate, and provided accurate and up-to-date information.	X		

9. RNA Industry Activities

RNA Industry Activities

	Met	Not Met	N/A
The RNA representative(s) effectively participated in and contributed to the resolution of p-ANI related issues at industry forums.	X		

10. Overall Assessment of the RNA

Overall Assessment of the RNA

	Met	Not Met	N/A
Based upon your experiences in the current performance year, how would you rate the RNA's overall service?	X		

11. Comments on Assessment of the RNA

Comments on Assessment of the RNA

No Comments