

# 2022 RND A Performance Survey

## 2. Contact Information

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Your input will not be reviewed unless the following contact information is provided.

**Full Name of Entity/Company/Agency**

ABC Company

**First & Last Name of Contact**

Joe Smith

**Street Address**

123 Any Street

**City**

Anytown

**State**

KS

**Zip**

12345

**Phone Number**

1111111111

**Email Address**

karen.s.riepenkroger@t-mobile.com

**At the end of this survey, would you like to receive a copy of your responses via email?**

Yes

## 3. Email page

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Please enter the email address to which you would like the survey copy delivered.

karen.s.riepenkroger@t-mobile.com

## 4. Type of Entity/Company/Agency

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**Type of Entity/Company/Agency (please check one)**

Service Provider or Service Provider Agent

## 6. Reassigned Numbers Database Administrator (RNDA)

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**Reassigned Numbers Database Administrator (RNDA)**

|  | Met | Not Met | N/A |
|--|-----|---------|-----|
| RNDA provided timely and courteous service in the upload process for disconnected TNs. | X   |         |     |

## 7. Reassigned Numbers Database (RND)

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### Reassigned Numbers Database (RND)

|  | Met | Not Met | N/A |
|--|-----|---------|-----|
| RND provided Service Provider and Service Provider Agents the ability to effectively upload disconnected TNs and access reports. | X   |         |     |

### 8. RNDA Website

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#### RNDA Website

|  | Met | Not Met | N/A |
|--|-----|---------|-----|
| The RNDA website, <a href="http://www.reassigned.us">www.reassigned.us</a> , was accessible and easy to navigate, and contained accurate and up-to-date information. | X   |         |     |

### 9. Miscellaneous RNDA Functions

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#### Miscellaneous RNDA Functions

|  | Met | Not Met | N/A |
|--|-----|---------|-----|
| RNDA representative(s) provided customer service and assistance when needed (for example, Help Desk support), and responded to inquiries in a timely manner. | X   |         |     |

### 10. Overall Assessment of the RNDA

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#### Overall Assessment of the RNDA

|   | Met | Not Met | N/A |
|---|-----|---------|-----|
| Based upon your experiences in the current performance year, how would you rate the RNDA's overall service? | X   |         |     |

### 11. Comments on Assessment of the RNDA

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#### Comments on Assessment of the RNDA

None