

CONTRACTOR
RRB-PGBA(RRB)

NUMBER
000882

WORKING DAYS 252.00

REPORTING ITEM	TOTAL	ASSIGNED	UNASSIGNED
A: MONTHLY WORKLOAD OPERATIONS			
OPENING PENDING			
1. CLAIMS PENDING END OF LAST MONTH	1,285,679	1,284,137	1,542
2. ADJUSTMENTS	205,102	204,495	607
3. ADJUSTED OPENING PENDING	1,490,781	1,488,632	2,149
RECEIPTS			
4. TOTAL CLAIMS RECEIVED DURING MONTH	7,789,975	7,778,907	11,068
5. CLAIMS TRANSFERRED	0	0	0
6. NET NUMBER OF CLAIMS RECEIVED	7,789,975	7,778,907	11,068
7. ELECTRONIC MEDIA CLAIMS RECEIVED	7,634,852	7,628,161	6,691
CLAIMS PROCESSED			
8. TOTAL CWF CLAIMS	7,578,970	7,568,627	10,343
9. CLAIMS PAID	6,787,523	6,779,697	7,826
10. CLAIMS APPLIED TO DEDUCTIBLE	275,043	274,020	1,023
11. CLAIMS DENIED	516,404	514,910	1,494
12. TOTAL NON-CWF CLAIMS	407,102	405,752	1,350
13. CLAIMS APPROVED	0	0	0
14. CLAIMS DENIED	407,102	405,752	1,350
15. TOTAL CLAIMS PROCESSED	7,986,072	7,974,379	11,693
16. REPLICATE CLAIMS PROCESSED	267		
CLOSING PENDING			
17. CLAIMS PENDING AT END OF MONTH	1,294,684	1,293,160	1,524
DISTRIBUTION BY DAYS ELAPSED SINCE RECEIPT			
18. 1 - 15 DAYS	1,250,457	1,248,977	1,480
19. 16 - 30 DAYS	35,964	35,920	44
20. 31 - 60 DAYS	8,078	8,078	0
21. 61 - 90 DAYS	123	123	0
22. OVER 90 DAYS	62	62	0
CLAIM INVESTIGATIONS			
23. NUMBER CLAIMS INVESTIGATED DURING MONTH	8,147	8,111	36
B: INQUIRIES			
24. TOTAL PROCESSED DURING MONTH	0	0	0
25. TELEPHONE	0	0	0
26. WALK-IN CONTACT	0	0	0
27. WRITTEN	0	0	0
C: MISCELLANEOUS CLAIMS DATA			
MEDICAID CROSSOVER CLAIMS			
28. NUMBER TRANSFERRED TO ST. AGENCIES	0		
29. NUMBER TRANSFERRED ELECTRONICALLY	0		
OPTICAL CHARACTER RECOGNITION CLAIMS			
30. TOTAL CLAIMS	174,744		
31. TOTAL MSNS MAILED	1,128,468		