Telephone Script

Hello, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and I’m calling from the Centers for Disease Control and Prevention, Division of HIV/AIDS Prevention. How are you today? I’m calling because we are conducting a survey among community-based organizations that provide HIV prevention services. Your organization was selected from a list of organizations to help us with our survey. We would like to determine the interest, current capacity, and anticipated needs of community-based organizations for engagement with biomedical HIV prevention interventions such as PrEP, TasP, and nPEP as part of their HIV prevention services. The survey should take no more than 20-30 minutes to complete. Would you (the executive level staff member) or someone from your organization be interested and willing to complete our survey?

***If yes*** 🡪 May we have your full name and email address? We will send an email to you containing the directions for accessing the survey.

Thank you for taking the time to speak to me today. Have a great day.

***If executive level staff member is unavailable or not interested*** 🡪 We are asking that you nominate one person from your organization to complete our survey (this person should be a staff member who directly interacts with your clients). We will send an email to this person that contains directions for accessing the survey. Please give me this person’s full name and email address.

Thank you for taking the time to speak to me today. Have a great day.

**If declining on behalf of the organization** 🡪 Okay, thank you for taking the time to speak to me today. Have a great day.