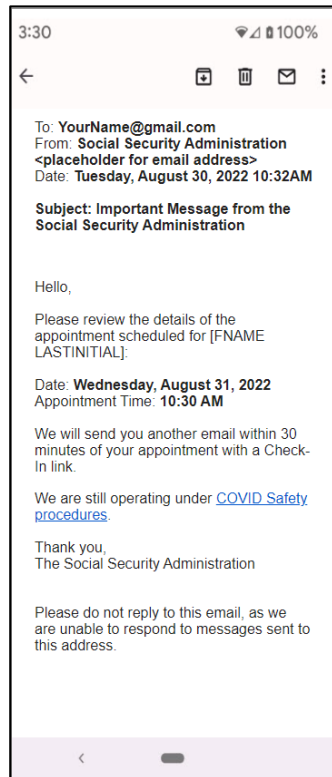
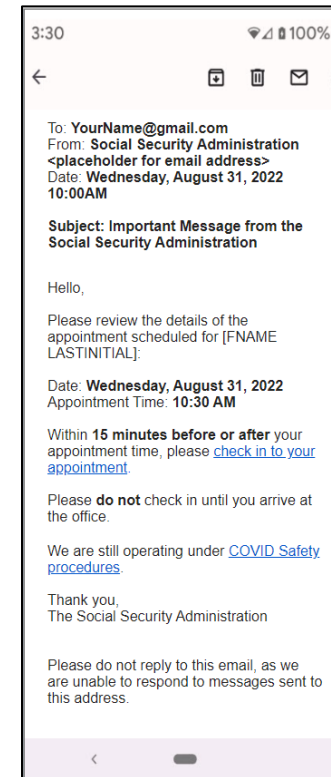


TO BE two Email Messages:

Appointment Reminder

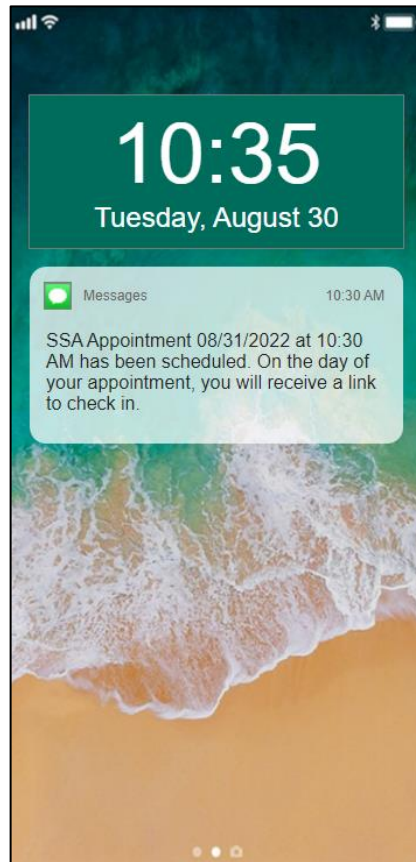


Check-In Link

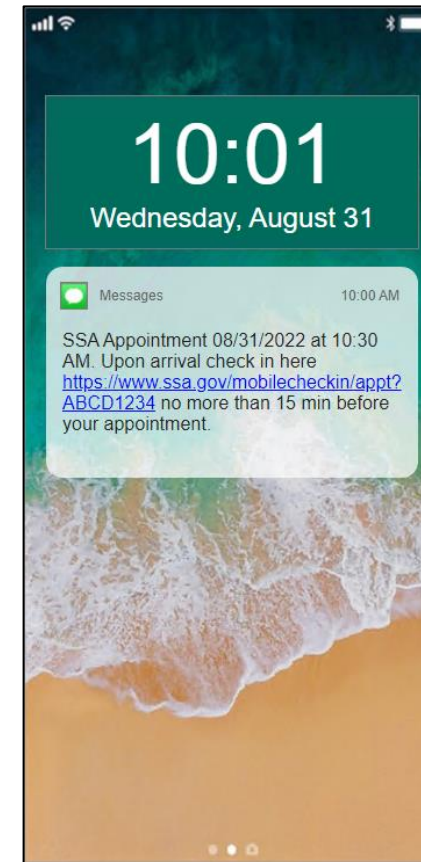


TO BE two Text Messages:

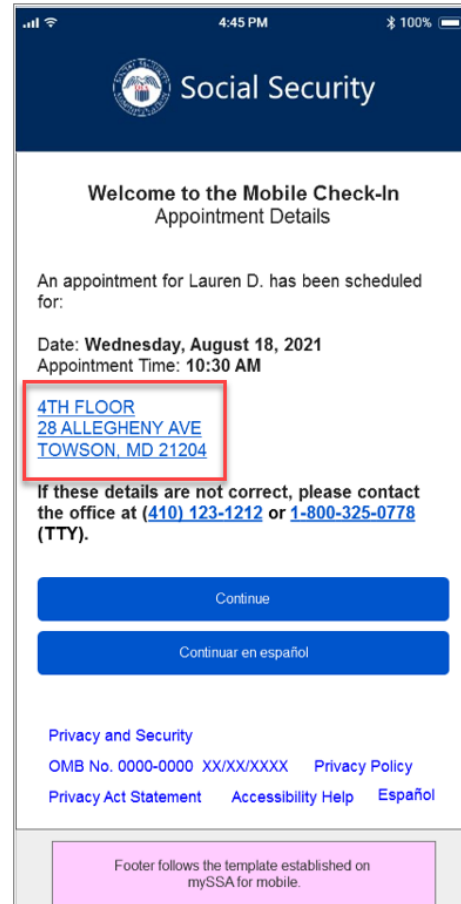
Appointment Reminder



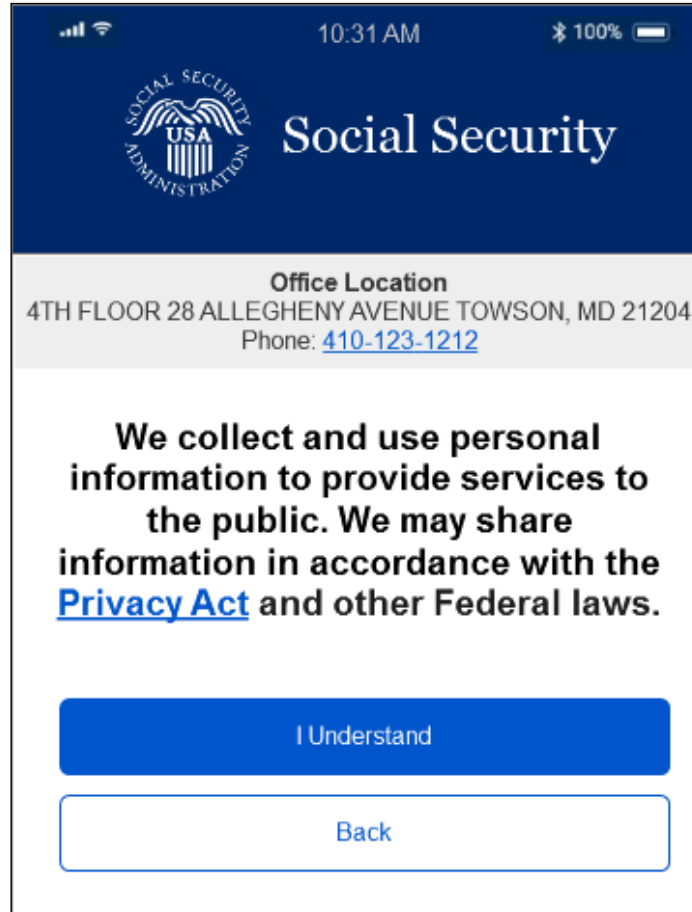
Check-In Link



Welcome screen




Privacy Act



The image shows a mobile application interface for the Social Security Administration. At the top, there is a dark blue header with the SSA logo on the left and the text "Social Security" on the right. The status bar at the very top shows signal strength, Wi-Fi, the time "10:31 AM", and a 100% battery level. Below the header is a light gray section titled "Office Location" with the address "4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204" and a phone number "Phone: [410-123-1212](tel:410-123-1212)". The main content area is white and contains a bold statement: "We collect and use personal information to provide services to the public. We may share information in accordance with the [Privacy Act](#) and other Federal laws." At the bottom, there are two buttons: a solid blue button labeled "I Understand" and a white button with a blue border labeled "Back".

10:31 AM 100%

 Social Security

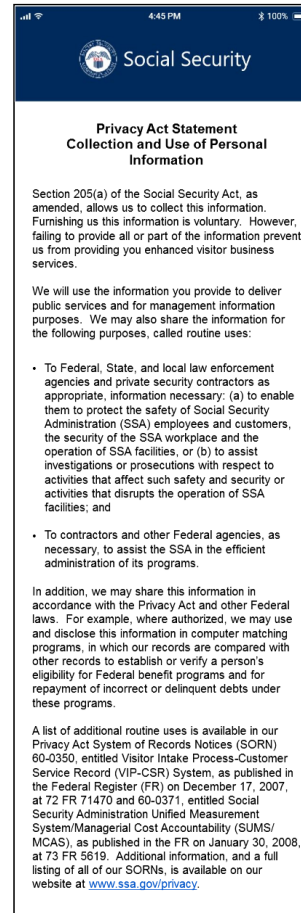
Office Location
4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204
Phone: [410-123-1212](tel:410-123-1212)

We collect and use personal information to provide services to the public. We may share information in accordance with the [Privacy Act](#) and other Federal laws.

I Understand


Back

Optional: Full Privacy Act Statement



The image shows a mobile phone screen displaying a document titled "Privacy Act Statement Collection and Use of Personal Information" from the Social Security Administration. The document is presented in a vertical orientation, typical of a mobile app or website. At the top, there is a blue header with the Social Security Administration logo and the text "Social Security". Below the header, the title "Privacy Act Statement Collection and Use of Personal Information" is centered. The main body of the document contains several paragraphs of text and a bulleted list of routine uses. The text is small and dense, typical of a legal notice. At the bottom, there is a reference to a list of additional routine uses available in the Privacy Act System of Records Notices (SORN).

4:45 PM 100%

 Social Security

**Privacy Act Statement
Collection and Use of Personal
Information**

Section 205(a) of the Social Security Act, as amended, allows us to collect this information. Furnishing us this information is voluntary. However, failing to provide all or part of the information prevent us from providing you enhanced visitor business services.

We will use the information you provide to deliver public services and for management information purposes. We may also share the information for the following purposes, called routine uses:


- To Federal, State, and local law enforcement agencies and private security contractors as appropriate, information necessary: (a) to enable them to protect the safety of Social Security Administration (SSA) employees and customers, the security of the SSA workplace and the operation of SSA facilities, or (b) to assist investigations or prosecutions with respect to activities that affect such safety and security or activities that disrupts the operation of SSA facilities; and
- To contractors and other Federal agencies, as necessary, to assist the SSA in the efficient administration of its programs.

In addition, we may share this information in accordance with the Privacy Act and other Federal laws. For example, where authorized, we may use and disclose this information in computer matching programs, in which our records are compared with other records to establish or verify a person's eligibility for Federal benefit programs and for repayment of incorrect or delinquent debts under these programs.

A list of additional routine uses is available in our Privacy Act System of Records Notices (SORN) 60-0350, entitled Visitor Intake Process-Customer Service Record (VIP-CSR) System, as published in the Federal Register (FR) on December 17, 2007, at 72 FR 71470 and 60-0371, entitled Social Security Administration Unified Measurement System/Managerial Cost Accountability (SUMS/MCAS), as published in the FR on January 30, 2008, at 73 FR 3619. Additional information, and a full listing of all of our SORNs, is available on our website at www.ssa.gov/privacy.

Covid Screener 1

10:25 AM 100%

 Social Security

Office Location
4TH FLOOR 28 ALLEGHENY AVENUE
TOWSON, MD 21204
Phone: [410-123-1212](tel:410-123-1212)

Do you have any new or worsening symptoms of COVID-19 including:

- Fever (100.4 degrees or higher);
- Cough or sore throat;
- Shortness of breath or difficulty breathing;
- Fatigue;
- Muscle pain or body aches;
- Headache;
- New loss of taste or smell;
- Congestion or runny nose; or
- Nausea, vomiting, or diarrhea?


Yes

No

Back

Covid Screener 2

10:25 AM 100%

 Social Security

Office Location
4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204
Phone: [410-123-1212](tel:410-123-1212)

Have you, within the last 10 days:

- Been diagnosed with COVID-19;
- Received instructions from a public health authority (local health authority, medical professional, etc.) to self-monitor for symptoms of COVID-19 or or self-quarantine due to COVID-19;
- Been tested for COVID-19 and are awaiting the results (other than for travel purposes); or
- Been in close physical contact with anyone who was diagnosed with COVID-19 or developed symptoms consistent with COVID-19?

Close physical contact is defined as being within 6 feet of an infected/symptomatic person for a cumulative total of 15 minutes or more over a 24-hour period starting from 48 hours before illness onset (or, for asymptomatic individuals, 48 hours prior to test specimen collection).

Have you, within the last 5 days:

- Traveled outside the country by means other than land travel, such as car, bus, ferry, or train?

Yes


No

Back

Accessibility Screener

The screenshot shows a mobile application interface for Social Security. At the top, there is a dark blue header with the Social Security logo and the text "Social Security". Below the header, a light gray box contains the "Office Location" information: "4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204" and "Phone: (410) 123-1212". The main content area has a white background with the heading "To help us serve you, we need to know if you are:". Below this heading are four blue buttons: "Blind or Low Vision", "Deaf or Hard of Hearing", "Neither", and "Back". The "Back" button is outlined in white and is positioned at the bottom of the list.

4:45 PM 100%

 Social Security

Office Location
4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204
Phone: [\(410\) 123-1212](tel:(410)123-1212)

To help us serve you, we need to know if you are:

Blind or Low Vision

Deaf or Hard of Hearing

Neither

Back

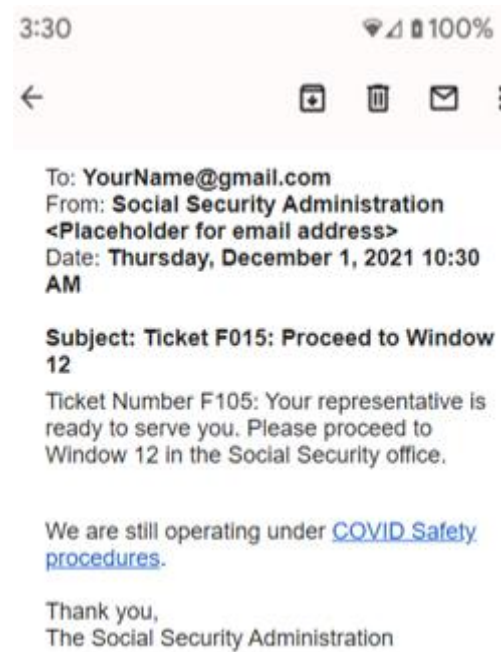
Ticket Number Confirmation



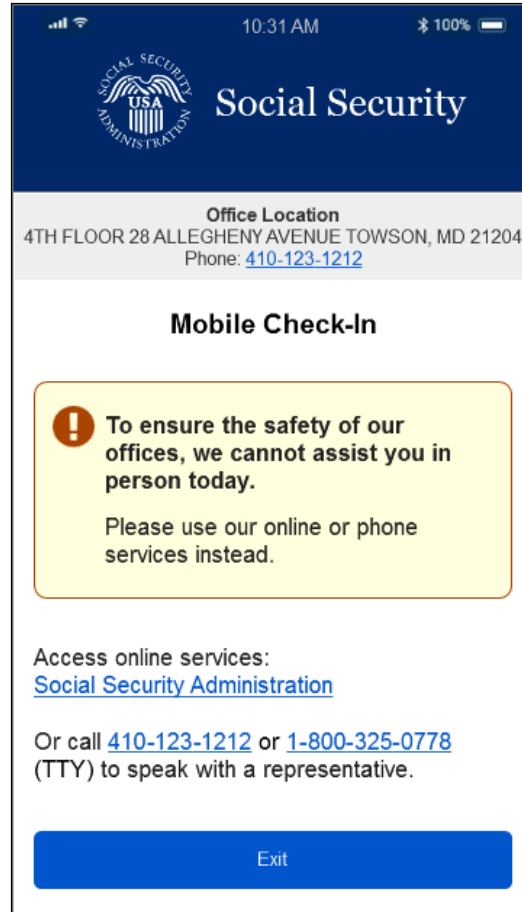
Text Summons



Email Summons



Covid Fail



ReCAPTCHA Fail



Social Security




Oops...Something went wrong.

Please try again. If you continue to have problems you can call Social Security at 1-800-772-1213.

TTY users should call 1-800-325-0778. En español: Llame a SSA gratis al 1-800-772-1213 y oprima el 2 si desea el servicio en español y espere a que le atienda un agente.


Message: More than 15 minutes early

9:14 AM 100%

 Social Security

Office Location
4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204
Phone: [410-123-1212](tel:410-123-1212)

Mobile Check-In

 You are more than 15 minutes early.

Please wait until 10:15AM to check in.

Please do not check in until you arrive at the office.

An appointment for [FNAME LASTINITIAL] has been scheduled for:

Date: **Thursday, December 1, 2021**
Appointment Time: **10:30 AM**

4TH FLOOR
28 ALLEGHENY AVE
TOWSON, MD 21204

If these details are not correct, please contact the office at [410-123-1212](tel:410-123-1212) or [1-800-325-0778](tel:1-800-325-0778) (TTY).

[Prefiero en español](#)

[Exit](#)

[Continue Evaluation](#)

After 15 minutes check-in window

The screenshot shows the Social Security mobile check-in interface. At the top, the Social Security Administration logo and name are displayed. Below this, the office location is listed: 4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204, with a phone number of 410-123-1212. The main heading is "Mobile Check-In". A yellow warning box with an exclamation mark icon contains the text: "You are more than 15 minutes early. Please wait until 10:15AM to check in. Please do not check in until you arrive at the office." Below the warning, it states: "An appointment for [FNAME LASTINITIAL] has been scheduled for: Date: Thursday, December 1, 2021 Appointment Time: 10:30 AM 4TH FLOOR 28 ALLEGHENY AVE TOWSON, MD 21204". A note at the bottom of the text area says: "If these details are not correct, please contact the office at 410-123-1212 or 1-800-325-0778 (TTY)." At the bottom of the screen, there are three buttons: "Prefiero en español", "Exit", and "Continue Evaluation".

9:14 AM 100%

Social Security

Office Location
4TH FLOOR 28 ALLEGHENY AVENUE TOWSON, MD 21204
Phone: [410-123-1212](tel:410-123-1212)

Mobile Check-In

! You are more than 15 minutes early.
Please wait until 10:15AM to check in.
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Date: **Thursday, December 1, 2021**
Appointment Time: **10:30 AM**
4TH FLOOR
28 ALLEGHENY AVE
TOWSON, MD 21204

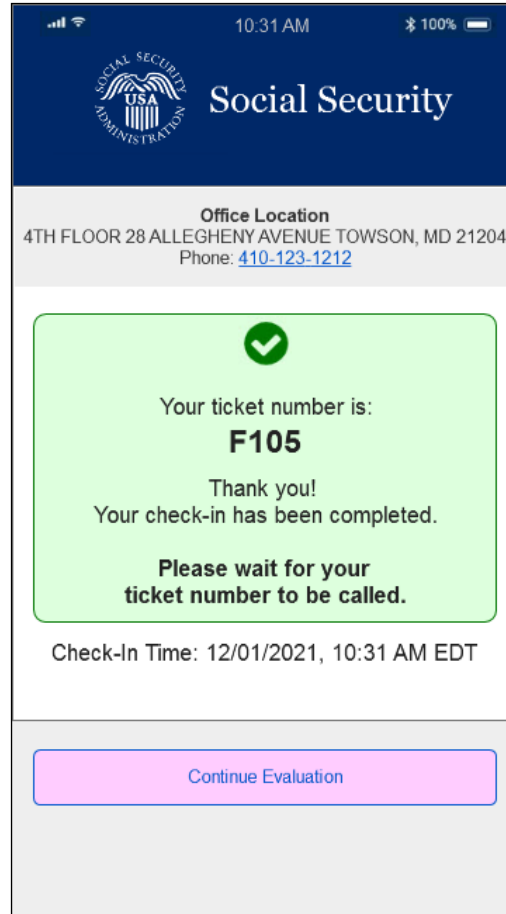
If these details are not correct, please contact the office at [410-123-1212](tel:410-123-1212) or [1-800-325-0778](tel:1-800-325-0778) (TTY).

Prefiero en español

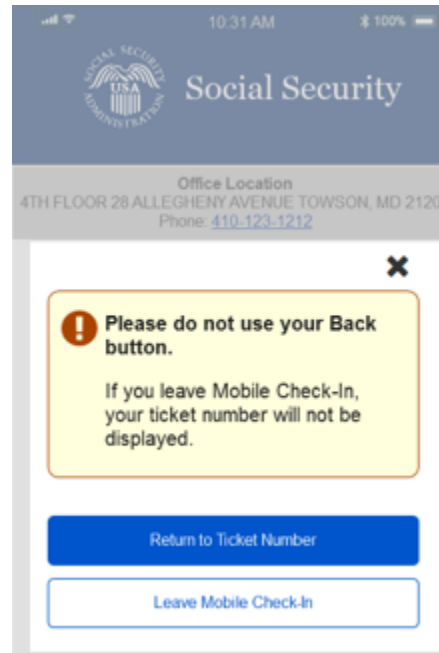
Exit

Continue Evaluation

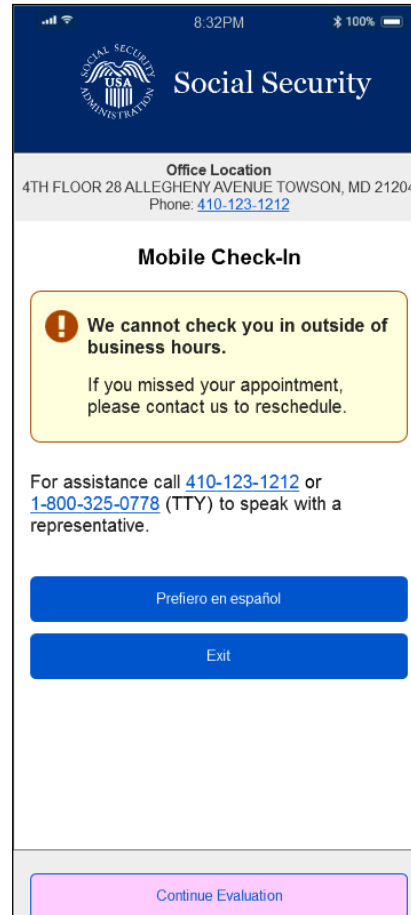
Already Checked In



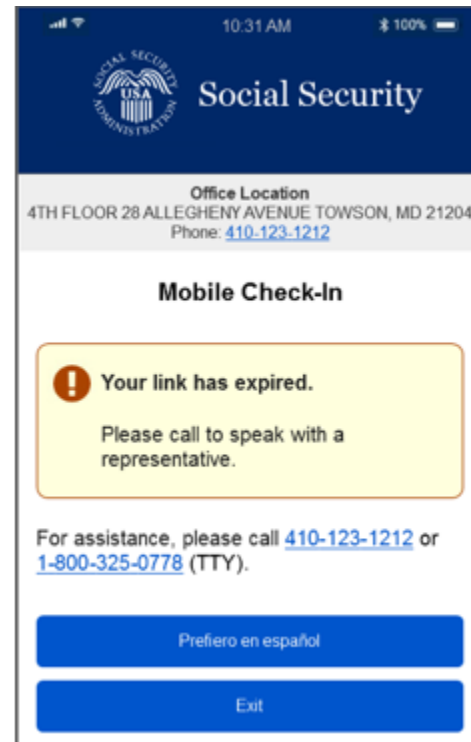
Back Button Disabled



Cannot Check in After 4PM Local Time



Mobile Check-In Link Expired



System unavailable

