

OMB Control No. 1601-0014
Expiration Date: 11/20/2021

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MPHISE Assessment Survey Questions

Section 1: Background Information

Instructions: Please respond to the following questions.

Question	Response
1. In which type of organization are you employed? (Drop down: Federal, State, Local, Tribal, Territorial, Private, International)	
2. How long have you been using MPHISE? (Drop down: Less than a week, week to a month, 1-3 months, 3 months- 1 year, more than 1 year)	
3. In which scenarios/missions does your organization use MPHISE? (Select one or more: Critical Infrastructure, Emergency Services, MPH, LE)	

Section 2: MPHISE Effectiveness Questions

Instructions: Please respond to Questions 4 through 8 by selecting one of the following six options: (1) Very Ineffective, (2) Marginally Effective, (3) Neutral, (4) Somewhat Effective, (5) Very Effective. If the

feature in question was Not Observed, please select that option. Question 9 provides explanations of any “Not Observed” entries. For each question, answer “**How effective is MPHISE at:**”

Statement	Very Ineffective (1)	Marginally Ineffective (2)	Neutral (3)	Somewhat Effective (4)	Very Effective (5)	Not Observed
4. keeping you informed of colleagues' activities?						
5. connecting you to new colleagues?						
6. helping you to find useful information?						
7. suggesting additional related information sources to you?						
8. delivering messages to your preferred applications (e.g. email, text message)?						

<p>9. Explanatory Remarks (Provide explanation of any “Not Observed” entries, or other relevant remarks regarding MPHISE effectiveness).</p> <p>If you do not have any remarks, enter "None" in the comment box.</p>	
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Section 3: MPHISE Ease of Use Questions

Instructions: Please respond to Questions 10 through 16 by selecting one of the following six options: (1) Very Difficult, (2) Difficult, (3) Neutral, (4) Easy, (5) Very Easy, or Not Observed. If the feature in question was Not Observed, please select that option. Question 17 provides explanations of any “Not Observed” entries. For each question, answer “**How easy was it to:**”

Statement	Very Difficult (1)	Difficult (2)	Neutral (3)	Easy (4)	Very Easy (5)	Not Observed
10. create an account on MPHISE?						
11. create a user profile on MPHISE?						
12. customize MPHISE settings to your preferences?						
13. navigate within MPHISE?						
14. find groups of interest within MPHISE?						
15. use the MPHISE chat feature?						
16. set alerts and messages within MPHISE?						

<p>17. Explanatory Remarks (Provide explanation of any “Not Observed” entries, or other relevant remarks regarding MPHISE ease of use).</p> <p>If you do not have any remarks, enter "None" in the comment box.</p>	
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Section 4: Operational Impressions

Instructions: Please respond to the statements in Questions 18 through 22 by selecting one of the following six options: (1) Strongly Disagree, (2) Disagree, (3) Neutral, (4) Agree, (5) Strongly Agree, or Not Observed. If the feature in question was Not Observed, please select that option. Question 23 provides explanations of any “Not Observed” entries. Answer indicate your level of agreement with every statement.

Statement	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Not Observed
18. MPHISE training was effective and easy to follow.						
19. MPHISE helped me to find useful information for my mission.						
20. I was able to tailor my MPHISE interface to move more valuable features to the forefront.						
21. MPHISE enabled me to track professional interactions and record useful information from them.						
22. Overall, MPHISE enhanced my mission capabilities.						

<p>23. Explanatory Remarks (Provide explanation of any “Not Observed” entries, or other relevant remarks regarding operational impressions).</p> <p>If you do not have any remarks, enter "None" in the comment box.</p>	
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Section 5: Summary Questions

Instructions: For questions 24-25, please provide narrative responses to the questions (must be unclassified). If you have no remarks, please enter "None" in the response box. For question 26, select one response, and provide an explanation in questions 27 and 28. In question 29, provide any final

comments not covered elsewhere in this survey (enter None if you have no further comments). Please answer every question:

24. Describe any instances where MPHISE contributed to your mission effectiveness.			
25. Describe any challenges you experienced with MPHISE.			
	Yes	Maybe	No
26. Do you plan/want to continue using MPHISE?			
27. If yes, why? If no, why not?			
28. What changes or improvements would make you more likely to continue using MPHISE?			
29. General Comments			