

Title: Transportation Worker Identification Credential (TWIC®) Card Readers: Feedback Survey

OMB Control Number: 1601-0014

One-Time Interview Questions

FACILITY OVERVIEW

1. What category (e.g., bulk liquids, break bulk and solids, container, mixed use) most closely describes typical operations for your facility?
2. What is the estimated average population of TWIC holders at your facility in a given year?

CDC HANDLING

1. What types of Certain Dangerous Cargoes (CDC) are present at the facility?
2. What are the quantities of each of these CDCs that would be present on the facility on a typical day?
3. Which of these CDCs are transferred to or from a vessel?
4. Which of these CDCs are on a vessel docked at the facility, but not transferred to or from the facility?
5. Which CDCs would be kept on the facility premises but not transferred to or from a vessel?
6. Where is each of these CDCs located on the facility? For example, is the CDC predominantly in the maritime nexus? Is the CDC predominantly in a separate part of the facility far removed from the maritime nexus?
7. Which CDCs only pass through the facility (for example: on a train or truck) but are never kept on the facility?
8. Does a vessel-to-facility interface occur, and if so, does it involve the transfer of CDC's in bulk?
9. Does facility receive CDC from entities other than vessels, such as rail cars and tanker trucks?
10. Is the facility authorized to handle CDCs but only does so when a shipper offers the cargo for movement?
11. Is there any other pertinent information about your facility that you believe affects the risk or hazard posed by those CDCs for your facility?

TWIC-RELATED SECURITY INFRASTRUCTURE

1. On average, how many times a day would a TWIC holder have to enter through a secure access point and validate a TWIC card (e.g., multiple deliveries to/from a nearby warehouse or distribution center, leaving the facility for lunch and returning)
2. How are TWIC readers currently used in your access control plan, if any?
3. How many entry/exit access points does your facility have that would require TWIC validation for anyone entering the facility?
4. How many TWIC readers (both fixed and portable) have you purchased for your facility?

5. How many TWIC readers (both fixed and portable) do you plan to purchase if you are required to comply by the Final Reader Rule?
6. If your facility is subject to the Final Reader Rule, will you need to modify your access control requirements to meet the Rule requirements? If so, how?
7. Have you redesignated any of your secure area footprint to accommodate TWIC reader rule requirements while minimizing impact on facility operations? If so, how?

COST INFORMATION (IN RANGES IF NECESSARY)

1. What was the total (or anticipated) cost (for installation, integration, and/or upgrade) of acquiring TWIC readers, including any associated changes to physical infrastructure and any associated access control systems (PACS)?
2. What are typical annual maintenance costs for TWIC readers and associated physical infrastructure, access control system, and accessories?
3. Approximately how long does it take a manager or supervisor to amend the facility security plan to, for example, account for new processes to validate TWIC cards?
4. Approximately how long, on average, does it take to validate a worker's or visitor's TWIC card, including checking it against the cancelled card list for different entrance modes?
5. Approximately how many TWIC inspections did you conduct in the last 12 months?