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| Please do not reply to this e-mail address. This is an unmonitored account  You are receiving this e-mail because you were recently issued a "CREDENTIAL\_TYPE, Reference Number: REF\_NUM and Application ID: APPLICATION\_ID", from the U.S. Coast Guard National Maritime Center (NMC), and the Coast Guard would like to get your feedback on the credentialing process.  Your opinion matters to us, and the NMC is committed to providing you with excellent customer service. Your feedback will be used to guide our efforts to improve the Mariner Credentialing Program. All information will be kept confidential.  Please visit <http://homeport.uscg.mil/mmcsurvey> to complete the survey.  If you have any questions, you can chat with an NMC customer service representative at <https://www.livehelpnow.net/lhn/lcv.aspx?d=0&ms=&zzwindow=0&lhnid=19727>, email at [IASKNMC@uscg.mil](mailto:IASKNMC@uscg.mil), or call 1-888-IASKNMC (427-5662).  For more information on improvements we're making to the Mariner Credentialing Program, visit our website, at <http://www.uscg.mil/nmc>.   Sincerely,  National Maritime Center |  |