

Special Victims' Counsel Feedback Survey

Thank you for assisting the SVC program by providing valuable feedback. Responding to this survey is voluntary, in accordance with the Privacy Act of 1974. All survey information is collected anonymously. IP addresses and PII will not be collected. In order to assist with maintaining confidentiality, respondents are advised not to include any personally identifiable information in their responses. An agency may not conduct or sponsor, and persons are not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number assigned to this collection is 1601-0014. This OMB number expires on 30 November 21.

* 1. Please identify which category best describes your military status?

- Coast Guard Active Duty
- Coast Guard Reserve
- Dependent
- Active Duty Military, non-Coast Guard
- Reserve Military, non-Coast Guard
- Other (please specify)

2. What is your gender?

- Female
- Male

* 3. How did you hear about Special Victims' Counsel services? Please check all that apply.

- My Command
- Trial Counsel
- Sexual Assault Response Coordinator (SARC)
- Coast Guard Investigative Services (CGIS)
- Victim Advocate (VA)
- Friend
- Coast Guard Article or Presentation
- Other (please specify)

* 4. How long after requesting SVC services did your SVC contact you?

- Less than 24 hours
- 1 - 2 days
- Less than one week
- More than one week

* 5. Did this length of time meet, exceed, or fall short of your expectations regarding your SVC?

- Met expectations
- Exceeded expectations
- Fell short of expectations

* 6. Did your SVC explain what she/he could and could not do for you?

- Yes
- No
- I don't remember

7. If you answered yes to the above question, did you feel that you understood the SVC's explanation?

- Yes
- No

8. If you answered no to question 6, what do you wish your SVC had explained more clearly?

* 9. Did your SVC provide you with updates on the status of your case?

- Yes
- No

10. If yes to the above question, how satisfied are you with the updates you received from your SVC on the status of your case?

- Very Satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

11. If you answered dissatisfied or very dissatisfied, why were you dissatisfied?

* 12. Did you feel that your SVC worked for you?

Yes

No

13. If you answered no, please explain why you did not feel that your SVC worked for you.

* 14. Would you refer a friend to a SVC if he or she was a victim of a sexual crime?

Yes

No

15. If you answered no, please explain why you would not refer a friend to the SVC program.

* 16. Did you change from a restricted report to an unrestricted report after meeting or speaking with your SVC?

Yes

No

Not applicable to my case because my report was not restricted when I received an SVC

17. If you answered yes to the above question, what factors influenced your decision to make your report unrestricted? Check all that apply.

- I gained a better understanding of the process
- I wanted the offender to be held accountable
- I felt more comfortable participating in the process
- I wanted an expedited transfer from my command
- I had more confidence that the Coast Guard would handle my case appropriately
- It was the right time in my recovery process
- I had more confidence that my career would not be harmed as a result of my report
- Other (please specify)

* 18. Did your SVC inform you in advance of possible outcomes of the case in which you were involved?

- Yes
- No

* 19. Were you satisfied with the outcome of the case in which you were involved?

- Yes
- No

20. If you answered no, please explain why you were dissatisfied with the outcome of the case.

* 21. How satisfied are you with the services you received from your SVC?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Not Applicable to my case
SVC assistance with reporting my sexual assault	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC kept me up to date on what was happening with my case	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC assistance with my expedited transfer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Not Applicable to my case
SVC assistance with obtaining a military protective order	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC assistance with obtaining a civilian protective order	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC attendance (either by phone or in person) at my interview(s) with CGIS or other law enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC attendance (either by phone or in person) at my interview(s) with Trial Counsel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC attendance (either by phone or in person) at my interview with Defense Counsel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC attendance (either by phone or in person) at the Article 32 pre-trial hearing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC attendance at court proceedings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC advocating for something on my behalf to my Command	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC advocating for something on my behalf to the Court	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SVC assistance with addressing harassment or retaliation issues that arose from my report of the offender's misconduct	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. If you answered dissatisfied or very dissatisfied with any of the above, please explain why.

* 23. Did your SVC help you assert your interests or safeguard your rights in any of the following areas? If so, how satisfied were you with your SVC's actions?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Not Applicable to my case
Personal privacy concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical privacy concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pre-trial negotiations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Court proceedings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physical safety concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Personal counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Career impact to you after reporting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General financial issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Separation or divorce issues or proceedings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child custody issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

24. Was there another issue not listed above that your SVC assisted you with? Please describe the issue and state whether you were very satisfied, satisfied, or not satisfied with the assistance concerning that issue.

25. Did you want your SVC to assist you with something he/she could not? If so, please explain the issue.

* 26. Did your SVC help you understand the potential consequences of any misconduct you were alleged to have committed?

- Yes
- No
- Not applicable to me

* 27. Overall, how satisfied are you with your SVC?

- Verysatisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

28. If you answered that you were dissatisfied or very dissatisfied, please explain.

29. Do you have any general comments, suggestions, or potential improvements you would like to offer to your SVC or to the SVC program manager?