

Federal Student Aid

Digital & Customer Care Platform & Services Design Research Screener Question Pool

OMB Control Number: 1845-0159

DEMOGRAPHIC QUESTIONS

First name

[text entry]

Last name

[text entry]

Email

[text entry]

Phone number

[number entry]

State or territory of residence

[text entry]

Age group

- Under 18
- 18-24 years old
- 25-34 years old
- 35-44 years old
- 45-54 years old
- 55-64 years old
- 65-74 years old
- 75 years or older

Can you claim anyone as a dependent?

- Yes
- No

What is your dependent's education level(s)? (Check all that apply)

- Less than High School
- High School or GED
- Vocational or other
- Some college, no degree
- Associate degree
- Bachelor's degree
- Other: [text entry]

Are you currently in the armed forces?

- Yes
- No

Have you ever served in the military?

- Yes
- No

Are you of Hispanic or Latino descent?

- Yes
- No

What race do you most identify with? (Check all that apply)

- Native American or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White
- Prefer not to answer

What is your parents' education level?

- Neither parent completed college
- One parent completed college
- Both parents completed college

What is your marital status?

- Single
- Married
- Divorced
- Other: [text entry]
- Prefer not to answer

How would you rate your fluency in English?

- Native
- Fluent
- Conversational
- Beginner
- I don't speak English

Would you consider yourself an English learner?

- Yes
- No

Would you or anyone in your family consider themselves an English learner?

- Yes
- No

How would you rate your fluency in Spanish?

- Native
- Fluent
- Conversational

- Beginner
- I don't speak Spanish

Are you a native or fluent speaker of any other languages? If so, please specify.
[text entry]

What is your household income?

- \$0 - 25,000
- \$26,000- \$50,000
- \$51,000 - \$75,000
- \$76,000 - \$125,000
- \$126,000 - \$150,000
- \$150,000+
- Don't know/Not sure
- Prefer not to answer

EDUCATION

What is the highest level of education you have completed?

- Some high school
- High school graduate
- Professional or career school
- Some college
- Associate's degree
- Bachelor's degree
- Some graduate school
- Master's degree
- Doctoral degree

What best describes your current situation in regard to college or career school?

- I attend in-person
- I am an online student
- I attend both online and in-person
- I deferred my acceptance
- I took a leave of absence
- I withdrew
- I graduated
- I will be attending school
- I don't plan to attend school
- Other: [text entry]

Are you a first-generation college student?

- Yes
- No
- Don't know/Not sure

What is your current enrolment status?

- Part time
- Full time

What degree are you pursuing?

- Certificate
- Associate's degree
- Bachelor's degree
- Master's degree
- Doctoral degree
- Undecided

When did you graduate from your most recent schooling?

- 0-5 months ago
- 6-12 months ago
- 1-2 years ago
- 2-5 years ago
- 5+ years ago
- I'm currently in school
- Don't know/Not sure

Do you have any dependents currently enrolled in a post-secondary school (college or career school)?

- Yes
- No

What type of college or career school is/are your dependent(s) attending? (check all that apply)

- Two-year Public
- Four-year Public
- Two-year Private
- Four-year Private
- Proprietary
- Vocational

FEDERAL STUDENT AID: STUDENT LOANS AND GRANTS

Have you received financial aid from the federal government to help pay for school? (Check all that apply)

- Direct subsidized loan
- Direct unsubsidized loan
- Direct Parent PLUS loan
- Direct Grad PLUS loan
- Federal Perkins loan
- Federal Family Education Loan (FFEL)
- Direct Consolidated loan
- Pell Grant
- ISAG Grant
- FSEOG Grant
- TEACH Grant

- Work-study program
- I have not received any financial aid from the federal government
- Don't know/Not sure

How much federal student loan debt do you have?

- < \$10,000
- \$10,001-\$25,000
- \$25,001-\$75,000
- \$75,001-\$100,000
- \$100,000+
- Prefer not to say
- Don't know/Not sure

Have you started paying back your loans?

- Yes
- No
- Don't know/Not sure

Which of the following best describes your situation in regard to making payments on your student loans?

- I am in a grace period
- I am making payments on time
- I am behind on my payments
- My loans are in default
- My loans are in deferment or forbearance
- I completed my payments
- Other: [text entry]

What repayment plan are you on?

- Standard Repayment Plan
- Graduated Repayment Plan
- Extended Repayment Plan
- Income-driven Repayment Plan
- Don't know/Unsure

Which Income-Driven Repayment Plan are you on?

- Revised Pay As You Earn Repayment Plan (REPAYE)
- Pay As You Earn Repayment Plan (PAYE)
- Income-Based Repayment Plan (IBR)
- Income-Contingent Repayment Plan (ICR)
- Income-Sensitive Repayment Plan
- Don't know/Not sure

Have you ever defaulted on your federal student loans?

- Yes
- No
- Don't know/Unsure

Are any of your current student loans in delinquent status or have defaulted?

- Yes
- No
- Don't know/Unsure

Have you ever participated in a user research activity, market research discussion group, or individual interview with the Department of Education or Federal Student Aid before?

- Yes
- No

When was the last time you participated in a user research activity, market research discussion group, or individual interview?

- Within the past three months
- 3-12 months
- Over a year ago

EMPLOYMENT

Which of the following best describes your current employment situation?

- Employed full time
- Employed part time
- Not employed, seeking work
- Not employed, not seeking work

What is your current job?

[text entry]

Which of the following best describes your employer?

- Government organizations (federal, state, local, or tribe)
- Not-for-profit organizations
- Private business
- Other: [text entry]
- Don't know/Not sure

Do your work for an institution of higher education?

- Yes
- No

Do you work at a college financial aid office?

- Yes
- No

What is your job within your college's financial aid office?

[text entry]

Do you work in a nonprofit that focuses on higher education?

- Yes

- No

Do you work at a secondary school (high school)?

- Yes
- No

Are you a secondary school (high school) counselor?

- Yes
- No

Are you a post-secondary school (college) counselor?

- Yes
- No

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