

SERVICEMEMBERS' GROUP LIFE INSURANCE TRAUMATIC INJURY PROTECTION PROGRAM (TSGLI)

Administered by the Office of Servicemembers' Group Life Insurance

TSGLI Appeal Request Form

Please submit your completed claim to your branch of service below.

	TSGLI Branch of Service Contacts							
Branch	Contact Information	Submit Claim by Fax	Submit Claim by Email	Submit Claim by Postal Mail				
Army All Components	Phone: 888-276-9472 Website: www.hrc.army.mil/content/Traumatic Servicemembers' Group Life Insurance	502-613-4513	usarmy.knox.hrc.mbx.tagd-tsgli-claims @mail.mil	US Army Human Resources Command 1600 Spearhead Division Avenue, Dept 420 PDR-C (TSGLI) Fort Knox, KY 40122-5402				
Marine Corps All Components	Phone: 877-216-0825 or 703-975-4069 Website: www.woundedwarrior.marines.mil	800-770-9968	t-sgli@usmc.mil	HQ, Marine Corps Attn: WWR-TSGLI 1998 Hill Avenue Quantico, VA 22134				
Navy All Components	Phone: 1-877-270-2162 Website: www.mynavyhr.navy.mil/ Support-Services/Casualty/TSGLI/	901-874-2265	MILL_TSGLI.FCT@navy.mil	Commander, Navy Personnel Command Attn: PERS-00C 5720 Integrity Drive Millington, TN 38055-1300				
Air Force and Space Force Active Duty	Phone: 800-525-0102, Option 1, Option 1		AFPC.DPFCS.Pol_Trng_CaseMgt@ us.af.mil	AFPC/DPFCS 550 C Street West, Suite 14 Randolph AFB, TX 78150-4716				
Air Force Reserves and Air National Guard	Phone: 800-525-0102, Option 3, Option 1	720-847-3887	casualty.arpc1@us.af.mil	HQ, ARPC/DPTTB 18420 E. Silver Creek Ave. Building 390 MS 68 Buckley AFB, CO 80011				
Coast Guard	Phone: 202-795-6638 Website: www.dcms.uscg.mil/PSD/fs/TSGLI		ARL-PF-CGPSC-PSDFS- COMPENSATION@uscg.mil	Commander (CG) Personnel Service Center (PSC) Attn: TSGLI Case Manager, PSC-PSD-FS-Casualty U.S. Coast Guard STOP 7200 2700 Martin Luther King Jr Ave SE Washington, DC 20593-7200				
Public Health Service	Phone: 240-276-8799	240-276-8817 or 240-453-6030	compensationbranch@psc.hhs.gov	PHS Compensation Branch 1101 Wootton Parkway Suite: 100 Rockville, MD 20852				
NOAA Corps	Phone: 301-713-3444	301-713-4140	Director.cpc@noaa.gov	U.S. Dept. of Commerce NOAA/OMAO/CPC 8403 Colesville Rd, Suite 500 Silver Spring, MD 20910				



TSGLI APPEAL REQUEST FORM

Instructions

Use this form when filing an appeal for previously denied benefits under the Servicemembers' Group Life Insurance Traumatic Injury Protection (TSGLI) program. Requests must be submitted to your branch's TSGLI office or Appeal office within one year of a claim's denial date. Please review your previous decision letter for instructions on where to submit your appeal and whether this form is required. If you are submitting a new claim or claiming losses that were not previously reviewed, an Application for TSGLI Benefits (SGLV-8600) needs to be completed.

Who Makes the Decision on My Appeal?

Your branch of service TSGLI office, or its higher appeal authority, will make the decision on your appeal based upon the information provided on this form and any supporting documentation you provide. They will then forward their decision to the Office of Servicemembers' Group Life Insurance (OSGLI) for appropriate action.

1.	First Name MI Last Name
2.	SSN (Last 4 digits) Date of Birth (MM DD YYYY)
3.	Address: Street or PO Box
.	
	City State ZIP Code
4.	Phone Number Email Address
5.	Date of traumatic event/injury (MM DD YYYY) Location
J .	
6.	List losses from TSGLI Schedule of Losses that are being appealed.
•	Electroscope in the Figure 2011 Solitocard of Economy approximation
Th	nird-Party Authorization
	(Optional) I authorize the following person to speak with OSGLI or the Branch of Service about my claim (this can be a spouse,
	parent, friend, or another person who is helping you with your claim).
	First Name MI Last Name
Gu	ıardian, Power of Attorney, or Military Trustee Information
	portant Note: Please include copies of the letters of guardianship, conservatorship, Power of Attorney, or DD Form 2827 –
Αp	oplication for Trusteeship etc. with this form. Failure to include this documentation will delay processing of your appeal.
Co	omplete this section ONLY if a guardian, power of attorney, or military trustee will receive payment on behalf of the member.
Firs	st Name MI Last Name
Ma	illing Address (number and street) Apartment (if any)
City	y State ZIP Code
Tel	ephone Number Fax Number

7. Reason for appeal: Please check the box(es) that explain the reason(s) for your appeal. After each selected reason please provide a brief description of any new supporting evidence (Example: specific page number(s) in medical records, date(s) of medical records, police report, supporting statements etc.).
NOTE: To avoid delays in the review process, please highlight any new and material evidence within medical records and submit only the new evidence/documentation that supports the appeal. There is no need to resubmit all previously submitted documents as they will be considered when your appeal is reviewed.

10	support my appeal, I am providing new evidence or documentation to support: (check all that apply):				
	GLI coverage was in effect at the time of the traumatic event.				
	Description of new evidence:				
	New medical evidence to support my loss.				
	Description of new evidence:				
	My loss occurred within 730 days of the traumatic event.				
	Description of new evidence:				
	My loss was not due to a physical or mental illness.				
	Description of new evidence:				
	My loss was the direct result of a traumatic event.				
	Description of new evidence:				
Ш	My traumatic injury was not willfully caused by my own actions.				
	Description of new evidence:				
П	I was not committing or attempting to commit a felony when my traumatic injury occurred.				
	Description of new evidence:				
	2000 paon of note ortaonoon.				
	I did not willfully use an illegal or controlled substance leading up to my traumatic injury.				
	Description of new evidence:				
	My loss was not the result of a medical or surgical procedure.				
	Description of new evidence:				
	My loss was not the result of an attempted suicide.				
	Description of new evidence:				
	Other (reason is not listed above).				
	Description of new evidence:				

lease provide any additional supporting details	to be considere	ed when your appeal is	review	ed.
		Date Signed (MM DD YYYY)		
		Date Signed (MM DD YYYY)		
ture				A di Se e e e e e e e
uie				Authority to act on behalf of the Servicemember (Guardian, POA, etc.)

* 8 7 3 2 6 0 4 *

Payment	Please choose one of the three payment options below:				
Options Please choose one	Payment Option 1—Prudential's Alliance Account® Complete the mailing address below (street address only, no PO boxes).				
of the three payment	t ' '				
options by checking the appropriate box	Servicemember's Mailing Address for Payment—No PO Boxes	Apartment, Ward or Room (if any)			
and filling in the					
requested information.	City State ZIP Code				
Payment Option 1 — Prudential's					
Alliance Account					
An interest-bearing account will be	Payment Option 2—Electronic Funds Transfer (EFT)				
established in	To have the payment made by EFT, fill in your banking information below.				
the name of the	Bank Routing Number Bank Account Number				
Servicemember, who can access		☐ ☐ ☐ Checking			
the money using		Savings			
the draft book. A guardian or power	Bank Name Bank Name	nk Phone Number			
of attorney may sign					
Alliance Account® drafts on behalf of	First Name MI Last Name				
the Servicemember, if					
proof of appointment is submitted with the					
claim.	Customer XYZ	Check No. 1246			
Payment Option 2	XYZ Street City, State, ZIP	The bank account number varies in			
– Electronic Funds Transfer	PAY TO THE Sample Check	length and may			
This option can be	The bank routing PAY TO THE Samp.	\$ contain dashes or			
selected by the	number is always	Dollars spaces. The II =			
Servicemember or, if applicable, the	9 digits and	symbol indicates the end of the			
guardian, power of	appears between Bank XYZ UXYZ Street	account number.			
attorney, or military trustee. Payment	the Is symbols City, State, ZIP				
will be made to the	A27202754 006666D66666C 1246				
Servicemember's	Bank Routing Number Bank Account Number Check Number	(not needed)			
bank account, or in the case of a		, ,			
military trustee, the	Payment Option 3—Check				
trusteeship account.	Important: If you are a guardian, power of attorney, or military trustee you must co	mplete the information below			
Payment Option 3 – Check	when requesting a check.				
A check will be issued	Mailing Address for Payment—No PO Boxes	Apartment (if any)			
to the Servicemember, guardian, power of					
attorney, or military	City State ZIP Code				
trustee on behalf of the Servicemember.					
tile Servicemember.					
Financial	To receive this counseling, check the box below.				
Counseling VA sponsors	I would like to receive financial counseling with my TSGLI benefit. This counseling	is offered at no cost to you.			
financial counseling	You should get financial counseling as soon as possible after receiving your insurance money and because information on this boasts will be the like the sound of	pefore making any major financial decisions.			
for TSGLI recipients.	For more information on this benefit, visit http://www.benefits.va.gov/insurance/bfcs.asp.				
Cianotura					
Signature The Servicemember	X				
The Servicemember, guardian, power of	Signature of servicemember guardian, power of attorney, or military trustee	Description of Authority to			
attorney, or military trustee must sign here.	Date Signed (MM DD YYYY)	act on behalf of the member (Guardian, POA, etc.)			
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Authorization Member must complete and sign the HIPAA release below: for Release of I authorize any health plan, physician, health care professional, hospital, clinic, laboratory, pharmacy, medical facility, medical Information to examiner, or other health care provider that has provided treatment, payment, or services pertaining to: **Branch of Service** First Name and Office of Servicemembers' **Group Life** Date of Birth (MM DD YYYY) Insurance The Servicemember, guardian, power or on my behalf ("My Providers") to disclose my entire medical record for me or my dependents and any other health information of attorney, or concerning me to the Branch of Service and Office of Servicemembers' Group Life Insurance (OSGLI) and its agents, employees, military trustee and representatives. This also includes information on the diagnosis and treatment of mental illness and the use of alcohol, drugs, must complete and and tobacco, but excludes psychotherapy notes. OSGLI is an administrative unit created by Prudential to administer the Servicemembers' sign this section. Group Life Insurance Program. OSGLI administers the TSGLI program on behalf of the Department of Veterans Affairs. Failure to I authorize all non-health organizations, any insurance company, employer, or other person or institutions to provide any complete this section will information, data, or records relating to credit, financial, earnings, travel, activities, or employment history to OSGLI. delay payment Unless limits* are shown below, this form pertains to all of the records listed above. of claim This Authorization By my signature below, I acknowledge that any agreements I have made to restrict my protected health information do not apply to is intended to this Authorization, and I instruct My Providers to release and disclose my entire medical record without restriction. comply with the This information is to be disclosed under this Authorization so that my Branch of Service and OSGLI may: 1) administer claims HIPAA Privacy Rule. and determine or fulfill responsibility for coverage and provision of benefits, 2) administer coverage, and 3) conduct other legally permissible activities that relate to any coverage I have applied for with OSGLI. This Authorization shall remain in force for 24 months following the date of my signature below, while the coverage is in force, except to the extent that state law imposes a shorter duration. A copy of this Authorization is as valid as the original. I understand that I have the right to revoke this Authorization in writing, at any time, by sending a written request for revocation to OSGLI at: 80 Livingston Avenue, Roseland, NJ 07068. I understand that a revocation is not effective to the extent that any of My Providers has relied on this Authorization or to the extent that OSGLI has a legal right to contest a claim under an insurance policy or to contest the policy itself. I understand that any information that is disclosed pursuant to this Authorization may be redisclosed and no longer covered by federal rules governing privacy and confidentiality of health information. I understand that if I refuse to sign this Authorization to release my complete medical record, OSGLI may not be able to process my claim for benefits and may not be able to make any benefit payments. I understand that I have the right to request and receive a copy of this Authorization. *Limits, if any: NOTE: This release authorizes the branch of service and OSGLI to look at medical records. You may also be asked to provide these documents.

Signature

The Servicemember, guardian, power of attorney, or military trustee must sign here. Signature of Servicemember guardian, power of attorney, or military trustee

Date Signed (MM DD YYYY)

Guardian, POA, etc.)

Date Signed (MM DD YYYY)

PRIVACY ACT NOTICE: VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 38, Code of Federal Regulations 1.576 for routine uses (i.e., use by VA employees and your authorized representatives in the maintenance of Government Insurance programs) identified in the VA system of records, 36VA29, Veterans and Uniformed Services Personnel Programs of U. S. Government Life Insurance - VA, published in the Federal Register. Your obligation to respond is voluntary, but your failure to provide us the information could impede processing. No insurance may be granted unless a completed application form has been received (38 U.S.C. 2106 and 38 CFR 8a3(e)). Giving us your SSN account information is voluntary. Refusal to provide your SSN by itself will not result in the denial of benefits . VA will not deny an individual benefits for refusing to provide his or her SSN unless the disclosure of the SSN is required by a Federal Statute of law in effect prior to January 1, 1975, and still in effect. The responses you submit are considered confidential (38 U.S.C. 5701).

RESPONDENT BURDEN: We need this information to determine, establish or verify your eligibility for VA Insurance benefits. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 15 minutes to review the instructions, find the information, and complete this form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at www.reginfo.gov/public/do/PRAMain. If desired, you can call 1-800-827-1000 to get information on where to send comments or suggestions about this form.

