

## MACBIS Software Application Electronic Surveys for Users (Survey Instrument)

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### Question Title

**1. Do you think <this CMS MACBIS software application> is useful for <CMS / State / Drug Manufacturer> interaction?**

- I would not use this product
- I would not use this product.
- I would use this regularly.
- I believe this is valuable for someone else on our T-MSIS team.
- I believe this is valuable for Medicaid directors and other executives.
- It is helpful to see our state's data from CMS' perspective.
- I would like to see more personalized information about our state
- Other (please specify)

### Question Title

**\* 2. What part of this new “feature” do you feel is most useful and why?**

**Note: this question will display in close placement to the new feature(s)**

### Question Title

**\* 3. What part of <this CMS MACBIS software application> do you feel is most useful and why?**

### Question Title

**\* 4. If you could build any feature you wanted on <this CMS MACBIS software application>, what would you want?**

### Question Title

**5. Overall, how usable is <this CMS MACBIS software application>?**

- Very easy

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- Easy
- Neither easy nor difficult
- Difficult
- Very difficult

If participating in User Acceptance Testing

### Question Title

**\* 1. Did you feel that you had complete documentation to do the testing? (Select all that apply)**

- I would have preferred to have received the information earlier.
- The document provided was helpful for testing.
- The document provided was too complicated.
- I would have preferred more guidance about expectations.
- The kickoff webinar was helpful in setting expectations.
- The kickoff webinar was too time-consuming.
- Timelines were made clear.
- Timelines were unclear.

Other Comments

### Question Title

**2. Was there enough communication during UAT? (Select all that apply)**

- I would have preferred a daily touch point.
- I would have preferred no kickoff meeting.
- CMS did not respond to my comments in a timely manner.
- CMS was responsive.

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- I feel that my feedback was heard.
- My questions were answered.

Other Comments

### Question Title

#### 3. Do you think this new feature is useful?

**Note: this question will display in close placement to the new feature(s)**

- I would not use this product.
- I would use this regularly.
- I believe this is valuable for someone else on our team.
- I believe this is valuable for Medicaid directors and other executives.
- It is helpful to see our data from CMS' perspective.
- I would like to see more personalized information.
- Other Comments

### Question Title

#### 4. Thank you very much for participating in the <MACBIS software> UAT. Based on this experience... (Select all that apply)

- I enjoyed having a preview of the product and being able to give feedback.
- I would not want to participate in the future.
- It was too time consuming.
- I am interested in testing upcoming new features.
- Other Comments

