

12. Do you always, sometimes, usually or never make sure you understand the results of any medical test or procedure such as an x-ray, blood test, or EKG for heart conditions?

Always	Usually	Sometimes	Never	Do Not Know	Prefer Not to Answer
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. Do you always, usually, sometimes or never talk with your doctor or other medical person about your options if you need tests, follow-up care, or a referral for care by a medical specialist?

Always	Usually	Sometimes	Never	Do Not Know	Prefer Not to Answer
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14. My doctor listens to what I have to say about my symptoms and concerns. Does that always, sometimes, usually, or never happen?

Always	Usually	Sometimes	Never	Do Not Know	Prefer Not to Answer
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. My doctor explains things to me in terms that I can easily understand. Does that always, sometimes, usually or never happen?

Always	Usually	Sometimes	Never	Do Not Know	Prefer Not to Answer
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

16. I can call my doctor's office to get medical advice when I need it. Does that always, sometimes, usually, or never happen?

Always	Usually	Sometimes	Never	Do Not Know	Prefer Not to Answer
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Thank you for taking the time to complete this questionnaire. Your input is valuable.