




# Welcome to Collect

Collect is the Bureau's online channel for financial institutions to submit [prepaid account agreements](#) and the [Terms of Credit Card Plans \(TCCP\)](#) Survey.

You cannot submit a complaint, respond to a complaint, submit HMDA data, or access any other Bureau collections through this website. Ensure the username ends in ".cfpbportal".

 Username: example@example.com.cfpbportal

 Password

[Log in](#)

[Need to set your password or Forgot your password?](#)

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