

N565 INTERACTIVE FORM COPY: QUESTIONS, INSTRUCTIONAL AND HELP TEXT, AND OTHER COPY

Fee Rule NPRM Changes: Edits Made

Step	Section	Current Instructional Text	Revised Instructional Text	Current CTA	Notes
Application for Replacement Naturalization/Citizenship Document	Application for Replacement Naturalization/Citizenship Document	The Application for Replacement Naturalization/Citizenship Document (N-565) is used to apply to U.S. Citizenship and Immigration Services (USCIS) for a replacement of a Certificate of Naturalization, Certificate of Citizenship, Declaration of Intention, Repatriation Certificate, or to apply for a special certificate of naturalization to be recognized as a U.S. citizen by a foreign country.			Learn more about <a href="https://www.uscis.gov/n-565">applying for a replacement document</a>
Before you start your application	Eligibility	<p>Your eligibility to apply for a replacement document depends on the reason for your request. You may apply for a replacement if:</p> <ul style="list-style-type: none"> <li>You were issued a Certificate of Naturalization, Certificate of Citizenship, Declaration of Intention, or Repatriation Certificate which was lost, stolen, destroyed, or mutilated</li> <li>You were issued a Certificate of Naturalization, Certificate of Citizenship, Declaration or Repatriation Certificate which is incorrect due to a typographical/clerical error by USCIS</li> <li>Your name was changed by marriage or by court order after the document was issued and you seek a document in your new name</li> <li>You received your Certificate of Citizenship and afterwards you obtained a court order or a state-issued document that changes your date of birth and you seek a certificate with the new date of birth</li> <li>You were issued a Certificate of Citizenship or a Certificate of Naturalization and your change of gender is legally recognized through a court order, a government-issued document, or a medical certification</li> <li>You are a naturalized citizen seeking a special certificate of naturalization for the purpose of a foreign country recognizing you as a citizen of the United States.</li> </ul> <p>NOTE: USCIS will not change your name without evidence such as a marriage certificate, divorce decree, or court order. We will not change the date of birth on a Certificate of Citizenship without documentation such as a U.S. court order or state-issued documents.</p> <p>USCIS cannot make any changes to an incorrect date of birth on a Naturalization Certificate if you reported an incorrect date on your Application for Naturalization (N-400), and then later swore to the facts of your application by signing Part 16, Signature at Interview. We can only change the name on your Certificate of Naturalization if you changed your name after you naturalized.</p>			
	Fee	<p>Fee: \$545</p> <p>If your current document is incorrect due to a typographical or clerical error caused by USCIS, there is no fee. If you are applying for a fee waiver, you cannot submit your request online and will need to file a paper form instead.</p>	<p>We will automatically calculate the cost for you before you submit your application. See Form G-1055, available at <a href="https://www.uscis.gov/g-1055">www.uscis.gov/g-1055</a>, for specific information about the fees applicable to this form.</p> <p>If your current document is incorrect due to a typographical or clerical error caused by USCIS, there is no fee. If you are applying for a fee waiver, you cannot submit your request online and will need to file a paper form instead.</p> <p><b>Refund Policy:</b> USCIS does not refund fees, regardless of any action we take on your application, petition or request, or how long USCIS takes to reach a decision. By continuing this transaction, you acknowledge that you must submit fees in the exact amount and that you are paying the fees for a government service.</p> <p>Please refer to the instructions for the form(s) you are filing for additional information or you may call the USCIS Contact Center at 800-375-5283. For TTY (deaf or hard of hearing) 800-767-1833.</p>	<p>Learn more about &lt;a href="https://www.uscis.gov/feewai ver"&gt;filing a fee waiver&lt;/a&gt;</p>	
	Submitting online	Submitting your application online is the same as mailing in a completed paper form. They both gather the same information and cost the same.			
	Documents you may need	<p>Before starting the Application for Replacement Naturalization/Citizenship Document (N-565), you may want to gather the documents you will need to support your application. These include your original document, if you still have it, and a recent color photograph of yourself.</p> <p>The other documents you need will depend on the information you provide in the application, such as the reason you are requesting the replacement document. We will tell you which documents you need to submit in the Evidence section of the application.</p>			
After you submit your application	Track your application status Mail in your original document	<p>After you submit your application, you can track its status through your USCIS account. Sign in to your account often to check on your case status and read any important messages from USCIS.</p> <p>USCIS may require you to mail your original document. This is required if you are applying for a new document for one of the reasons below.</p> <ul style="list-style-type: none"> <li>Current document is mutilated</li> <li>Current document has a typographical/clerical error caused by USCIS</li> <li>Name changed</li> <li>Date of birth changed</li> <li>Gender changed</li> </ul> <p>You should include your A-Number with your original document.</p> <p>Mail your original document to: USCIS Nebraska Service Center 850 S. Street Lincoln, NE 68508</p>			<a href="link">Go to my USCIS account</a>
	Respond to requests for evidence	If we need more information from you, we will send you a Request for Evidence (RFE) or Request for Information (RFI). You can respond to our request and upload your documents through your USCIS account.			
Completing your form online	Complete the Getting Started section first Provide as many responses as you can	<p>You should answer all questions in the Getting Started section first so we can best customize the rest of your online application experience.</p> <p>You should provide as many responses as you can, to the best of your knowledge, throughout the application. Incomplete fields or sections and missing information can slow down the process after you submit your application.</p>			

Saving your responses will be done automatically We will automatically save your information when you select "next" to go to a new page or navigate to another section of the application. We will save your information for 30 days from today, or from the last time you worked on your application.

**DHS Privacy Notice**

**AUTHORITIES:** The information requested on this application, and the associated evidence, is collected pursuant to Immigration and Nationality Act Section 343(a).

**PURPOSE:** The primary purpose for providing the information on this application is to request a replacement of your Declaration of Intention, Certificate of Naturalization, Certificate of Citizenship, Repatriation Certificate, or to apply for a special certificate of naturalization as a U.S. citizen to be recognized by a foreign country. DHS will use the information you provide to grant or deny the replacement document you are seeking.

**DISCLOSURE:** The information you provide is voluntary. However, failure to provide the requested information, including your Social Security number (if applicable), and any requested evidence, may delay a final decision or result in denial of your application.

**ROUTINE USES:** DHS may share the information you provide on this application and any additional requested evidence with other Federal, state, local, and foreign government agencies and authorized organizations. DHS follows approved routine uses described in the associated published system of records notices [DHS/USCIS/ICE/CBP-001 Alien File, Index, and National File Tracking System, DHS/USCIS-007 Benefits Information System, and DHS/USCIS-018 Immigration Biometric and Background Check] and published privacy impact assessments [DHS/USCIS/PIA-016(a) Computer Linked Application Information Management System and Associated Systems, and DHS/USCIS/PIA-056 USCIS Electronic Information System, and DHS/USCIS/PIA-071 myUSCIS Account Experience], which can be found at [www.dhs.gov/privacy](http://www.dhs.gov/privacy). DHS may also share this information, as appropriate, for law enforcement purposes or in the interest of national security.

**Paperwork Reduction Act**

An agency may not conduct or sponsor an information collection, and a person is not required to respond to a collection of information, unless it displays a currently valid Office of Management and Budget (OMB) control number. The public reporting burden for this collection of information is estimated to average 1 hour and 20 minutes per response, including the time for reviewing instructions, gathering the required documentation and information, completing the application, attaching necessary documentation, and submitting the application. The collection of biometrics is estimated to require 1 hour and 10 minutes. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to:

U.S. Citizenship and Immigration Services  
Office of Policy and Strategy, Regulatory Coordination Division  
5900 Capital Gateway Drive, Mail Stop #2140  
Camp Springs, MD 20588-0009

Do not mail your completed Form N-565 to this address.

OMB No. 1615-0091  
Expires: 10/31/2021

Security Reminder If you do not work on your application for more than 30 days, we will delete your data in order to prevent storing personal information indefinitely.