

2022 ORS Contractor Survey

Burden Disclosure

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2022 ORS Contractor Survey

Introduction

The Office of Research Services (ORS), Division of Quality Management & Policy (DQMP), developed a survey regarding contractor work experiences. ORS and its Director, Colleen McGowan, value staff diversity and recognize each individual's contribution to our shared mission. This survey covers: work environment, technology, communication, contractor services, and other organizational topics.

Please take approximately 10 minutes to complete the ORS Contractor Survey by [enter date]. Results will be used to develop solutions to enhance your work experiences. Note: that your individual responses are secure to the extent of the law, and results are only presented once combined with all other responses.

This survey is entirely voluntary, and your contract company has given us permission to administer to you. Please skip any questions that you do not wish to answer, aside from the required demographics.

Contact Isaiah Crisp (DQMP) @ ORSSurveySystem@mail.nih.gov should you have any questions about this survey.



2022 ORS Contractor Survey

Section 1: Work Demographics

* 1. Are you an ORS contractor?

Yes

No

* 2. What area do you support?

* 3. What is your physical work location?

* 3. What is your physical work location?

Other (please specify)

* 4. How long have you been supporting ORS?

* 5. How many hours are you contracted to support ORS weekly?

39 hours or less per week

40+ hours per week



Note: Same page as screenshot above.

2022 ORS Contractor Survey

Section 2: Satisfaction

Technology

6. From a technology standpoint, how do you feel about what ORS has provided you to efficiently complete your work tasks?

1 - Completely Dissatisfied 2 - Dissatisfied 3 - Slightly Dissatisfied 4 - Neutral 5 - Slightly Satisfied 6 - Satisfied 7 - Completely Satisfied N/A - Not Applicable

Government-Furnished Equipment (GFE)

If you selected a score of 4, or lower, please provide additional feedback.

Systems & Tools

If you selected a score of 4, or lower, please provide additional feedback.

Training on work-related systems & tools

If you selected a score of 4, or lower, please provide additional feedback.



Note: Same page as screenshot above.

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Physical Workplace

7. How do you feel about your physical ORS workspace environment?

	1 - Completely Dissatisfied	2 - Dissatisfied	3 - Slightly Dissatisfied	4 - Neutral	5 - Slightly Satisfied	6 - Satisfied	7 - Completely Satisfied	N/A - Not Applicable
Air Quality/Temperature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								
Lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								
Noise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								

Note: Same page as screenshot above.

Ergonomics (e.g., comfortable and effective workspace setup, products - chairs, keyboards, desks, etc.)

If you selected a score of 4, or lower, please provide additional feedback.



Note: Same page as screenshot above.

2022 ORS Contractor Survey

Services

8. Please indicate your awareness of the following services.

	1 - Not Aware at All	2 - Slightly Aware	3 - Somewhat Aware	4 - Moderately Aware	5 - Fully Aware
Resource & Referral Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family Resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NIH Child Care Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nursing Mothers Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employee Assistance Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. *Continued...*Please indicate your awareness of the following services.

	1 - Not Aware at All	2 - Slightly Aware	3 - Somewhat Aware	4 - Moderately Aware	5 - Fully Aware
Fitness and Well-being	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NIH Civil Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interpreting Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ombudsman	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EEO Complaint Process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Note: Same page as screenshot above.

10. *Continued...*Please indicate your awareness of the following services.

	1 - Not Aware at All	2 - Slightly Aware	3 - Somewhat Aware	4 - Moderately Aware	5 - Fully Aware
Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rideshare ((w/o) subsidy)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reasonable Accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Special Emphasis Portfolios	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EEOC Public Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Note: Same page as screenshot above.

11. Please indicate the importance of the following services to you.

	1 - Not Important at All	2 - Slightly Important	3 - Somewhat Important	4 - Moderately Important	5 - Extremely Important
Resource & Referral Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family Resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NIH Child Care Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nursing Mothers Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employee Assistance Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Note: Same page as screenshot above.

12. *Continued...*Please indicate the importance of the following services to you.

	1 - Not Important at All	2 - Slightly Important	3 - Somewhat Important	4 - Moderately Important	5 - Extremely Important
Fitness and Well-being	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NIH Civil Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interpreting Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ombudsman	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EEO Complaint Process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Note: Same page as screenshot above.

13. *Continued...*Please indicate the importance of the following services to you.

	1 - Not Important at All	2 - Slightly Important	3 - Somewhat Important	4 - Moderately Important	5 - Extremely Important
Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rideshare ((w/o) subsidy)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reasonable Accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Special Emphasis Portfolios	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EEOC Public Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Note: Same page as screenshot above.

2022 ORS Contractor Survey

General Satisfaction

14. How satisfied are you with the following?

	1 - Completely Dissatisfied	2 - Dissatisfied	3 - Slightly Dissatisfied	4 - Neutral	5 - Slightly Satisfied	6 - Satisfied	7 - Completely Satisfied	N/A - Not Applicable
Services Provided <i>(mentioned in questions 8 - 13)</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								

	1 - Completely Dissatisfied	2 - Dissatisfied	3 - Slightly Dissatisfied	4 - Neutral	5 - Slightly Satisfied	6 - Satisfied	7 - Completely Satisfied	N/A - Not Applicable
Communications that affect your work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								

15. What are your preferred ways to receive communications that affect, or may affect, your work?
(select all that apply)

- Technology (e.g., email, text)
- Meetings (e.g., in-person, virtual, etc.)
- Physical Signage
- Website
- Other (please specify)

Note: Same page as screenshot above.

16. Rate the following occupational safety statements:

	1 - Strongly Disagree	2 - Disagree	3 - Slightly Disagree	4 - Neutral	5 - Slightly Agree	6 - Agree	7 - Strongly Agree	N/A - Not Applicable
I am knowledgeable about my office's safety plan	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								

Note: Same page as screenshot above.

**ORS senior
leaders (e.g.,
division
heads)
support
policies and
procedures to
protect
employee
health and
safety**

If you selected a score of 4, or lower, please provide additional feedback.

**My efforts to
stay healthy
and safe while
working are
supported**

If you selected a score of 4, or lower, please provide additional feedback.

Note: Same page as screenshot above.

**I can disclose
a suspected
violation of
any law, rule,
or regulation
without fear of
reprisal.**

If you selected a score of 4, or lower, please provide additional feedback.



Note: Same page as screenshot above.

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Section 3: Contractor Experience

Engagement

17. Rate the following workplace engagement statements.

	1 - Completely Disagree	2 - Disagree	3 - Slightly Disagree	4 - Neutral	5 - Slightly Agree	6 - Agree	7 - Completely Agree	N/A - Not Applicable
I enjoy interacting with my team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								

	1 - Completely Disagree	2 - Disagree	3 - Slightly Disagree	4 - Neutral	5 - Slightly Agree	6 - Agree	7 - Completely Agree	N/A - Not Applicable
I take pride in the work I do	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								

	1 - Completely Disagree	2 - Disagree	3 - Slightly Disagree	4 - Neutral	5 - Slightly Agree	6 - Agree	7 - Completely Agree	N/A - Not Applicable
I am compelled to perform at a high standard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a score of 4, or lower, please provide additional feedback.								
<input type="text"/>								

Note: Same page as screenshot above.

I know what my work unit's goals are

If you selected a score of 4, or lower, please provide additional feedback.



Note: Same page as screenshot above.

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Motivation

18. Please rate the following motivation statements:

1 - Strongly Disagree 2 - Disagree 3 - Slightly Disagree 4 - Neutral 5 - Slightly Agree 6 - Agree 7 - Strongly Agree N/A - Not Applicable

I am comfortable expressing opinions that are different from other employees in my work unit

If you selected a 4, or lower, please provide additional feedback.

I feel my differences are respected in my work group

If you selected a 4, or lower, please provide additional feedback.

I feel appreciated for the work I do

If you selected a 4, or lower, please provide additional feedback.

Note: Same page as screenshot above.

I feel myself and my work add value to the organization

If you selected a 4, or lower, please provide additional feedback.

19. What is your preferred way to be recognized for your outstanding work performance?



Note: Same page as screenshot above.

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Section 4: Organizational Alignment

20. How well is ORS performing in the following areas:

	1 - Poor	2 - Fair	3 - Good	4 - Very Good	5 - Excellent	Not Sure
Processes/Process Improvement (e.g., orientation, badging, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a 2, or lower, please provide additional feedback.						
<input type="text"/>						

Collaboration across ORS (e.g., team dynamics, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a 2, or lower, please provide additional feedback.						
<input type="text"/>						

Innovation/Modernization (e.g., openness to new ideas)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a 2, or lower, please provide additional feedback.						
<input type="text"/>						

Safety & Security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you selected a 2, or lower, please provide additional feedback.						
<input type="text"/>						

21. I believe the results of this survey will be used to make ORS a better place to work.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. Would you like to provide feedback regarding anything else regarding your work experience with ORS?

Note: Same page as screenshot above

2022 ORS Contractor Survey

Section 5: Personal Demographics

23. How do you identify?  0

- Male
- Female
- Transgender
- Non-Binary
- Prefer not to say
- Self Identify (please specify)

24. Sexual Orientation: how do you identify?

- Straight
- Gay or Lesbian
- Bisexual
- Prefer not to say
- Self Identify (please specify)

Note: Same page as screenshot above.

25. What is your age group?



- 25 and Under
- 26 - 29 years old
- 30 - 39 years old
- 40 - 49 years old
- 50 - 59 years old
- 60+ years old
- Prefer not to say

Note: Same page as screenshot above.

26. Are you of Hispanic, Latino, or Spanish origin?

- Yes
- No
- Prefer not to say

Note: Same page as screenshot above.

27. Which racial category, or categories, do you most closely identify as?  

- American Indian or Alaska Native
- Asian or Asian American
- Black or African American
- Native Hawaiian or other Pacific Islander
- White
- Prefer not to say

Note: Same page as screenshot above.

28. What is the highest level of education you have completed?  

- Less than High School
- High School/GED or Equivalent
- Trade or Technical Certificate
- Some College (no degree)
- Associates Degree (e.g., AA, AS)
- Bachelors Degree (e.g., BA, BS)
- Masters Degree (e.g., MA, MS, MBA, etc.)
- Professional Degree (e.g., MD, JD, etc.)
- Doctoral Degree (e.g., Ph.D, EdD, etc.)
- Prefer not to say

Note: Same page as screenshot above.