

**First E-Mail Reminder** Subject: *Action Requested: The 2022 Exceptional Family Member Program Survey*

Dear Sergeant SAMPLE:

Your Ticket Number: XXXXXXXX

Survey Website: DoDsurveys.mil – Access via your computer, tablet, or cell phone

We have extended the fielding period for the “2022 Exceptional Family Member Program Survey.” Members just like you have taken 15 minutes to ensure their voices are heard on topics you care about, like the enrollment process, family support services, and satisfaction with assignment coordination through a PCS move. It is the only survey of the EFMP across the DoD and the military services. The survey will close on March XX, 2023.

DoD is committed to supporting and improving the lives of military members and their families. We want to know about your experiences and opinions—positive or negative. Please take 15 minutes to complete this survey today. The survey is voluntary and responses are private.

To complete the survey, access the survey website and enter your ticket number listed at the top of this email. This survey is "Official Business" and can be completed using government equipment or wherever you feel most comfortable. Due to security measures, you may have problems accessing this survey on a DoD computer. If you experience issues reaching our secure survey website, please try to take the survey at home or on a non-work computer. Simply click on DoDsurveys.mil to go directly to the website. If this does not work, "copy and paste" the URL into the web address box at the top of your Internet browser (do not enter the URL into the search engine in the middle of the browser, such as Google). Once you have accessed the website, you will need to enter your Ticket Number to log on: XXXXXXXX

Again, thank you for completing this survey.

Sincerely,

Dr. Paul Rosenfeld  
Director, Center for Retention and Readiness Research  
Office of People Analytics (OPA)

**ADDITIONAL INFORMATION:** If you have any questions or concerns, please reply to this message, e-mail DMDC.QCSurvey@mail.mil, or leave a message with our Survey Processing Center (SPC) at 1-800-881-5307. If you do not wish to participate or receive additional reminders, you may remove yourself from the mailing list by replying to this message. Be sure to include your Ticket Number and the words, "Please remove me from this survey's mailing list." If you wish to withdraw your responses after starting this survey, notify the SPC prior to January 9, 2023. You will be required to provide your Ticket Number.

If you would like to verify the survey's legitimacy, please call 1-571-372-1034 or DSN 372-1034 for a list of currently licensed OPA surveys. The Office of Management and Budget (OMB) control number and expiration date for this survey is 0704-0638, expiring 10/31/2023.

**Second E-Mail Reminder** Subject: Deadline Approaching: The 2022 Exceptional Family Member Program Survey

Dear Sergeant SAMPLE:

This is your **final chance** to take the EFMP survey before the survey closes on March **XX**, 2023. This survey is the only one of its kind given to Active Duty members, and its results will be used to improve military programs and policies related to EFMP for individuals like yourself. Please take 15 minutes to complete this survey today.

As "Official Business," this survey can be completed using government equipment or wherever you feel most comfortable. Due to security measures, you may have problems accessing this survey on a DoD computer. If you experience issues reaching our secure survey website, please try to take the survey at home or on a non-work computer. Simply click on DoDsurveys.mil to go directly to the website. If this does not work, "copy and paste" the URL into the web address box at the top of your Internet browser (do not enter the URL into the search engine in the middle of the browser, such as Google).

The survey is voluntary and your responses are private. Survey results will only be reported in aggregate, your individual responses will not be reported.

Again, thank you for your participation.

Survey Website: DoDsurveys.mil – Access via your computer, tablet, or cell phone  
Your Ticket Number: XXXXXXXX

Sincerely,

Dr. Paul Rosenfeld  
Director, Center for Retention and Readiness Research  
Office of People Analytics (OPA)

**ADDITIONAL INFORMATION:** If you have any questions or concerns, please reply to this message, e-mail DMDC.QCSurvey@mail.mil, or leave a message with our Survey Processing Center (SPC) at 1-800-881-5307. If you do not wish to participate or receive additional reminders, you may remove yourself from the mailing list by replying to this message. Be sure to include your Ticket Number and the words, "Please remove me from this survey's mailing list." If you wish to withdraw your responses after starting this survey, notify the SPC prior to January 9, 2023. You will be required to provide your Ticket Number.

If you would like to verify the survey's legitimacy, please call 1-571-372-1034 or DSN 372-1034 for a list of currently licensed OPA surveys. The Office of Management and Budget (OMB) control number and expiration date for this survey is 0704-0638, expiring 10/31/2023.