



You may also call toll free at 1 (888) 544-6347 (for VA only).

# Sign-Up Form for the Direct Express® Card for Veterans Benefit Payments

## DIRECTIONS

Please read the information on page 2 before completing this form. **You must complete boxes A, B, C, D and E.** Only complete this form to sign up for the Direct Express® card if you are an individual who receives VA compensation or pension benefit payments by check. If you currently receive your payment by direct deposit or if you are a representative payee you may not use this form. Please refer to page 2 for further instructions.

### A. FEDERAL BENEFIT RECIPIENT INFORMATION (print name[s] and address exactly as they appear on your benefit check)

NAME OF PERSON ENTITLED TO GOVERNMENT BENEFITS (BENEFICIARY)		
FIRST	MI	
LAST	SUFFIX	
ADDRESS: STREET 1		
STREET 2		
CITY	STATE	ZIP CODE
DAYTIME TELEPHONE NUMBER	E-MAIL	
SOCIAL SECURITY NUMBER	DATE OF BIRTH OF PERSON ENTITLED TO GOVERNMENT BENEFITS (BENEFICIARY) (MM-DD-YYYY)	

### B. OTHER INFORMATION (if your name or address as it appears on your benefit check is incorrect, please complete this section with your correct information)

NAME OF PERSON ENTITLED TO GOVERNMENT BENEFITS (BENEFICIARY)		
FIRST	MI	
LAST	SUFFIX	
ADDRESS: STREET 1		
STREET 2		
CITY	STATE	ZIP CODE

### C. IDENTIFICATION

VA CLAIM NUMBER	OR	<i>In order to process your request, either the claim number (found on documents from your paying agency) or the check number from your last payment (found in the upper right-hand corner of your Treasury check) must be entered at left.</i>
CHECK NUMBER (YOUR MOST RECENT PAYMENT)		

### D. PAYMENT VERIFICATION

You must **also** enter the amount of your last benefit payment.

AMOUNT OF YOUR MOST RECENT PAYMENT

\$

### E. CERTIFICATION

I certify that the above information is true, accurate, and complete. I authorize the U.S. Department of the Treasury or its fiscal agent to share the information contained in this document with Treasury's financial agent and the Direct Express® card issuer, Comerica Bank (or its contractors), for the purpose of establishing a Direct Express® card account to be used for the receipt of my Veterans compensation or pension benefit payments. I understand that Comerica Bank issues the Direct Express® card and that the card is subject to the terms, conditions and fees as described at www.USDirectExpress.com. I authorize the Federal agency that pays my benefits to credit all of my payments to my Direct Express® card account after it is established. I understand that the Direct Express® card will be mailed to me once my personal information and eligibility to receive benefits have been confirmed.

(See back of form for cancellation information.)	SIGNATURE	DATE
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Be sure to complete all sections of this form. Otherwise, the form cannot be processed. Return the completed form to:  
**U.S. Treasury Processing Center  
U.S. Department of the Treasury  
P.O. Box 650527  
Dallas, TX 75265-0527**

This form is **only** to be used for switching from check payments to a Direct Express® card. Use of this form for any other purposes will result in the form being rejected.  
**Contact your paying agency to:**  
Update your name or address  
Change your account information if you already receive your payment by direct deposit

**PLEASE READ THIS CAREFULLY**

**ABOUT THE DIRECT EXPRESS® CARD**

The Direct Express® Debit Mastercard® card is a prepaid debit card for Social Security, Supplemental Security Income (SSI) payments and Veterans compensation or pension benefit payments. Cardholders can make purchases, pay bills and get cash at thousands of locations nationwide. Most services are free. There are fees for a limited number of optional transactions and services. See [www.USDirectExpress.com](http://www.USDirectExpress.com) for details about features and fees. Sign-up is free and no bank account is required.

The Direct Express® Debit Mastercard® is issued by Comerica Bank, pursuant to a license by Mastercard International Incorporated. MasterCard and the Mastercard brand are registered trademarks of Mastercard International Incorporated.

**PRIVACY ACT NOTICE**

Your social security number and the other information requested will allow the federal government to make payments to you by direct deposit to a Direct Express® card account. This collection of information is authorized by Title 31 of the United States Code, Section 3332(g). Also, Executive Order 9397, November 22, 1943, authorizes the use of your social security number. Your social security number is requested to ensure the accurate identification and retention of records pertaining to you and to distinguish you from other recipients of federal payments.

This information will be disclosed to the Department of the Treasury or its agents and their contractors or another disbursing official to process federal payments to you by direct deposit. This information may also be disclosed to a court, congressional committee or

**Please contact your paying agency to:**

- Update your name or address
- Change your account information if you already receive your payment by direct deposit, or
- If you are a representative payee who wishes to sign up for direct deposit or a Direct Express® card

**Department of Veterans Affairs**

(877) 838-2778

(800) 827-1000

(800) 829-4833 TDD

<https://www.ebenefits.va.gov>

**BURDEN ESTIMATE STATEMENT**

The estimated average time (burden hours) associated with filling out this paperwork is 10 minutes per respondent or recordkeeper, depending on individual circumstances. Comments concerning the accuracy of this time estimate and suggestions for reducing the burden should be directed to the Bureau of the Fiscal Service, Forms Management Officer, Parkersburg, WV, 26016-1328. THIS ADDRESS SHOULD ONLY BE USED FOR COMMENTS AND/OR SUGGESTIONS CONCERNING THE AMOUNT OF TIME SPENT COLLECTING THE DATA. DO NOT SEND THE COMPLETED PAPERWORK TO THE ADDRESS ABOVE FOR PROCESSING.