	I-9 Central (USCIS)	SAVE (USCIS)	E-Verify.gov	E-Verify App	myE-Verify App	SAVE App
1	What is your primary role as a visitor to the	What is your primary role as a visitor to the	What is your primary role as a visitor to the	What is your primary role as a visitor to	What is your primary role as a visitor to	What is your primary role as a visitor
	site today? O Employee or job seeker (you are applying for or have been hired to a job) O Applicant (applying for a visa, green card or naturalization) O Employer – executive/manager/owner O Employer – human resources professional O Legal representative (you represent or help represent employers, employees, or another party) O Community advocate or educator (you work in a non-profit/community organization) O Elected official/government representative O Media representative O Translator/ interpreter O State, tribal, territorial or local government representative O Friend, family member or community member (you're helping someone else) O Other	site today? O Benefit applicant (applying for Federal, state or local benefits that require Federal immigration status verification) O Representative/employee of a Benefit Granting Agency (Federal, state or local agency) O Legal representative (you represent or help represent Benefit granting agencies, benefit applicants, or another party) O Community advocate or educator (you work in a non-profit/community organization) O Elected official/government representative O Media representative O Translator/ interpreter O State, tribal, territorial or local government representative not with a Benefit Granting agency O Friend, family member or community member (you're helping someone else) O Other	site today? Employee role O Employee or job seeker (you are applying for or have been hired to a job) O Legal representative (you represent or help represent employees O Community advocate or educator (you work in a non-profit/community organization) O Translator/ interpreter Employer role O Employer – executive/manager/owner O Employer – human resources professional O Designated agent/employer agent O Developer of software that interfaces with E-Verify O Legal representative (you represent or help represent employers, another party) Other role O Industry organization O Elected government official O Media representative O State, tribal, territorial or local government representative O Friend, family member or community member (you're helping someone else) O Other, please specify:	the site today? O Executive/manager/owner O Human resources professional O Designated agent/employer agent O Other, please specify:	the site today? O Employee – seeking a job w/E-Verify employer O Employee – recently ran thru E-Verify O Employee – Just curious about my E-Verify status O Other, please specify:	to the site today? O Executive/manager of federal, state, local or other benefit granting agency O Representative of federal, state, local or other benefit granting agency O Other, please specify:
2	What information were you looking for	What was your primary reason for visiting the SAVE section on the USCIS website today?	What was your primary reason for visiting the E-Verify.gov today? (check all that	What was your primary reason for login	What was your primary reason for login into myE-Verify today? (check all that	What was your primary reason for
	today? (Check all that apply) O Just browsing O New information about Form I-9 O General information regarding Form I-9 O General information regarding verifying employment eligibility O Download a copy of Form I-9 O Employee rights when completing a Form I-9 O Information needed to complete Form I-9 O Form I-9 statutes and regulations O Information needed to correct Form I-9 O Register for webinars or training O To learn more about your products/services O To receive Professional Development Credit (PDC) O To receive Professional Development Credit (PDC) O Document examination requirements O How to use the remote document examination alternate procedure for Form I-9 O Other, please specify: (10)	(check all that apply) O Just browsing O To learn general facts about SAVE O To use SAVE CaseCheck O To find contact information for SAVE O To find information on webinars and training in using SAVE O To register my Agency with SAVE O To troubleshoot issues with using SAVE O Other, please specify:	apply) For Employees O Learn how E-Verify and Form I-9 work together O Learn about E-Verify in general O Learn about myE-Verify or other employee self-services O Follow the status of your E-Verify case O Enroll in myE-Verify O Upload your Documents to resolve your E-Verify case O Lock your Social Security number in E-Verify O Confirm your own employment eligibility O View your E-Verify case history O Research employee rights and responsibilities O Use/login into myE-Verify O Register for a webinar or training O Find out what companies use E-Verify O Other, please specify: For Employers O Learn how E-Verify and Form I-9 work together	 into E-Verify today? (check all that apply) Ust browsing Verify a new Employee Verify an eligible existing employee Record an employee intent for handling a TNC Resolve a TNC Close the case Run a report 	apply) O Just browsing O Confirm my own employment eligibility O Follow the status of my E-Verify case O Enroll in myE-Verify O Upload documents to resolve my E-Verify case O Lock my Social Security number in E-Verify O Perform a "NextGen" function	login into SAVE today? (check all that apply) O Just browsing O Check the immigration status of an applicant O Check SAVE cases O Close SAVE cases O Run a report

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			O Learn about myE-Verify in general O Learn about E-Verify requirements O Enroll in the E-Verify program O Find information for federal contractors O Report violations O Correct immigration record O Check employment eligibility/status O Use/login into E-Verify O Look up E-Verify resources O Explore the E-Verify FAQs O Find and download form(s) O Register for a webinar or training O Account Compliance O Find out what companies use E-Verify O Sign up for a Webinar: O To learn more about your products/services O To receive Professional Development Credit (PDC) O Other, please specify: For Others O Learn about E-Verify or find other employer related info O Learn about myE-Verify or find other employee related info O Get program stats, reports and data O Find Q&As, manuals, videos and other resources O Other, please specify:			
3	Were you able to complete the purpose of your visit? O Yes O No	Were you able to complete the purpose of your visit? O Yes O No	Were you able to complete the purpose of your visit? O Yes O No	Were you able to complete the purpose of your visit? O Yes O No	Were you able to complete the purpose of your visit? O Yes O No	Were you able to complete the purpose of your visit? o Yes o No
4	Please indicate if you agree with the following statements.	Please indicate if you agree with the following statements.	Please indicate if you agree with the following statements.	Please indicate if you agree with the following statements.	Please indicate if you agree with the following statements.	Please indicate if you agree with the following statements.
	It was easy to find the information I needed. o Strongly Agree o Agree o Neutral o Disagree O Strongly Disagree	It was easy to find the information I needed. O Strongly Agree O Agree O Neutral O Disagree O Strongly Disagree	It was easy to find the information I needed. O Strongly Agree O Agree O Neutral O Disagree O Strongly Disagree	It was easy to find the information I needed. o Strongly Agree o Agree o Neutral o Disagree o Strongly Disagree	It was easy to find the information I needed. o Strongly Agree o Agree o Neutral o Disagree o Strongly Disagree	It was easy to find the information I needed. o Strongly Agree o Agree o Neutral o Disagree o Strongly Disagree
5	The information was easy to understand. o Strongly Agree o Agree o Neutral o Disagree o Strongly Disagree	The information was easy to understand. O Strongly Agree O Agree O Neutral O Disagree O Strongly Disagree	The information was easy to understand. O Strongly Agree O Agree O Neutral O Disagree O Strongly Disagree	The information was easy to understand. O Strongly Agree O Agree O Neutral O Disagree O Strongly Disagree	The information was easy to understand. O Strongly Agree O Agree O Neutral O Disagree O Strongly Disagree	The information was easy to understand. o Strongly Agree o Agree o Neutral o Disagree o Strongly Disagree
6	The interaction increased my confidence in USCIS and the Form I-9 requirement. o Strongly Agree	The interaction increased my confidence in the SAVE program. o Strongly Agree	The interaction increased my confidence in E-Verify. O Strongly Agree	The interaction increased my confidence in E-Verify. O Strongly Agree	The interaction increased my confidence in myE-Verify. o Strongly Agree	The interaction increased my confidence in SAVE. o Strongly Agree

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	o Agree	o Agree	o Agree	o Agree	o Agree	o Agree
	o Neutral	o Neutral	o Neutral	o Neutral	o Neutral	o Neutral
	o Disagree	o Disagree	o Disagree	o Disagree	o Disagree	o Disagree
	o Strongly Disagree	o Strongly Disagree	o Strongly Disagree	o Strongly Disagree	o Strongly Disagree	o Strongly Disagree
7	What is your overall satisfaction with this	What is your overall satisfaction with this site?	What is your overall satisfaction with this	What is your overall satisfaction with this	What is your overall satisfaction with	What is your overall satisfaction with
'	site?	o Very satisfied	site?	application?	this application?	this application?
	o Very satisfied	o Satisfied	o Very satisfied	O Very satisfied	o Very satisfied	o Very satisfied
	o Satisfied	o Neutral	o Satisfied	o Satisfied	o Satisfied	o Satisfied
	o Neutral	o Dissatisfied	o Neutral	o Neutral	o Neutral	o Neutral
	o Dissatisfied	o Very Dissatisfied	o Dissatisfied	o Dissatisfied	o Dissatisfied	o Dissatisfied
	o Very Dissatisfied		o Very Dissatisfied	o Very Dissatisfied	o Very Dissatisfied	o Very Dissatisfied
	,				,	,
8	Please describe your experience finding your	Please describe your experience finding your	Please describe your experience finding	Please describe your experience finding	Please describe your experience	Please describe your experience
	way around (navigating) I-9 Central and	way around (navigating) SAVE content and	your way around (navigating) E-Verify.gov	your way around (navigating) the E-	finding your way around (navigating	finding your way around (navigating
	USCIS.gov today.	USCIS.gov today.	today.	Verify application today.	the myE-Verify application today.	the SAVE application today.
	o Encountered no difficulties	o Encountered no difficulties	o Encountered no difficulties	o Encountered no difficulties	o Encountered no difficulties	o Encountered no difficulties
	o Had technical difficulties (e.g. error	o Had technical difficulties (e.g. error	o Had technical difficulties (e.g. error	o Had technical difficulties (e.g. error	o Had technical difficulties (e.g. error	o Had technical difficulties (e.g.
	messages, broken links)	messages, broken links)	messages, broken links)	messages, broken links)	messages, broken links)	error messages, broken links)
	o Links did not take me where I expected	o Links did not take me where I expected	o Links did not take me where I expected	o Links did not take me where I expected	o Links did not take me where I	O Links did not take me where I
	o Links / labels are difficult to understand,	o Links / labels are difficult to understand,	o Links / labels are difficult to understand,	o Links / labels are difficult to	expected	expected
	they are not intuitive	they are not intuitive	they are not intuitive	understand, they are not intuitive	o Links / labels are difficult to	o Links / labels are difficult to
	o Navigated to general area but couldn't find	o Navigated to general area but couldn't find	o Navigated to general area but couldn't	o Navigated to general area but couldn't	understand, they are not intuitive	understand, they are not intuitive
	the specific content needed	the specific content needed	find the specific content needed	find the specific content needed	o Navigated to general area but	o Navigated to general area but
	o Too many links or navigational choices	o Too many links or navigational choices	o Too many links or navigational choices	o Too many links or navigational choices	couldn't find the specific content	couldn't find the specific content
	o Would often feel lost, not know where I	o Would often feel lost, not know where I was	o Would often feel lost, not know where I	o Would often feel lost, not know where I	needed	needed
	was	o Other (please specify)	was	was	o Too many links or navigational	o Too many links or navigational
	o Other (please specify)		o Other (please specify)	o Other (please specify)	choices	choices
					o Would often feel lost, not know	o Would often feel lost, not know
					where I was	where I was
					o Other (please specify)	o Other (please specify)
9	What else would you like to share with us to	What else would you like to share with us to help	What else would you like to share with us to	What else would you like to share with us	What else would you like to share with us	What else would you like to share with
	help improve your online experience with this	improve your online experience with this site?	help improve your online experience with	to help improve your online experience	to help improve your online experience	us to help improve your online
	site?		this site?	with this application?	with this application?	experience with this application?
	,	[open answer]		,		,
	[open answer]		[open answer]	[open answer]	[open answer]	[open answer]