

Part I: Initial Patient Presentation to Clinic

Please review patient notes to assess processes involving patient history, exam, and tests ordered.

1. Which of the following situations first raised suspicion of breast, colon, or lung cancer in this patient?

- Patient presented with symptoms suspicious for cancer
- Positive cancer screening test (screening mammography, lung CT, screening colonoscopy, or fecal immunochemical test (FIT))
- An incidental finding with recommendations for follow-up
- Other; please specify: _____

2. How was the patient seen initially?

- Telemedicine
- In-person

3. Was there something different that could have been done to expedite their diagnosis at the initial presentation?

q No

- Yes (Please explain: _____)

Part II: Diagnostic Tests

4. Were diagnostic tests ordered?

q Yes

q No

4a. (Skip logic, if yes to Q4) Which diagnostic tests were ordered?

- Chest x-ray
- CT chest
- Mammogram
- Breast ultrasound
- MRI
- Colonoscopy
- Other (Please specify: _____)

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4b. (Skip logic, if yes to Q4) Was completion of any diagnostic tests delayed?

- No
 Yes (Please explain: _____)

Part III: Specialty Referrals

5. Were specialty referrals made?

- No
 Yes

5a. (Skip logic, if yes to Q5) To which specialty(ies) was the patient referred?

- GI
 Pulmonary
 Oncology
 Surgery
 Other (please specify: _____)

5b. (Skip logic, if yes to Q5) Were any of these visits provided via telemedicine?

- No
 Yes (Please indicate which specialty visits were provided via telemedicine.
_____)

5c. (Skip logic, if yes to Q5) Was completion of any specialty referrals delayed?

- No
 Yes (Please explain: _____)

Part IV: Verification of Diagnostic Procedures

6. During the patient's evaluation, did the clinician consult a specialist regarding which test(s) or referral(s) to order for this patient?

- No
 Yes
 Don't know/don't remember

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6a. (Skip logic, if yes to Q6) Please specify which specialist was consulted. (open-ended)

6b. (Skip logic, if yes to Q6) How did this consultation take place?

- E-consult
- Telephone
- In person
- Other (please specify: _____)
- qDon't know/don't remember

7. During the patient evaluation, did the clinician consult with a specialist regarding interpretation of test results or findings?

- q No
- q Yes
- qDon't know/don't remember

7a. (Skip logic, if yes to Q7) Which specialist was consulted? (open-ended)

7b. (Skip logic, if yes to Q7) How did this consultation take place?

- E-consult
- Telephone
- In person
- Other (please specify: _____)
- qDon't know/don't remember

Part V: Follow-up and Tracking

8. During the patient's care was follow-up action or response to test results completed in a timely manner?

- q No (Please explain: _____)
- q Yes

Part VI: Patient Communication

9. Did you inform the patient of the final diagnosis (including findings that were benign or of unknown significance)?

- q No
- q Yes

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9a. (Skip logic, if no to Q9) Please specify who informed the patient of the final diagnosis or if unknown, please explain.

9b. (Skip logic, if yes to Q9) How did you inform the patient of the final diagnosis (including findings that were benign or of unknown significance)?

- Face-to-face during in-person visit
- Face-to-face during telemedicine visit
- Telephone call (spoke to patient or family member)
- Patient portal message
- Letter via mail
- Don't know/don't remember
- Other (specify: _____)

10. Was there a delay in communication of diagnosis to the patient?

q No

Yes (Please explain: _____)

q Don't know/don't remember

11. Were any of the following barriers to communication present?

q No barriers to communication were present

q Language barrier

q Unable to reach patient

q Limited health literacy/comprehension

q Other (Please explain: _____)

Part VII: Diagnosis

12. In which month was the final diagnosis confirmed, ruled out, or the patient was determined lost to follow-up? (drop down menu of months)

13. What was the final diagnosis?

Benign findings or other non-cancerous condition

Breast cancer

Colorectal cancer

Lung cancer

Other not listed above (Please specify: _____)

q Unknown (patient lost to follow up)

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14. Was there an opportunity to expedite diagnosis of this patient?
- No, the diagnosis was made in a timely manner
 - Unknown/unsure (Please explain: _____)
 - Yes (Please explain: _____)

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