



Visitor Name:

Visitor Location:

ISP:

Connection

Speed:

IP Address:

IP Location:

Screen Name:

Race:

Age:

Gender:

Session Topic:

How did you hear about NRS?:

Counselor Response Time:

Android 11;/Android/Mobile

Browser:

Show Desktop alerts when messages arrive



- Instructions
- Get Help
- Block user

Messages: (select standard message) v

- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- Adult

Worker (select Vols-Staff) v

Profile (Choose Repeat Caller from this list) v

Name Or search profiles for any phrase -> Search profiles

Date*

Start time* Now

End time*

Duration

Contact Information

Phone 999-999-9999 ext (type) v Lookup

Enter location of the Caller

Address Street Address

City	State
Country	Zip Code
Country	Zip Code

Clear

- Internet
- Law Enforcement
- NRS Partner Organization
- NRS Promotional Material
- NRS Runaway Prevention Curriculum
- Phone Book/Directory Service
- Previous Call
- Public Service Announcement
- Referred by Social Services Agency
- School
- Word of Mouth

Pre-Chat Survey

Screen Name

Race (not applicable) v

Age (select age) v

Gender (select gender) v

Session Topic (not applicable) v

How did you hear about NRS? (not applicable) v

How Caller Referred to NRS

How did the caller hear about us? (not applicable) v

- Asian
- American Indian/Alaska Native
- Black/African American
- Hispanic/Latino
- Multi-Racial
- Native Hawaiian/Pacific Islander
- White/Caucasian

- Alcohol/Drug Use
- Economics
- Family Dynamics
- Health
- Judicial System
- LBGTO
- Mental Health
- Neglect
- Other
- Peer/Social
- Physical Abuse/Assault
- Poverty/Homelessness
- School/Education
- Sexual Abuse/Assault
- Sexual Exploitation
- Transportation
- Verbal/Emotional Abuse
- Youth and Family Services

- Female
- Male
- Transgender
- Gender non-conforming

- Internet
- Law Enforcement
- NRS Partner Organization
- NRS Promotional Material
- NRS Runaway Prevention
- Phone Book/Directory Service
- Previous Call
- Public Service Announcement
- Referred by Social Services Agency
- School
- Word of Mouth

CALLER PROFILE

Type of Caller
(not applicable) v

Caller's Age
(not applicable) v

Caller's Gender
(not applicable) v

Caller's Race
(not applicable) v

Youth's Age (if caller is not youth)
(not applicable) v

Youth's Race (if caller is not youth)
(not applicable) v

Youth's Gender (if caller is not youth)
(not applicable) v

Youth's Current Location
(not applicable) v

How long has youth been gone?
(not applicable) v

Has youth crossed state lines?
(not applicable) v

If yes, what is the state of origin?
(not applicable) v

Has youth previously run away?
(not applicable) v

If yes, how many times?
(not applicable) v

Has youth previously been homeless?
(not applicable) v

If yes, indicate how many times
(not applicable) v

- Female
- Male
- Transgender
- Gender non-conforming
- Unknown to Liner

- Asian
- American Indian/Alaska Native
- Black/African American
- Hispanic/Latino
- Multi-Racial
- Native Hawaiian/Pacific Islander
- White/Caucasian
- Not Provided (declined)

- Under 12
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- Adult

- Asian
- American Indian/Alaska Native
- Black/African American
- Hispanic/Latino
- Multi-Racial
- Native Hawaiian/Pacific Islander
- White/Caucasian
- Not Provided (declined)

- Female
- Male
- Transgender
- Gender non-conforming
- Unknown to Liner

- 1-3 Days
- 4-6 Days
- 1-3 Weeks
- 1-2 Months
- 3-6 Months
- 6+ months
- 1 Year +

- Yes
- No
- Unknown

- Yes
- No
- Unknown to Caller
- Unknown to Liner

- Yes
- No
- Unknown

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

- Youth
- Youth's Friend
- Parent
- Relative
- Adult
- Agency
- Police
- Probation Officer
- Other

- Under 12
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- Adult

- Detention/Police
- Friend
- Greyhound
- Home
- Other
- Pimp/Dealer
- Recent Acquaintance
- Relative
- School
- Shelter
- Street/Payphone
- Unknown to Caller
- Unknown to Liner

- List of the 50 States, District of Columbia, and US Territories

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10